

February 22, 2022

Customer Name  
123 Main Street  
Anytown, FL 33326

Re: Premise Address

**We're improving the electric grid in your area**

Dear Customer Name:

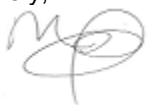
We are pleased to share with you that we have secured all necessary easements and obtained approval from all homeowners involved in FPL's program to underground your neighborhood power line. This means we can now move forward with the construction phase and begin the project. We thank you for your cooperation.

In the next two weeks, you will start to see FPL or its approved contract crews in your neighborhood to begin the undergrounding process, which will occur in phases:

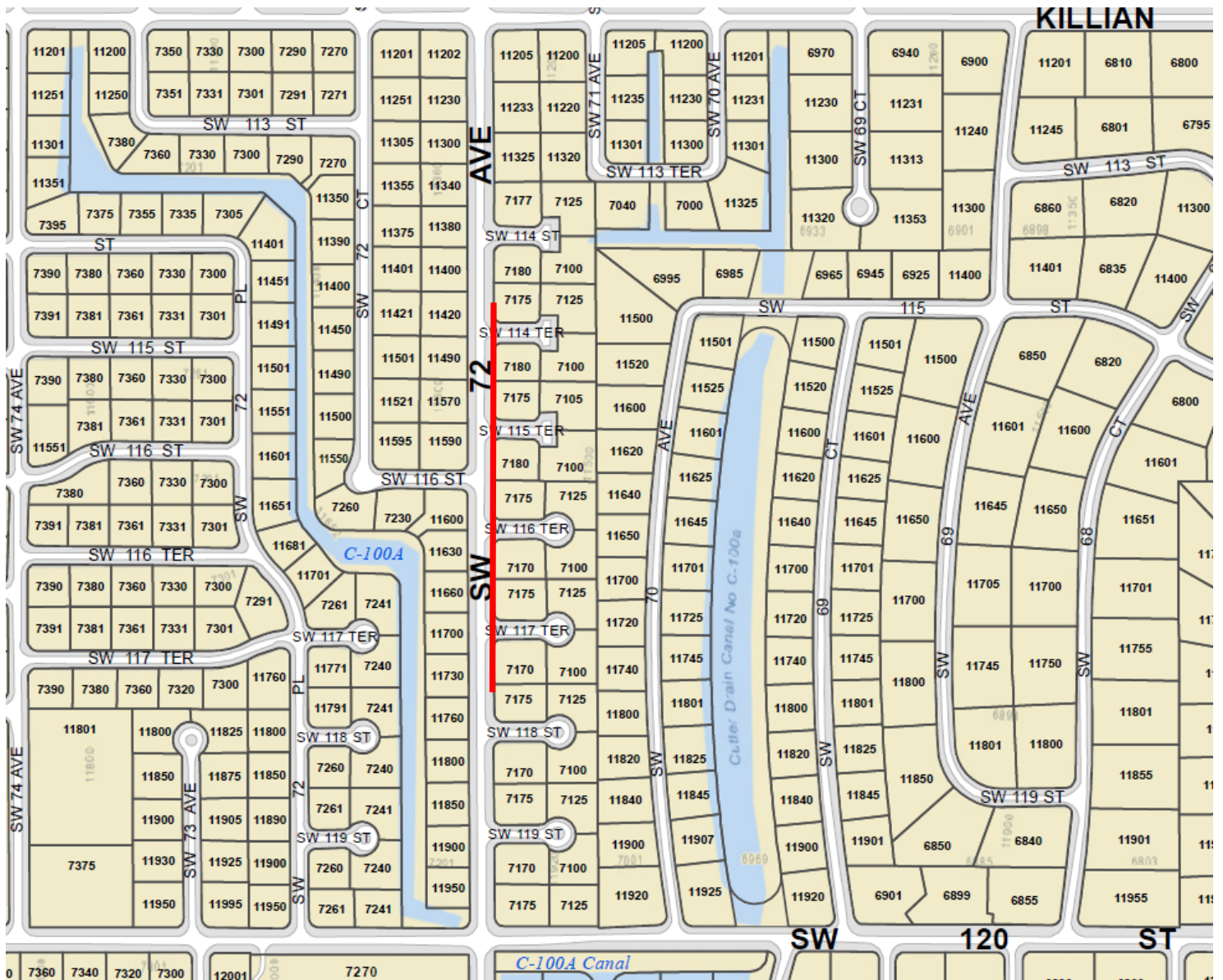
- **Construction 3/8/2022:** Trucks and other construction equipment will be visible throughout the area during the project, weather-permitting. We will make every effort to minimize impact and inconveniences to you and your neighbors. We are using a low-impact drilling technology that mitigates the potential effects on major trees and landscaping.
- **Conversion and overhead removal of FPL lines 5/3/2022:** Once the underground installation is complete, a short outage will occur when we switch the service from the overhead line to the new underground cable. Once the underground installation is complete, crews will return to remove FPL's overhead lines. As you may know, the existing power poles in your area include other utilities, such as cable, internet and phone. Because these facilities do not belong to FPL, those lines will remain overhead at the discretion of the utilities that own them.
- **Property restoration 6/28/2022:** Restoration will be scheduled and crews will return to restore the area back to its pre-construction state.

We pledge to work safely and respectfully in your neighborhood as we work to improve electric reliability to your home. Should you have any questions, please call (305) 308-2216.

Sincerely,



Maria Etienne  
Customer Service Specialist



PW2021-0160