



PINECREST
2024
COMMUNITY
FEEDBACK RESULTS



INTRODUCTION

The Village administered the 2024 Community Feedback Survey during January and February 2024 to help identify the needs, priorities, and concerns of its residents. This information is valuable because it allows the Village Council as well as staff to tailor the Village's offerings to effectively meet the community's needs. The survey provided a platform for residents to share their opinions, experiences, and feedback on various aspects of community life, such as public services, infrastructure, safety, and recreational activities. Its results offer data-driven insights that can inform decision-making processes at the local level, including the allocation of resources, planning of projects, formulation of policies, and improvement of services.

Pinecrest is dedicated to engaging with and involving residents in the decision-making process, fostering a sense of ownership and empowerment among community members. This commitment leads to increased participation in local initiatives and activities. The Community Feedback Survey played a key role in assessing resident satisfaction with existing services and programs. Furthermore, it provides benchmarks for evaluating performance and tracking improvements or identifying areas needing attention over time.

METHODOLOGY

The 2024 Community Feedback Survey was administered in January and February. Residents subscribed to the Village's E-News received multiple notices encouraging participation, and the Village also promoted the survey on all its social media channels and in the local newspaper, the Pinecrest Tribune.

The goal was to collect a total of 850 surveys, and this target was surpassed with a total of 1,012 completed surveys. The overall sample of 1,012 completed surveys achieves a 95% confidence level with a margin of error of +/- 3%.

MAJOR FINDINGS

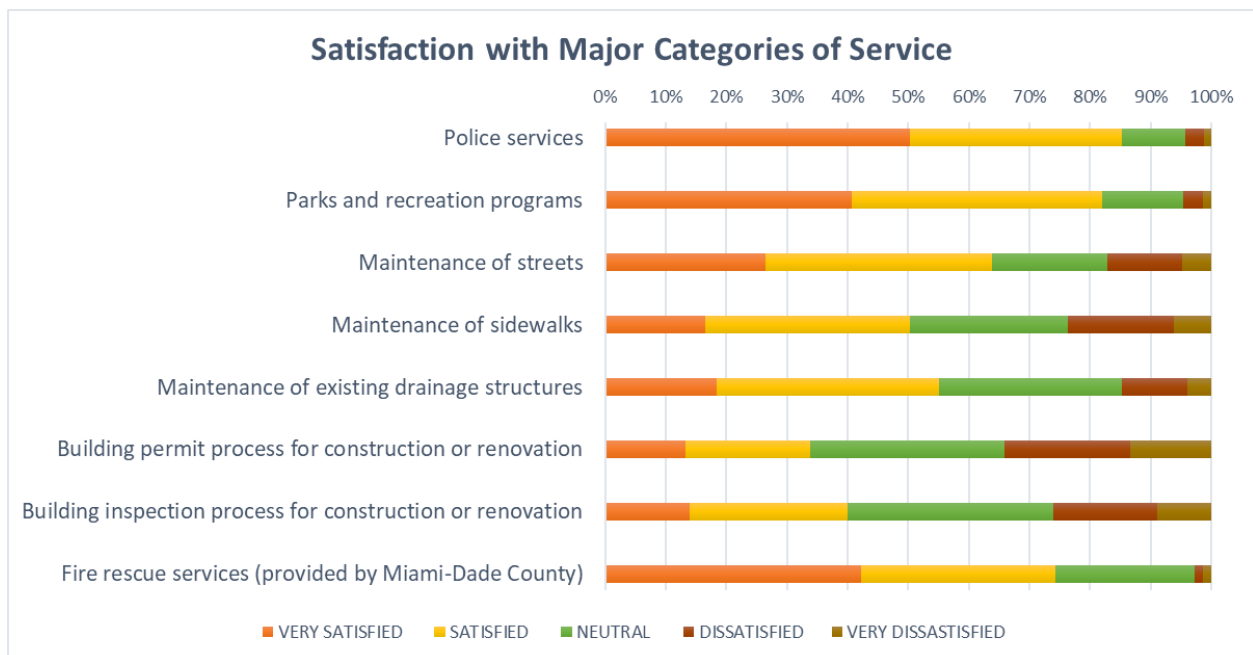
- At least four out of five residents rated the performance of the Village in delivering police services and parks and recreation programs as either "excellent" or "good", and the Village outperformed both state and national averages in all major service categories.
- A large majority of residents feel safe, are satisfied with the quality of life, and are pleased with the appearance of the Village and its overall sense of safety. Most respondents rated Pinecrest as excellent or good as a place to live (95%) and to raise children (94%), and only 3% expressed dissatisfaction with the quality of life in the Village.
- The survey indicates resident satisfaction with the professionalism of law enforcement personnel responding to calls and emergencies (86%) and with the response times to emergencies (85%). In terms of visibility in neighborhoods and enforcement of local traffic laws, 16% of the respondents were dissatisfied or very dissatisfied.
- Residents are generally satisfied with the maintenance of parks, but believe the sidewalks and roadways require more attention. The survey indicates that 24% of residents are dissatisfied with the maintenance of sidewalks and 17% are dissatisfied with the overall maintenance of the streets.

- Survey results would indicate there is room for improvement in the areas of building permit processing, inspections as well as enforcement of noise restrictions. A total of 34% of residents indicated dissatisfaction with the building permit process and 26% with the building inspection process. While overall, the level of code enforcement was considered “just about right” (74%), 22% of residents indicated dissatisfaction with the enforcement of noise/decibel level limits.

SURVEY RESULTS

Q1. How satisfied are you with the following major categories of services?

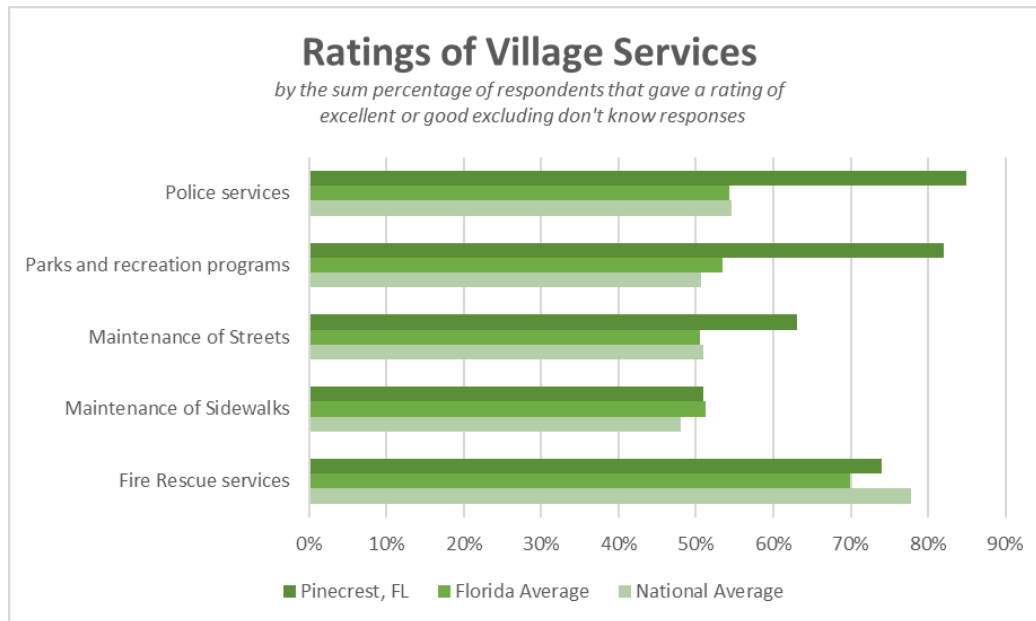
Residents seem to be most satisfied with police services, with a significant majority expressing satisfaction or being very satisfied. On the other hand, the process for construction or renovation, including both the permit process and inspection process, received the highest dissatisfaction ratings, suggesting that improvements could be made in these areas.



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Police services	50%	35%	10%	3%	1%
Parks and recreation programs	41%	41%	13%	3%	1%
Maintenance of streets	26%	37%	19%	12%	5%
Maintenance of sidewalks	17%	34%	26%	18%	6%
Maintenance of existing drainage structures	18%	37%	30%	11%	4%
Building permit process for construction or renovation	13%	21%	32%	21%	13%
Building inspection process for construction or renovation	14%	26%	34%	17%	9%
Fire rescue services (provided by Miami-Dade County)	42%	32%	23%	1%	1%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

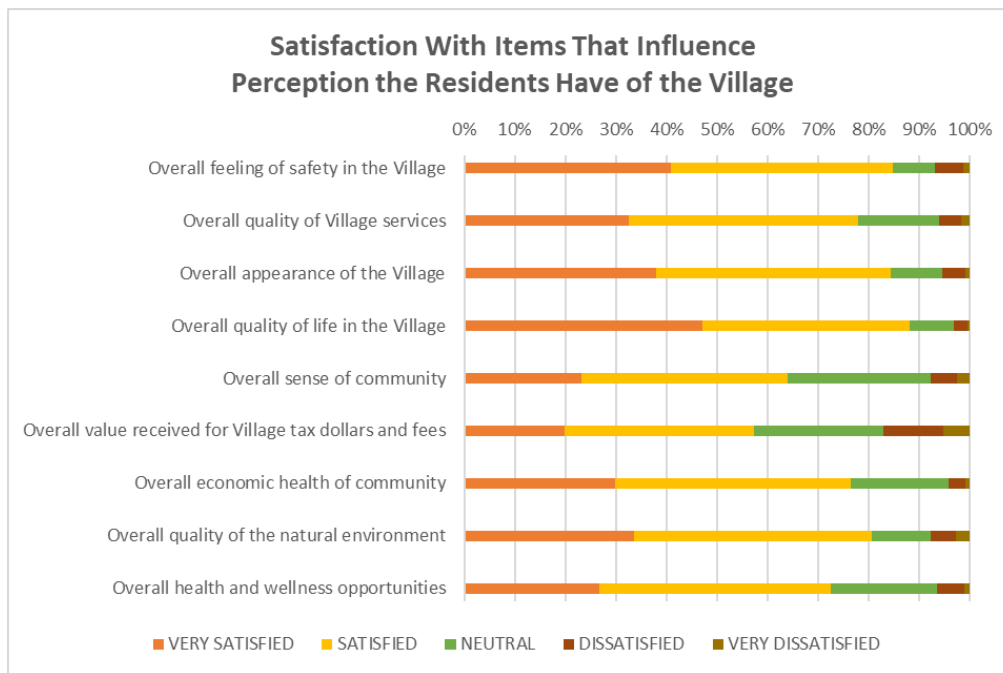
Pinecrest resident ratings for the following services exceeded both state and national averages: Police services by 31% and 30%, respectively; Parks and recreation services by 29% and 31%; Maintenance of Streets by 12% for both; and Maintenance of Sidewalks by 0% and 3%. Fire Services, which are provided by Miami-Dade County, surpassed the state average by 4% but fell short of the national average by 4%.



Source: ETC National Survey, 2022

Q2. Items that may influence your perception of the Village of Pinecrest are listed below. How satisfied are you with the following?

Residents generally feel safe, are satisfied with the quality of life, and are pleased with the appearance of the Village and its overall sense of safety. Only 3% of residents expressed dissatisfaction with the quality of life in the Village. However, the data also indicate that there are mixed feelings about the overall sense of community and the perceived value received for Village tax dollars and fees.



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Overall feeling of safety in the Village	41%	44%	8%	6%	1%
Overall quality of Village services	32%	46%	16%	4%	2%
Overall appearance of the Village	38%	46%	10%	5%	1%
Overall quality of life in the Village	47%	41%	9%	3%	0%
Overall sense of community	23%	41%	28%	5%	2%
Overall value received for Village tax dollars and fees	20%	37%	26%	12%	5%
Overall economic health of community	30%	47%	19%	3%	1%
Overall quality of the natural environment	34%	47%	12%	5%	3%
Overall health and wellness opportunities	27%	46%	21%	5%	1%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

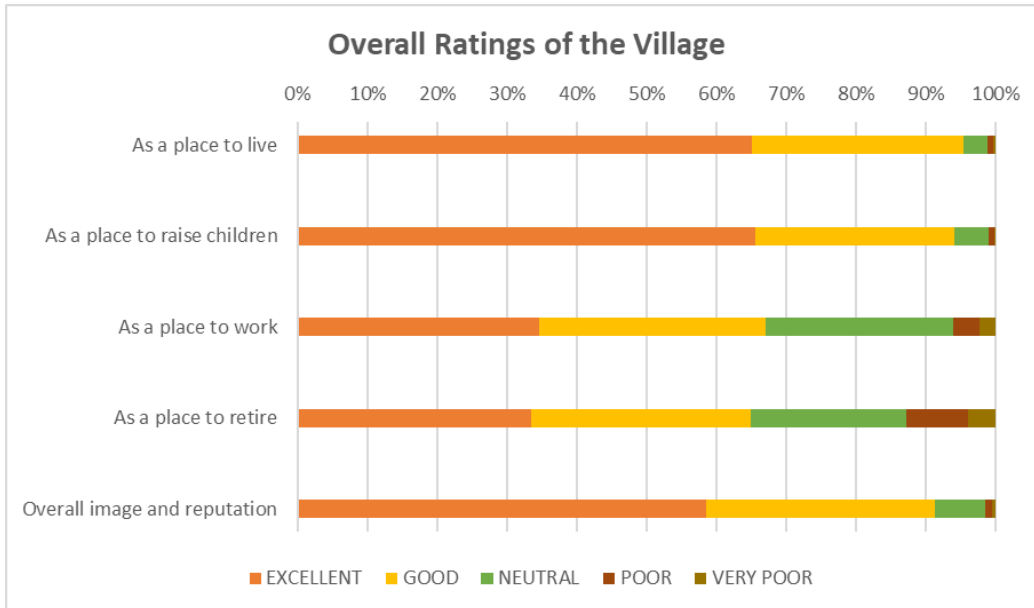
Pinecrest resident ratings about the value received for the Village taxes and fees paid as well as the overall quality of Village services out-performed both state and national averages. The value received for the Village taxes and fees paid scored 26% higher than the state average and 23% higher than the national average. The resident ratings with regard to the overall quality of Village services also out-performed the state average by 32% and the national average by 27%.



Source: ETC National Survey, 2022

Q3. How would you rate the Village of Pinecrest on the following categories?

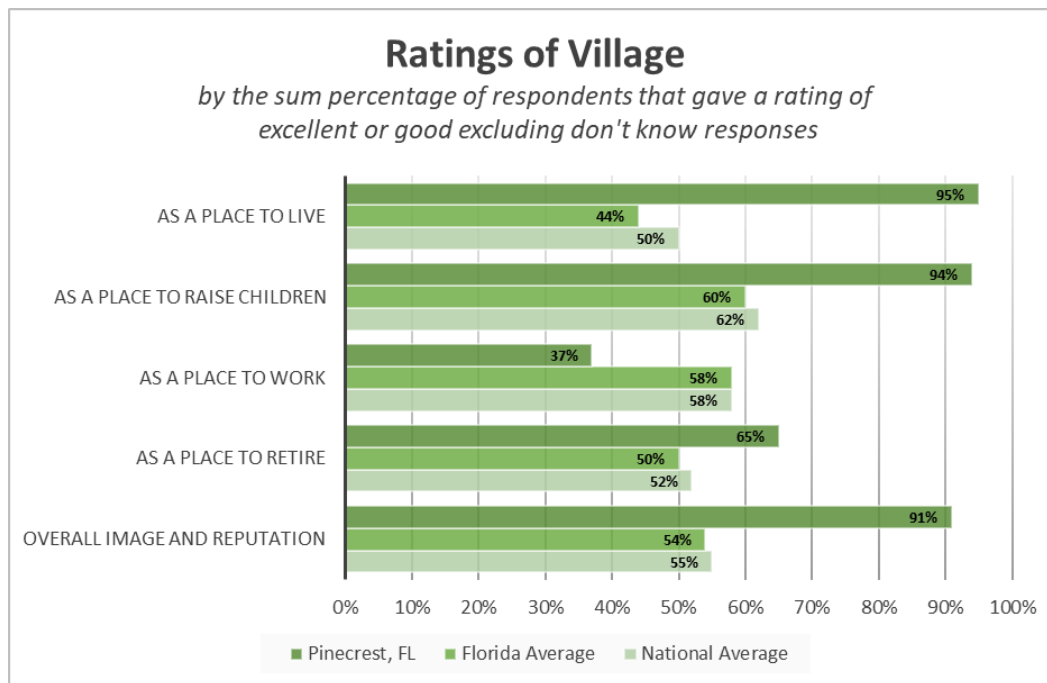
The majority of respondents rated the Village of Pinecrest as Excellent or Good as a place to live and to raise children, reflecting very positive feedback from residents. However, there seems to be some uncertainty about the Village as a workplace, as indicated by a significant number of neutral responses and a relatively high percentage of respondents who selected 'Don't Know' (these responses are excluded from the chart below). When it comes to retirement, opinions are more varied, with higher percentages across all categories compared to other questions.



ANSWER OPTION	EXCELLENT	GOOD	NEUTRAL	POOR	VERY POOR
As a place to live	65%	30%	3%	1%	0%
As a place to raise children	66%	28%	5%	1%	0%
As a place to work	35%	32%	27%	4%	2%
As a place to retire	33%	32%	22%	9%	4%
Overall image and reputation	58%	33%	7%	1%	1%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

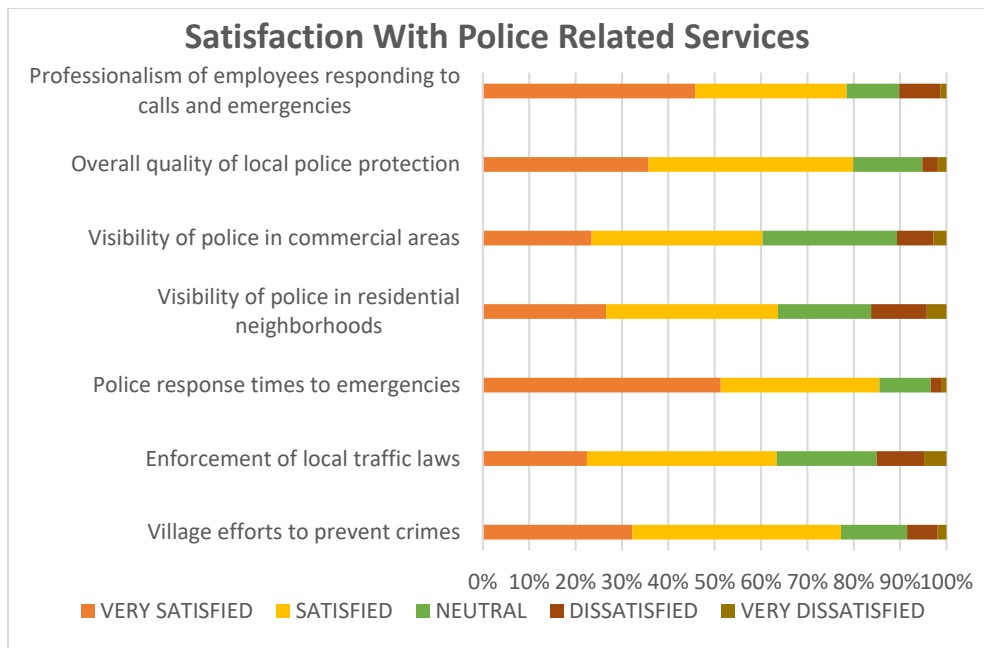
Compared to other municipalities across the nation, Pinecrest continues to receive significantly higher ratings as a place to live and as a place to raise children. Based on the sum of excellent and good responses, most residents highly rated Pinecrest as a place to live (95%), as a place to raise children (94%), and as a place to retire (65%), with a very positive overall image and reputation (91%). The only category in which Pinecrest scored lower than the state and national averages was as a place to retire, where it underperformed by 21%.



Source: ETC National Survey, 2022

Q4. How satisfied are you with the following police related services?

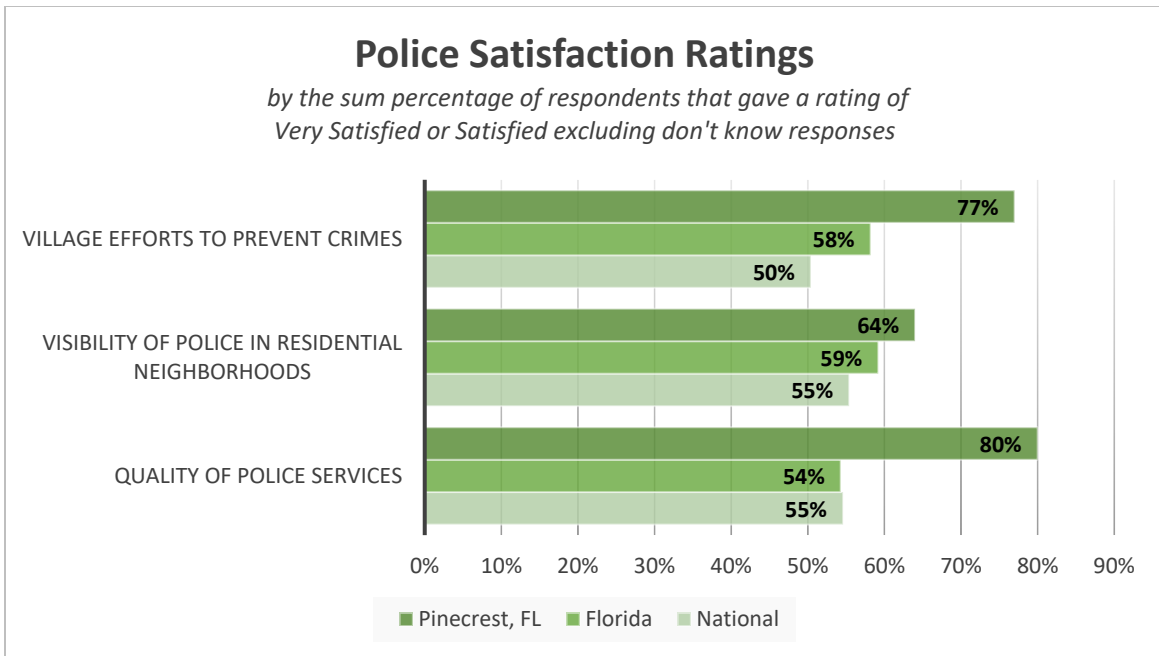
The survey reflects resident satisfaction with the professionalism of law enforcement employees responding to calls and emergencies, and the response times to emergencies are notably high. Residents are less satisfied with the visibility of police in local commercial areas, suggesting some improvement is needed in this respect. Another area to potentially address, despite being relatively positively perceived, is the enforcement of local traffic laws where a noticeable percentage of residents expressed neutrality or dissatisfaction.



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Professionalism of employees responding to calls and emergencies	50%	36%	12%	10%	1%
Overall quality of local police protection	36%	44%	15%	3%	2%
Visibility of police in commercial areas	23%	37%	29%	8%	3%
Visibility of police in residential neighborhoods	27%	37%	20%	12%	4%
Police response times to emergencies	51%	34%	11%	2%	1%
Enforcement of local traffic laws	23%	43%	22%	11%	5%
Village efforts to prevent crimes	32%	45%	14%	7%	2%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

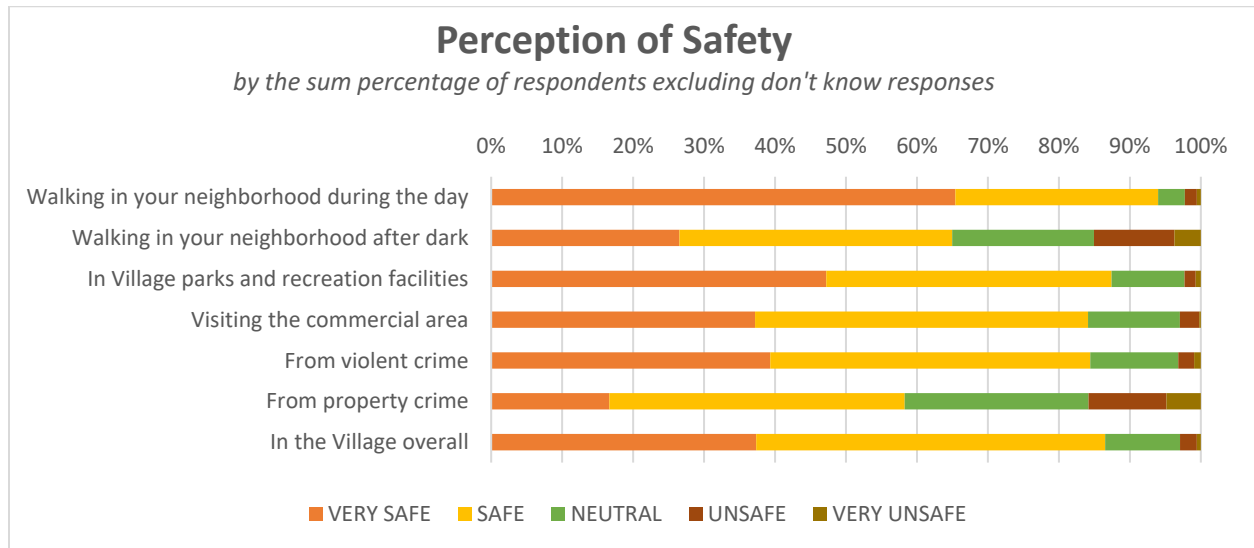
Compared to other municipalities across the nation, Pinecrest continues to have significantly higher ratings in police satisfaction ratings. Based on a sum of very satisfied and satisfied responses, most residents rated Pinecrest high with regard to efforts to prevent crime (77%) and the quality of police services (80%). Both ratings outperformed the national average by 27% and 25% respectively. In terms of satisfaction with the visibility of police in residential neighborhoods, Pinecrest also outperformed the national and state averages by 9% and 5%.



Source: ETC National Survey, 2022

Q5. How safe do you feel in the following situations?

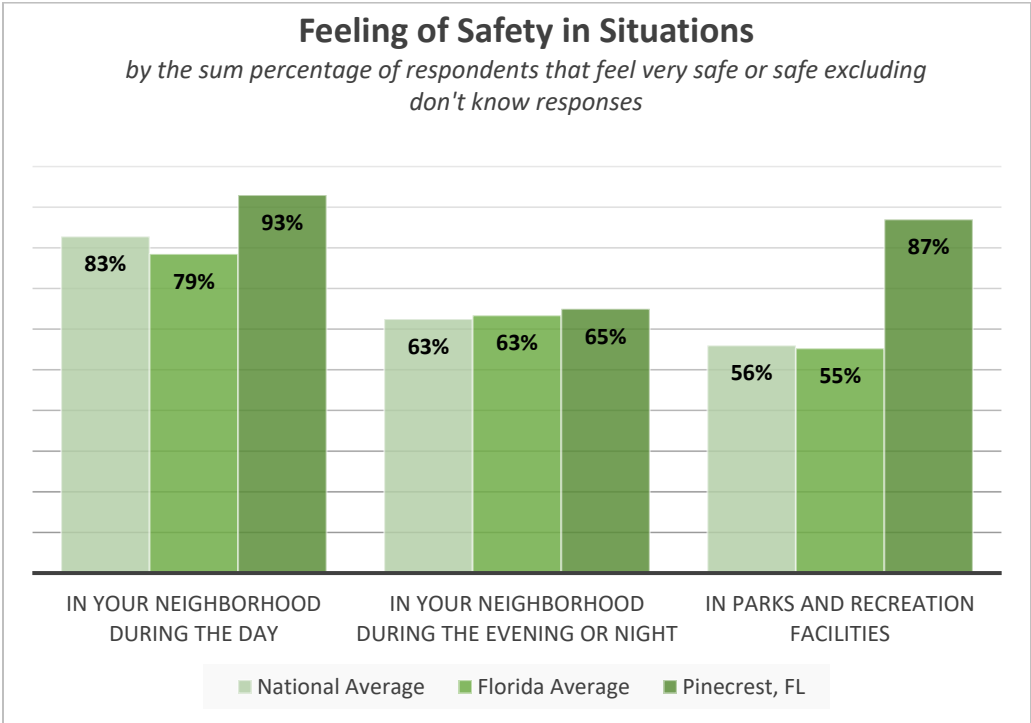
Residents generally feel very safe walking in their neighborhood during the day. However, there is a notable decrease in perceived safety when walking in the neighborhood after dark.



ANSWER OPTION	VERY SAFE	SAFE	NEUTRAL	UNSAFE	VERY UNSAFE
Walking in your neighborhood during the day	65%	28%	4%	2%	1%
Walking in your neighborhood after dark	27%	38%	20%	11%	4%
In Village parks and recreation facilities	47%	40%	10%	2%	1%
Visiting the commercial area	37%	47%	13%	3%	0%
From violent crime	39%	45%	12%	2%	1%
From property crime	17%	42%	26%	11%	5%
In the Village overall	37%	49%	11%	2%	1%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

In terms of perception of safety in different situations, Pinecrest residents consistently ranked the Village above both national and state averages across the categories. With regard to safety in the neighborhood during the day, Pinecrest outperformed the state average by 14% and the national average by 10%. Perceptions of safety during the evening and night were less divergent, with only a slight increase of 2% beyond the state and national average. The perception of safety in Village facilities and parks significantly outperformed state and national averages by 31% and 32% respectively.



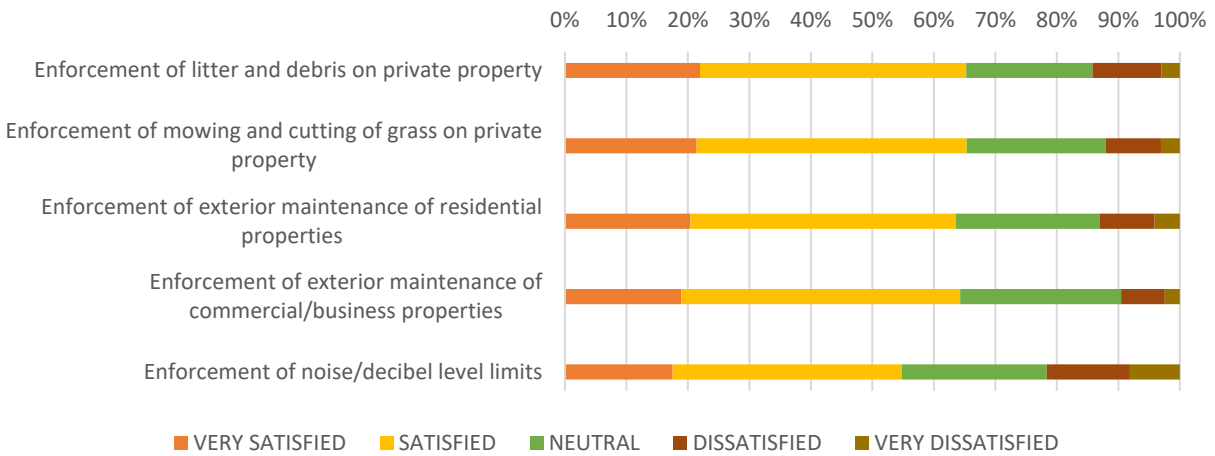
Source: ETC National Survey, 2022

Q6. How satisfied are you with the following code compliance activities?

Overall, the majority of citizens are somewhat satisfied with the code compliance activities in Pinecrest. However, it appears the government's handling of noise level regulation has elicited the highest dissatisfaction rate among the five topics surveyed.

Satisfaction With Code Compliance Activities

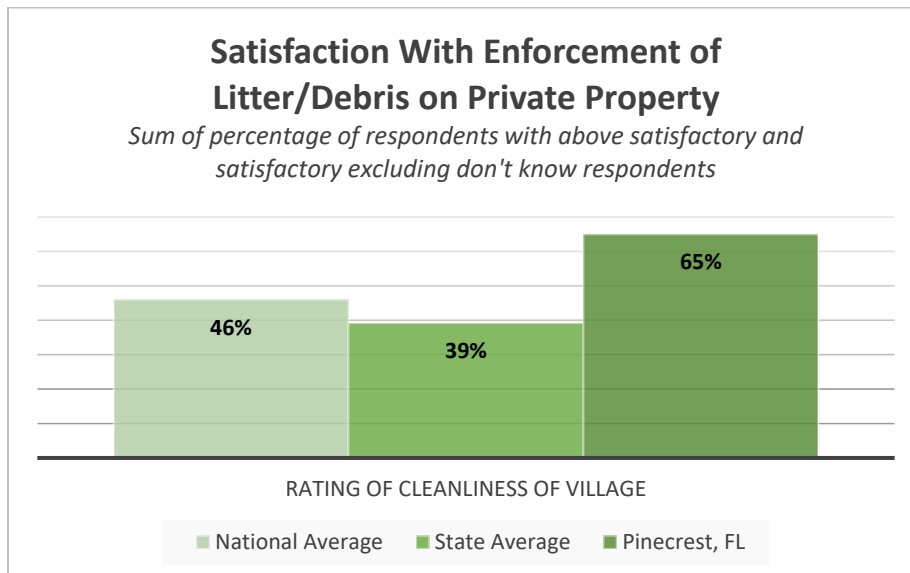
by sum of the percentage of respondents excluding don't know responses



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Enforcement of litter and debris on private property	22%	43%	21%	11%	3%
Enforcement of mowing and cutting of grass on private property	21%	44%	23%	9%	3%
Enforcement of exterior maintenance of residential properties	20%	43%	23%	9%	4%
Enforcement of exterior maintenance of commercial/business properties	19%	45%	26%	7%	2%
Enforcement of noise/decibel level limits	18%	37%	24%	14%	8%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

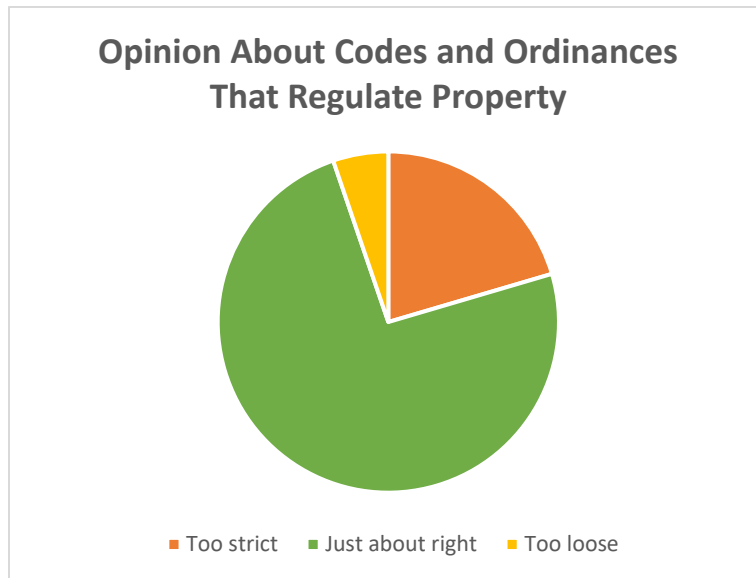
In terms of residents' satisfaction with the enforcement of litter and debris on private property, the Village outperformed the national average by 19% and the state average by 26%.



Source: ETC National Survey, 2022

Q7. Please indicate which statement best describes your opinion about the codes and ordinances that regulate the use of your property?

The responses to this question indicate that the majority of respondents (80%) felt that the codes and ordinances that regulate the use of property were just about right or too loose. The balance (20%) opined that the codes and ordinances were too strict.

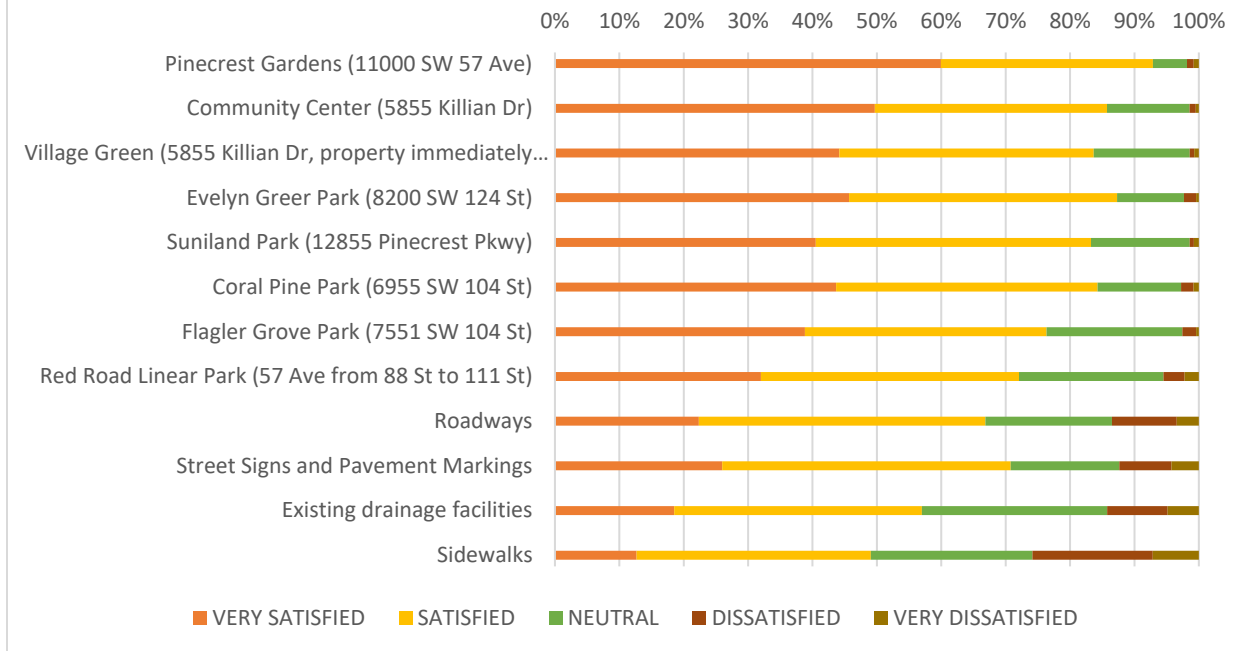


ANSWER OPTION	OPINION ABOUT CODES AND ORDINANCES
Too strict	20%
Just about right	74%
Too loose	5%

Q8. How satisfied are you with the maintenance of the following parks and public infrastructure?

Citizens expressed the highest level of satisfaction towards Pinecrest Gardens, while the least satisfaction was for sidewalks. Neutral responses indicate those residents who likely do not have any experience or knowledge of a particular park property.

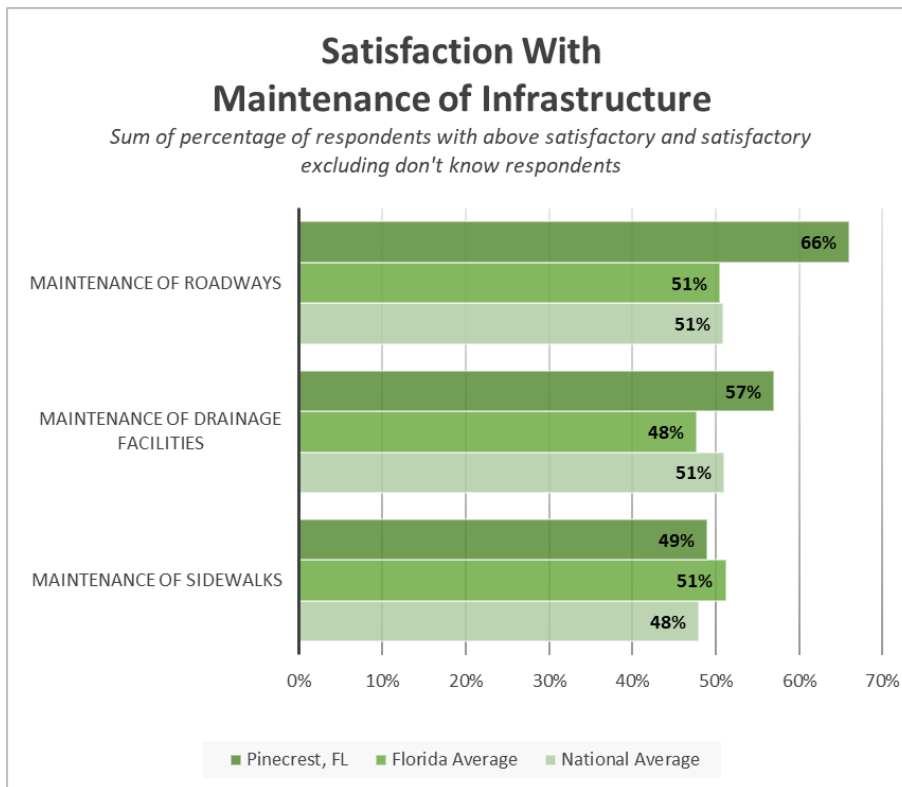
Level of Maintenance of Parks and Infrastructure



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Pinecrest Gardens (11000 SW 57 Ave)	60%	33%	5%	1%	1%
Community Center (5855 Killian Dr)	50%	36%	13%	1%	0%
Village Green (5855 Killian Dr, property immediately west of Community Center)	44%	39%	15%	1%	1%
Evelyn Greer Park (8200 SW 124 St)	46%	42%	10%	2%	0%
Suniland Park (12855 Pinecrest Pkwy)	40%	42%	15%	1%	1%
Coral Pine Park (6955 SW 104 St)	44%	41%	13%	2%	1%
Flagler Grove Park (7551 SW 104 St)	39%	38%	21%	2%	0%
Red Road Linear Park (57 Ave from 88 St to 111 St)	32%	40%	22%	3%	2%
Roadways	22%	44%	20%	10%	3%
Street Signs and Pavement Markings	26%	45%	17%	8%	4%
Existing drainage facilities	19%	38%	29%	9%	5%
Sidewalks	13%	36%	25%	19%	7%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

The Village outperformed both the state average and federal average of satisfaction levels in the maintenance of roadways and drainage facilities categories. In the category of maintenance of sidewalks, the Village outperformed the national average by 1%, but underperformed the state's average by 3%.



Source: ETC National Survey, 2022

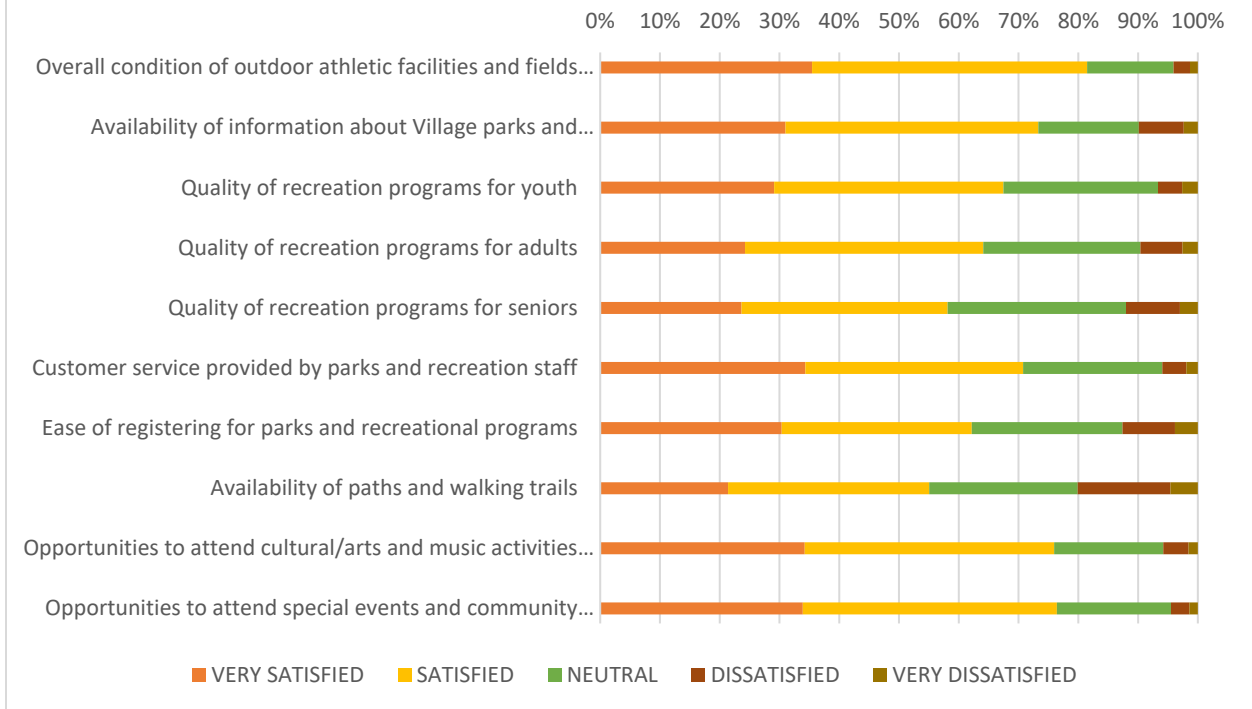
Q9. Which TWO of the maintenance items or locations listed above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

The written responses for this question, reinforce the unsatisfactory ratings on the previous question – ranking sidewalks and roadways as the two primary areas that residents feel should receive the most maintenance emphasis, with drainage structures as a close third.

Q10. How satisfied are you with the following parks and recreation related categories?

Residents appear significantly satisfied with the "Opportunities to attend cultural/arts and music activities at Pinecrest Gardens" and "Opportunities to attend special events and community festivals." Comparatively, residents seem less certain about the "Quality of recreation programs for youth" and for "seniors." The highest unsatisfactory ratings amongst these categories were related to the availability of paths and walking trails (21%).

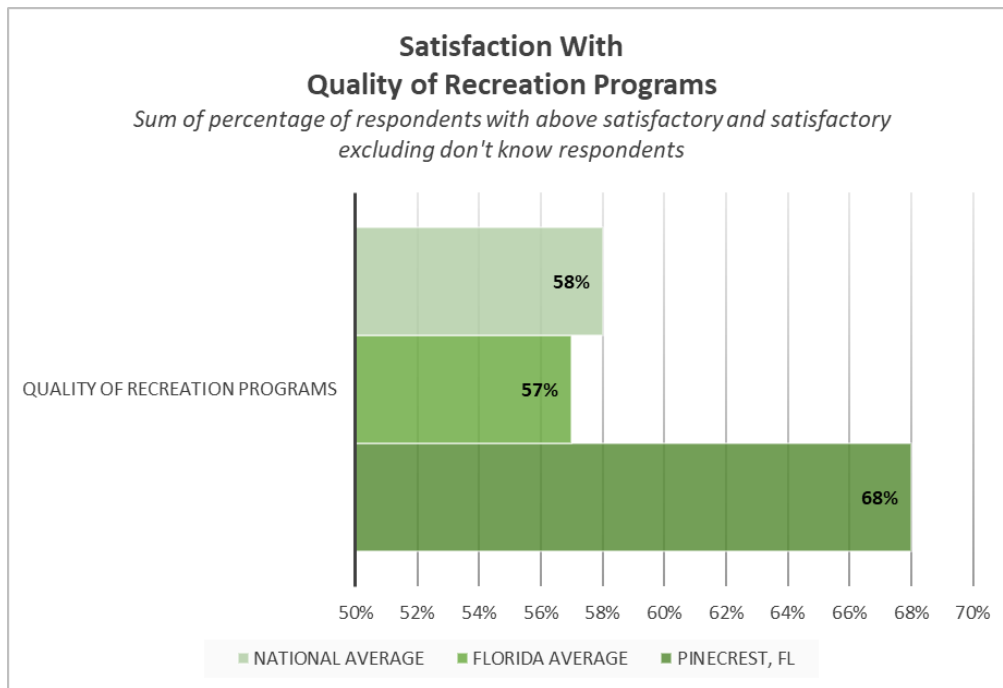
Level of Satisfaction With Parks and Recreation Categories



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
Overall condition of outdoor athletic facilities and fields (soccer, baseball, football)	35%	46%	14%	3%	1%
Availability of information about Village parks and programs	31%	42%	17%	8%	2%
Quality of recreation programs for youth	29%	38%	26%	4%	3%
Quality of recreation programs for adults	24%	40%	26%	7%	3%
Quality of recreation programs for seniors	24%	34%	30%	9%	3%
Customer service provided by parks and recreation staff	34%	36%	23%	4%	2%
Ease of registering for parks and recreational programs	30%	32%	25%	9%	4%
Availability of paths and walking trails	21%	34%	25%	16%	5%
Opportunities to attend cultural/arts and music activities at Pinecrest Gardens	34%	42%	18%	4%	2%
Opportunities to attend special events and community festivals (all parks and Pinecrest Gardens)	34%	43%	19%	3%	1%

Benchmarks: Pinecrest, FL compared to Florida Average and National Average

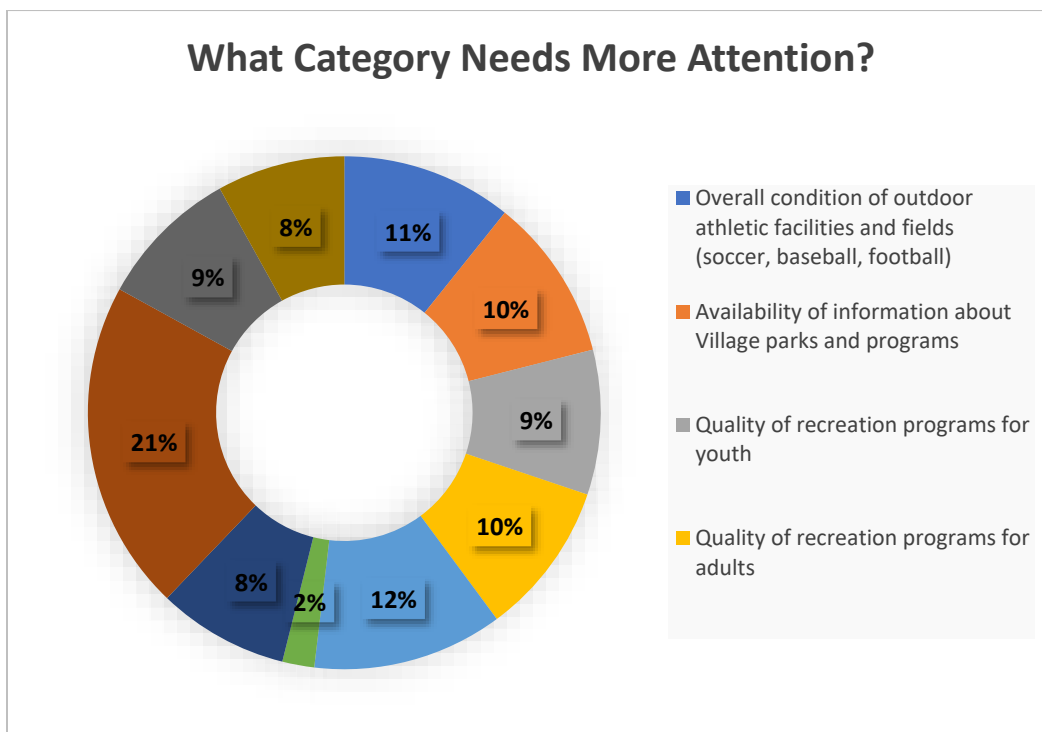
The Village outperformed both the state average and federal average for satisfaction with the quality of recreation programs, by 9% and 10% respectively.



Source: ETC National Survey, 2022

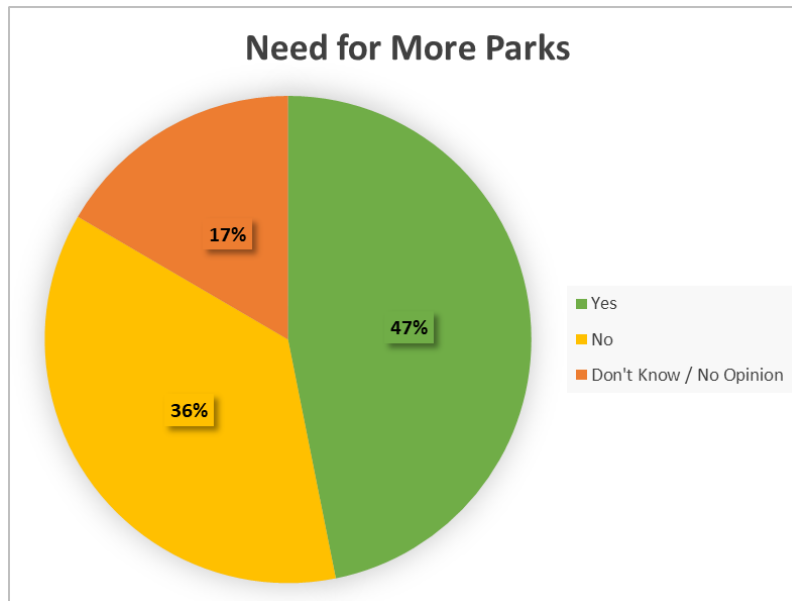
Q11. Which THREE of the parks and recreation items listed, do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

Based on the responses received, Village leaders should place the most emphasis on addressing the availability of paths and walking trails (21%), the quality of recreation programs for seniors (12%) and the overall condition of outdoor athletic facilities and fields (11%).



Q12. Is there a need for more parks or recreation facilities in Pinecrest?

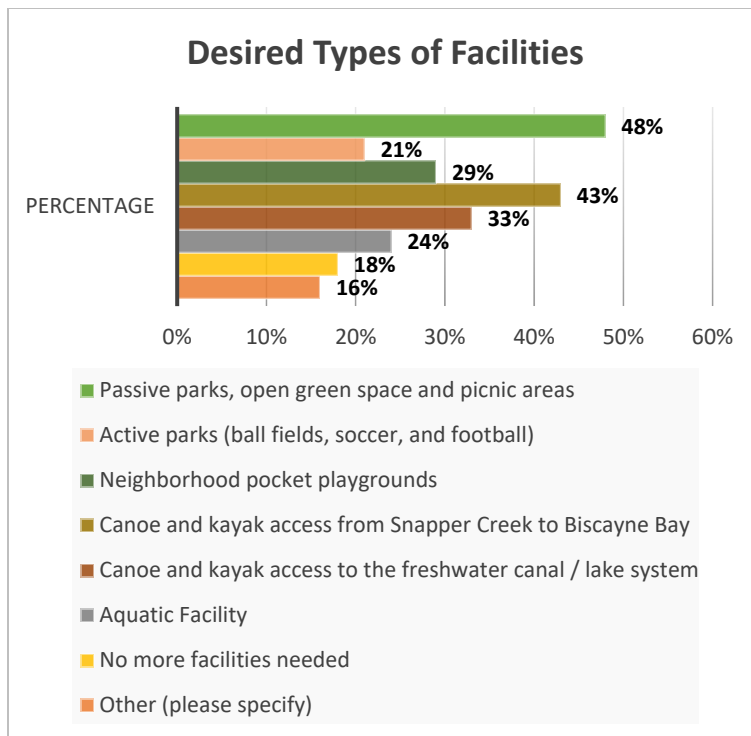
The majority of respondents (47%) responded in the affirmative to this question. Forty-seven percent (47%) answered “Yes” and thirty-six percent (36%) responded “no.” The balance of 17% did not know or have an opinion on the matter.



ANSWER OPTION	PERCENTAGE
Yes	47%
No	37%
Don't Know / No Opinion	17%

Q13. Please indicate which types of facilities you would like to see added.

Based on the responses, the three most popular choices to this multiple-choice question related to future recreational facilities were neighborhood pocket parks (48%), canoe and kayak access from Snapper Creek to Biscayne Bay (43%), and canoe and kayak access to the freshwater canal / lake system (33%).

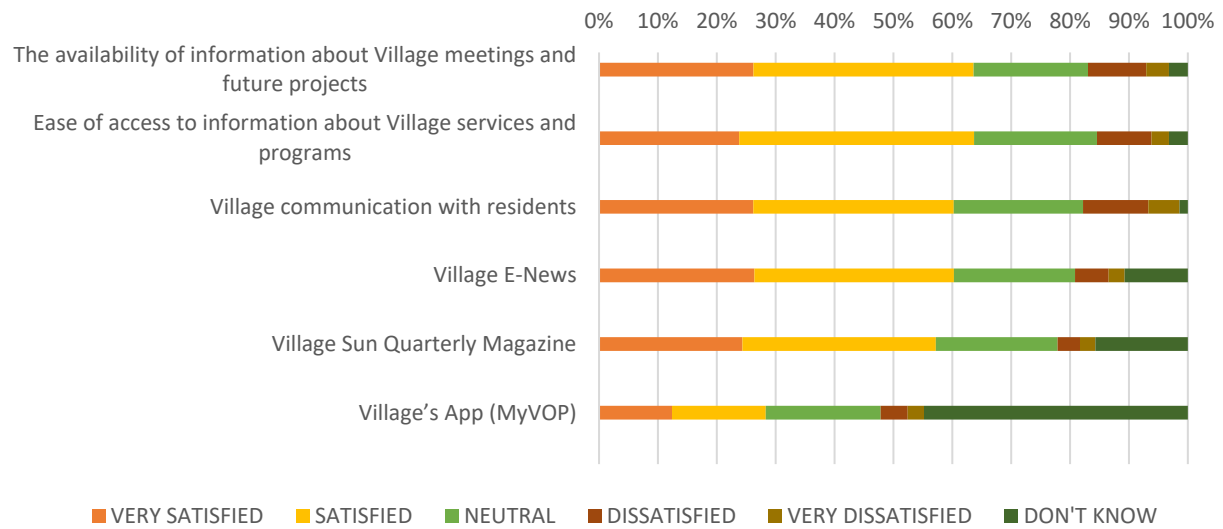


ANSWER OPTION	PERCENTAGE
Passive parks, open green space and picnic areas	48%
Active parks (ball fields, soccer, and football)	21%
Neighborhood pocket playgrounds	29%
Canoe and kayak access from Snapper Creek to Biscayne Bay	43%
Canoe and kayak access to the freshwater canal / lake system	33%
Aquatic Facility	24%
No more facilities needed	18%
Other (please specify)	16%

Q14. How satisfied are you with the following communication related categories?

Citizens of Pinecrest are largely satisfied with the availability of information about Village meetings and future projects, with responses indicating satisfaction making up the majority. However, the Village's App (MyVOP) seems to be underutilized or underappreciated, as a significant majority of participants responded they did not know.

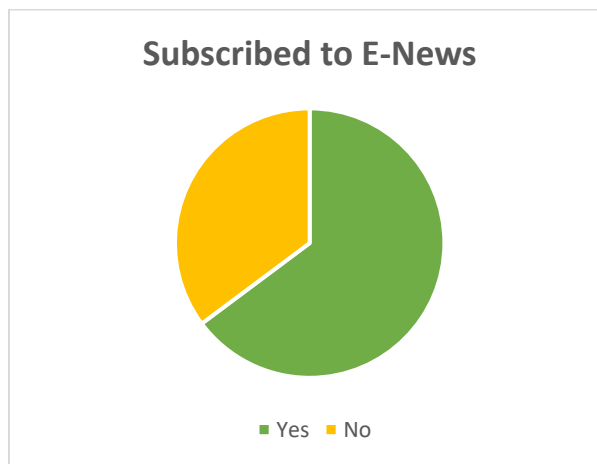
Satisfaction With Communication Categories



ANSWER OPTION	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DON'T KNOW
The availability of information about Village meetings and future projects	26%	37%	19%	10%	4%	3%
Ease of access to information about Village services and programs	24%	40%	21%	9%	3%	3%
Village communication with residents	26%	34%	22%	11%	5%	1%
Village E-News	26%	34%	21%	6%	3%	11%
Village Sun Quarterly Magazine	24%	33%	21%	4%	3%	16%
Village's App (MyVOP)	12%	16%	20%	5%	3%	45%

Q15. Have you signed up your email address to receive the Pincrest E-News?

The majority of respondents (65%) indicated they had signed up to the Village's E-news and the balance (35%) indicated they had not signed up.



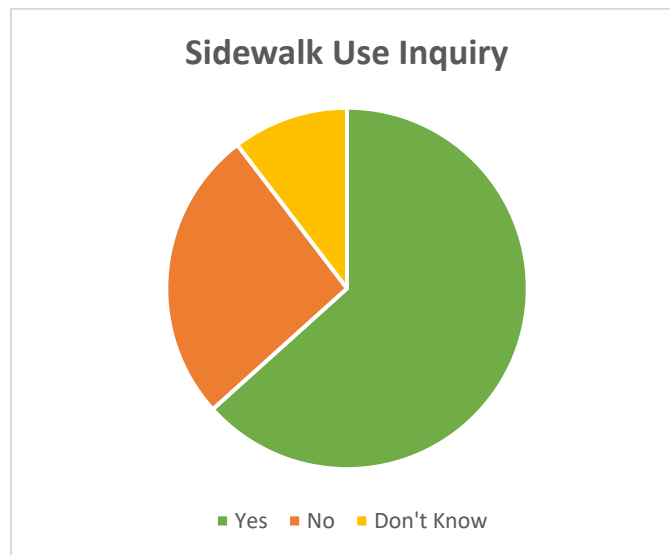
ANSWER OPTION	PERCENTAGE
Yes	65%
No	35%

Q16. How do you prefer to receive Village news and information?

The majority of respondents indicated they preferred email communications (E-News and/or e-blast) with traditional mailing as a distant secondary preferred method of communication.

Q17. Would you be more inclined to walk to parks, exercise, or walk to commercial areas if there were more sidewalks?

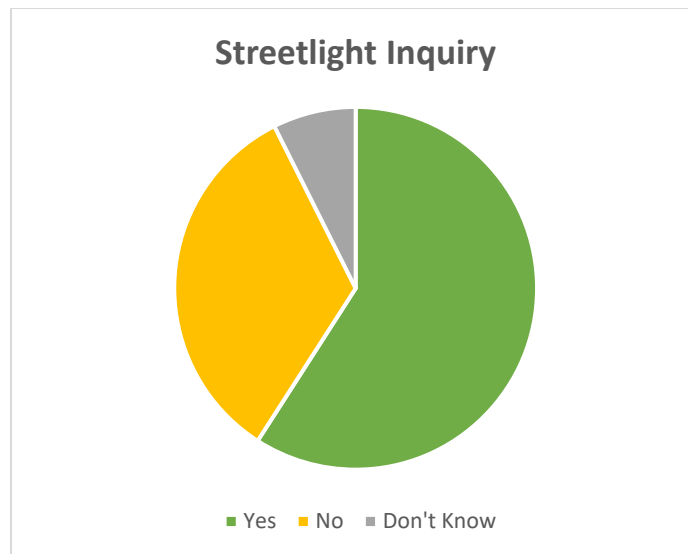
The majority of respondents (63%) indicated they would be more inclined to walk to parks, exercise or walk to commercial areas if there were more sidewalks. In addition, twenty-six percent (26%) indicated they would not be more inclined to use the sidewalks and another ten percent (10%) responded they did not know.



ANSWER OPTION	PERCENTAGE
Yes	63%
No	26%
Don't Know	10%

Q18. Do you believe the Village needs to improve lighting throughout Pinecrest by adding street lights?

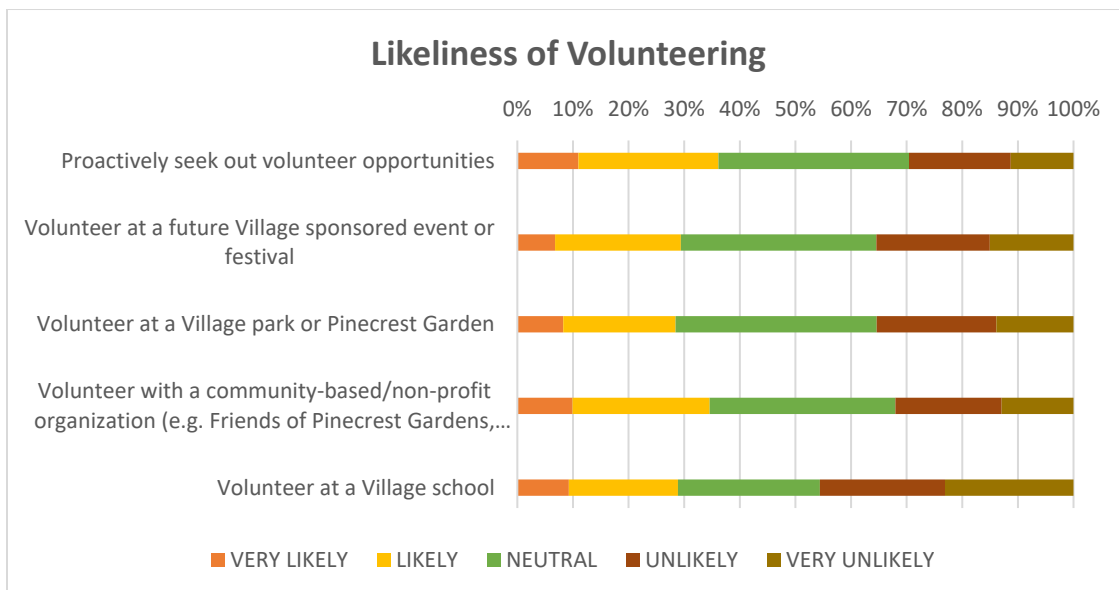
The majority of respondents (59%) indicated the Village needed to add streetlights to improve lighting. In addition, thirty-four percent (34%) indicated the Village did not need to add streetlights and another seven percent (10%) responded they did not know.



ANSWER OPTION	PERCENTAGE
Yes	59%
No	34%
Don't Know	7%

Q19. With regard to volunteering and community service, how likely are you to do the following?

Considering the data, it's apparent that most citizens are ambivalent or neutral about participating in community service across all activities. Encouragingly, there is a moderately positive response towards proactively seeking volunteer opportunities and community-based organization involvement, which presents an opportunity for nurturing civic engagement.



ANSWER OPTION	VERY LIKELY	LIKELY	NEUTRAL	UNLIKELY	VERY UNLIKELY
Proactively seek out volunteer opportunities	11%	25%	34%	18%	11%
Volunteer at a future Village sponsored event or festival	7%	23%	35%	20%	15%
Volunteer at a Village park or Pinecrest Garden	8%	20%	36%	22%	14%
Volunteer with a community-based/non-profit organization (e.g. Friends of Pinecrest Gardens, Rotary Club, The Villagers)	10%	25%	33%	19%	13%
Volunteer at a Village school	9%	20%	26%	22%	23%

Q20. In terms of community service / volunteer related activities, please indicate which answer best describes you.

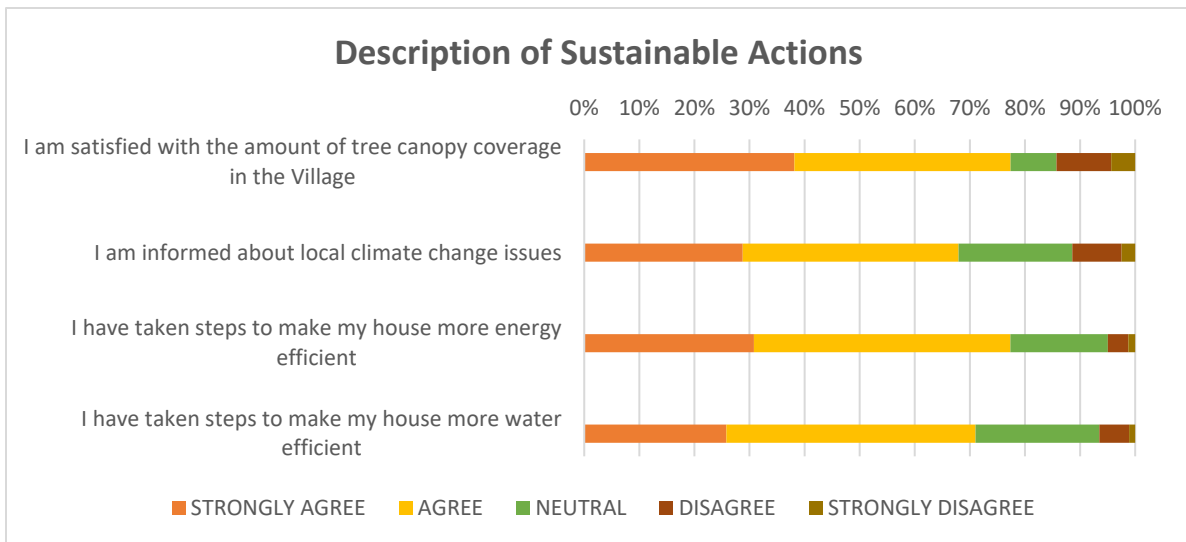
Analysis of the survey reveals a large portion of residents wish to have information about volunteer opportunities and believe the village should actively encourage such opportunities. However, many residents do not currently volunteer regularly, citing lack of time due to family and work commitments as a common obstacle.



ANSWER OPTION	YES	NO
Volunteer regularly with one or more non-profit or community-based organizations	47%	53%
Wish to have information about organizations looking for volunteers	59%	41%
Don't have enough time outside of family and work obligations to volunteer	48%	52%
Want information about community service opportunities for my children	35%	65%
Village should lead effort to encourage and promote volunteer opportunities in and around the community	81%	19%

Q21. In terms of sustainability, please indicate the answer that best describes you.

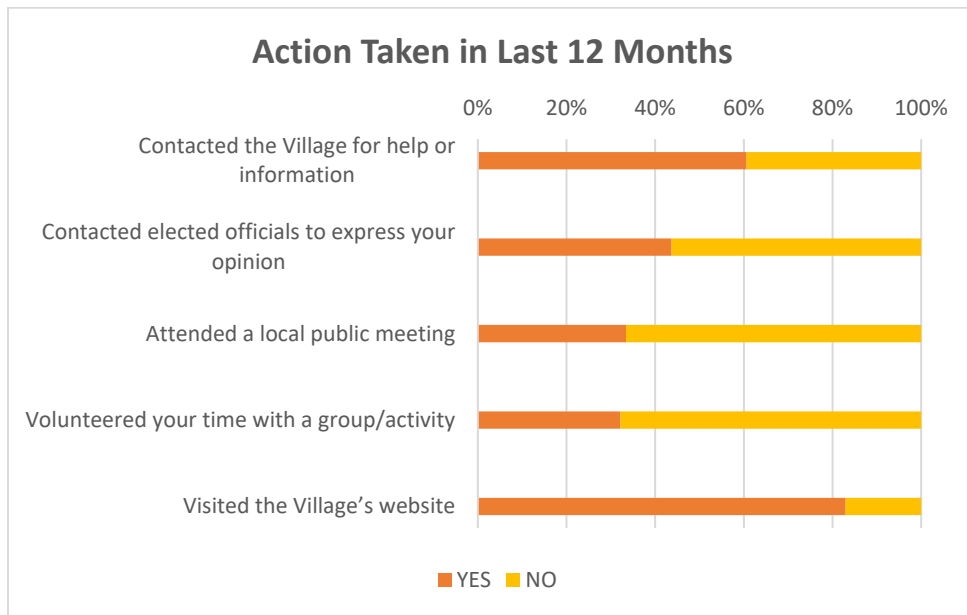
The majority of Pinecrest residents are satisfied with the tree canopy coverage (77%) in the Village and have engaged in making their homes more energy (78%) and water-efficient (71%). On the other hand, while most also feel informed about local climate change issues, thirty-two percent (32%) of respondents remain neutral or disagree with this statement.



ANSWER OPTION	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE
I am satisfied with the amount of tree canopy coverage in the Village	38%	39%	8%	10%	4%
I am informed about local climate change issues	29%	39%	21%	9%	2%
I have taken steps to make my house more energy efficient	31%	47%	18%	4%	1%
I have taken steps to make my house more water efficient	26%	45%	22%	5%	1%

Q22. Please indicate whether you have done each of the following in the last 12 months.

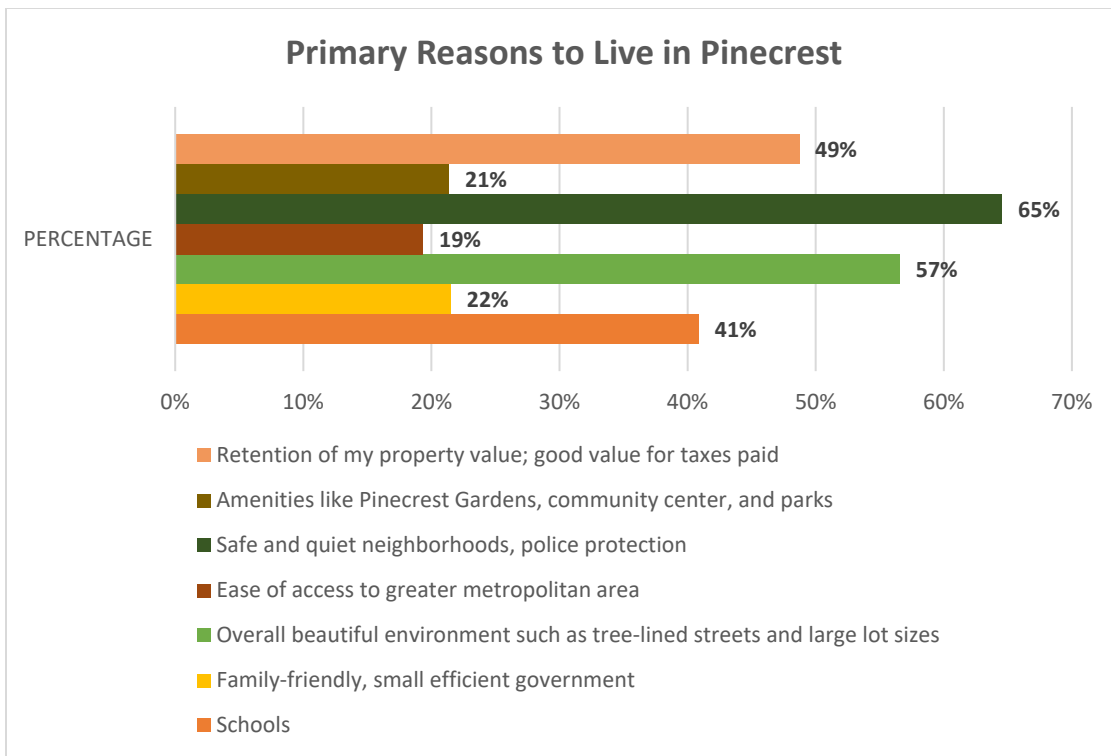
The majority of residents have contacted the Village for help or information and have visited the Village's website within the past year. However, fewer residents have contacted elected officials, attended local public meetings, or volunteered their time with a group or activity.



ANSWER OPTION	YES	NO
Contacted the Village for help or information	61%	39%
Contacted elected officials to express your opinion	44%	56%
Attended a local public meeting	33%	67%
Volunteered your time with a group/activity	32%	68%
Visited the Village's website	83%	17%

Q23. What three statements best represent the primary reasons you chose to live in Pinecrest?

The survey responses reveal that the three top reasons most people chose to live in Pinecrest are its safe and quiet neighborhood with police protection, its overall beautiful environment such as tree-lined streets and large lot sizes, and its property value retention and tax value. Schools also ranked high as a reason a person chose to live in Pinecrest.



ANSWER OPTION	PERCENTAGE
Retention of my property value; good value for taxes paid	49%
Amenities like Pinecrest Gardens, community center, and parks	21%
Safe and quiet neighborhoods, police protection	65%
Ease of access to greater metropolitan area	19%
Overall beautiful environment such as tree-lined streets and large lot sizes	57%
Family-friendly, small efficient government	22%
Schools	41%

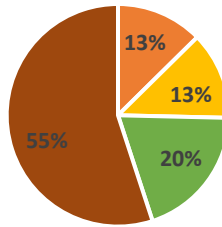
Q24. Is there any topic or matter not covered in this survey that you feel requires attention or improvement in Pinecrest?

Only 372 of 1012 survey participants submitted a response to this open-ended question. Based on the number of mentions among the responses, the topics of traffic congestion and speeding ranked highest in terms of needing attention or improvement.

Q25. Approximately how many years have you lived in the Village of Pinecrest?

The majority of respondents to this survey (75%) have lived in Pinecrest for more than 11 years.

Respondent Years Living in Pinecrest



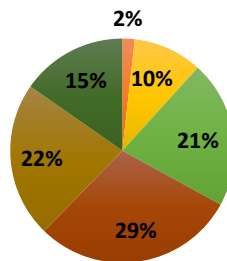
■ 5 years or less ■ 6 - 10 years ■ 11 - 20 years ■ More than 20 years

ANSWER OPTION	PERCENTAGE
5 years or less	13%
6 - 10 years	13%
11 - 20 years	20%
More than 20 years	55%

Q26. Which of the following best describes your age?

The largest age segment of respondents belongs to the 55-64-year-old category (29%) and the second largest segment in the 65-74-year-old category.

Respondent Age



■ Under 35 years old ■ 35 - 44 years old ■ 45 - 54 years old
 ■ 55 - 64 years old ■ 65 - 74 years old ■ 75+ years old

ANSWER OPTION	PERCENTAGE
Under 35 years old	2%
35 - 44 years old	10%
45 - 54 years old	21%
55 - 64 years old	29%
65 - 74 years old	22%
75+ years old	15%

CONCLUSION

In conclusion, the feedback gathered from citizens through the 2024 Citizen Feedback Survey provides invaluable insights into resident perspectives, concerns, and suggestions regarding various aspects of our community. It is evident that Pinecrest residents are deeply invested in the betterment of our society, as indicated by the thoughtful responses and constructive criticism. The diverse range of opinions highlights the importance of fostering open communication channels between the Village and the public, ensuring that everyone feels heard and valued in the decision-making process.

Moving forward, the Village Council will carefully consider the feedback provided and take proactive steps to address the issues raised. By implementing responsive measures and actively engaging with Pinecrest residents, the Village can work towards creating a more inclusive and responsive community that reflects the needs and aspirations of all its members. This survey serves as a catalyst for ongoing dialogue and collaboration between the local government and citizens, paving the way for meaningful progress and positive change.