

# 2016 Village of Pinecrest Municipal Services and Planning Survey

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Draft Report

Submitted to Village of Pinecrest, Florida

by:

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## 2016 Village of Pinecrest Municipal Services and Planning Survey

### *Executive Summary*

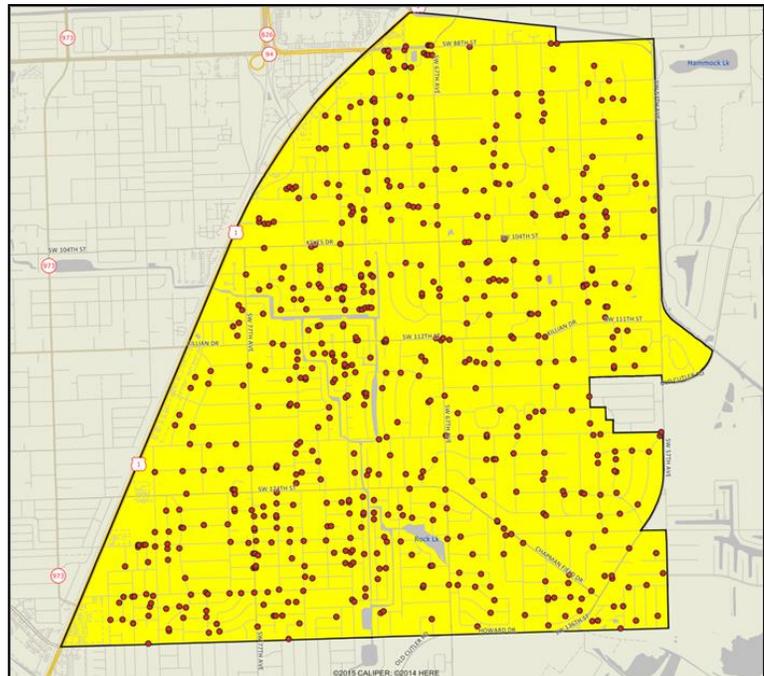
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### Purpose and Methodology

ETC Institute administered the municipal services and planning survey for the Village of Pinecrest during the spring of 2016. The survey was administered as part of the Village's on-going effort to identify and respond to the needs and concerns of residents. This is the first year ETC Institute has conducted a survey for Village of Pinecrest.

**Resident Survey.** A six-page survey and cover letter were mailed to a random sample of households in the Village of Pinecrest. The cover letter contained a web link for residents who preferred to take the survey on-line. Approximately seven days after the surveys were mailed residents who received the survey were contacted by phone. Those who indicated that they had not returned the survey were given the option of completing it by phone. Of the households that received a survey, a total of 644 completed surveys. The results for the random sample of 644 households have a 95% level of confidence with a precision of at least +/- 3.8%. In order to better understand how well services are being delivered by the Village, ETC Institute geocoded the home address of respondents to the survey (see map below).

The percentage of “don’t know” responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from Pinecrest with the results from other communities in the database. Since the number of “don’t know” responses often reflects the utilization and awareness of Village services, the percentage of “don’t know” responses has been provided in the tabular data section of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase “*who had an opinion.*”



This report contains:

- a summary of the methodology for administering the survey and major findings
- charts showing the overall results for most questions on the survey
- benchmarking data that shows how the results for Pinecrest compare to other communities
- Importance-Satisfaction analysis
- GIS maps that show the results of various questions on maps of the Village
- tables that show the results for each question on the survey
- a copy of the survey instrument

### Major Findings

- **Overall Satisfaction with Village Services.** The overall Village services that residents, *who had an opinion*, were most satisfied with (rating of 4 or 5 on a 5-point scale) were: police, services (82%), and parks and recreation programs (81%). Residents were least satisfied with the building permit process in Pinecrest (43%).
- **Perceptions of the Village.** Ninety percent (90%) of the residents surveyed, *who had an opinion*, were very satisfied (rating of 4 or 5 on a 5-point scale) with the overall quality of life in the Village; only 3% were dissatisfied and the remaining 7% gave a neutral rating. Most (88%) of the residents surveyed, *who had an opinion*, were also satisfied with the overall appearance of the Village, and 80% were satisfied with the overall feeling of safety in the Village.
- **Overall Ratings of the Village.** Most (97%) of the residents surveyed, *who had an opinion*, were very satisfied (rating of 4 or 5 on a 5-point scale) with the Village as a place to live, and 93% were satisfied with the Village as a place to raise children.
- **Police Services.** The police services that residents, *who had an opinion*, were most satisfied with (rating of 4 or 5 on a 5-point scale) were: police response times to emergencies (84%), the professionalism of employees (79%), and the overall quality of local police protection (73%). Residents were least satisfied with the visibility of police in commercial areas (59%).
- **Feeling of Safety and Security in the Village.** Most (94%) of the residents surveyed, *who had an opinion*, generally felt safe (rating of 4 or 5 on a 5-point scale) in Pinecrest. Residents felt the least safe walking in their neighborhood after dark (65%).
- **Code Compliance.** The code compliance services that residents, *who had an opinion*, were most satisfied with (rating of 4 or 5 on a 5-point scale) were: enforcement of litter and debris on private property (61%) and enforcement of mowing and cutting of grass on private property (58%). When residents were asked their opinion regarding codes and ordinances that regulate the use of property, three-fourths (75%) indicated they are “just about right”; 20% felt they are “too strict” and 5% indicated they are “too loose.”

- **Infrastructure Maintenance.** The areas of infrastructure maintenance that residents, *who had an opinion*, were most satisfied with (rating of 4 or 5 on a 5-point scale) were: Pinecrest Gardens (86%), Community Center (86%), and Evelyn Green Park. Residents were least satisfied with sidewalks (55%).

The infrastructure maintenance services that residents felt should receive the most emphasis from Village leaders over the next two years were: 1) sidewalks and 2) drainage facilities.

- **Parks and Recreation.** The parks and recreation services that residents, *who had an opinion*, were most satisfied with (rating of 4 or 5 on a 5-point scale) were: outdoor athletic facilities/fields (76%), the availability of information about parks & programs (70%), and customer service provided by staff (63%). Residents were least satisfied with the quality of recreation programs for adults (57%).

The parks and recreation services that residents felt should receive the most emphasis from Village leaders over the next two years were: 1) quality of recreation programs for youth, 2) quality of recreation programs for adults, and 3) quality of recreation programs for seniors.

- **Communication.** The communication item that residents, *who had an opinion*, was most satisfied with (rating of 4 or 5 on a 5-point scale) was the ease of access to information about Village services (53%). Fifty-two percent (52%) were satisfied with the availability of information about Village meetings, future projects, programs and services, and 47% were satisfied with Village communication with residents.

### **Transportation, Mobility and Traffic Safety**

- 43% of the residents surveyed believe that expanding the Pinecrest People Mover to Metrorail is a good expenditure of their tax dollars; 35% indicated they did not believe this was a good expenditure of their tax dollars, and 22% did not have an opinion.
- 18% of residents surveyed would use expanded trolley service on a daily basis to commute to work during the rush hour; 66% would not use the service, and 16% did not have an opinion.
- More than half (52%) of residents surveyed believe dedicated bicycle lanes are needed throughout Pinecrest; 39% do not believe they are needed, and 9% did not have an opinion.
- 47% of residents support widening of the roadway on SW 77<sup>th</sup> Avenue to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes; 40% do not support widening of the roadway, and 13% did not have an opinion.
- 46% of residents surveyed support widening of the roadway on Kendall drive to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes; 40% do not support widening of the roadway, and 14% did not have an opinion.

## 2016 Village of Pinecrest Municipal Services and Planning Survey

- 39% of residents believe there is a chronic problem of speeding and/or high volumes of traffic on their street; 57% do not believe there is a problem, and 4% did not have an opinion.
- More than half (57%) of the residents surveyed would support adding traffic circles (roundabouts) or other traffic calming devices on their street; 35% would not support adding traffic calming devices, and 8% did not have an opinion.
- 62% of residents would walk to parks, exercise or walk to commercial areas if there were more sidewalks in Pinecrest; 27% would not use the sidewalks, and 12% did not have an opinion.
- 60% of residents surveyed believe the Village needs to improve lighting throughout by adding street lights along the major roadways; 31% do not believe there needs to be improved lighting, and 9% did not have an opinion.
- 37% of residents believe the Village needs to improve lighting throughout by adding street lights along ALL streets, including interior residential streets; 53% do not believe adding improved lighting along all streets is needed, and 10% did not have an opinion.

Of the 37% of residents who do support additional street lights, 58% indicated their primary reason is crime prevention. Of the 53% of residents who do not support additional street lights, more than half (53%) feel it is not necessary or that it would change the character of the neighborhood.

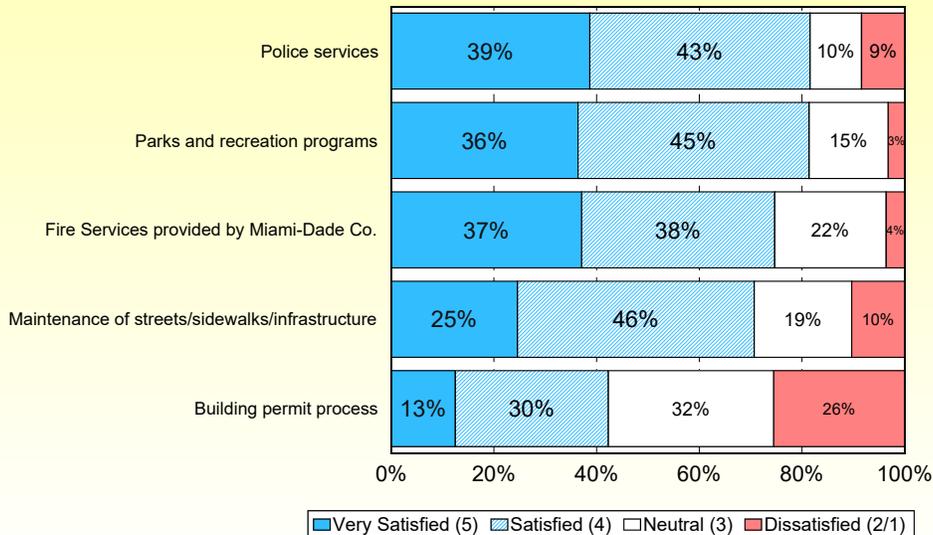
- **Sustainability**. Eighty-one percent (81%) of residents, *who had an opinion*, are in agreement (rating of 4 or 5 on a 5-point scale) that they are satisfied with the amount of tree canopy coverage. Residents least agreed with the statement, “I am informed about local climate change issues” (61%).

**Section 1:**  
**Charts and Graphs**

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### Q1. Satisfaction with Major Categories of Service Provided by the Village

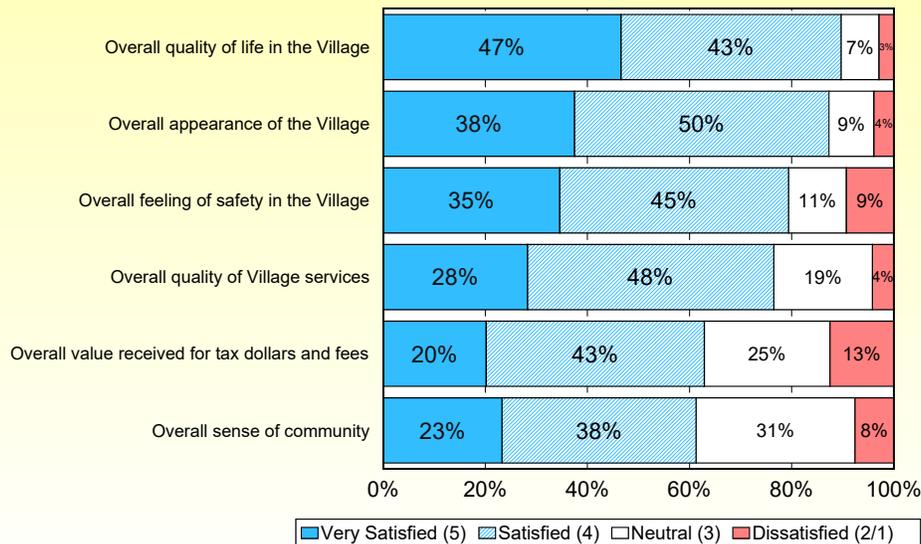
by percentage of respondents (excluding "don't know")



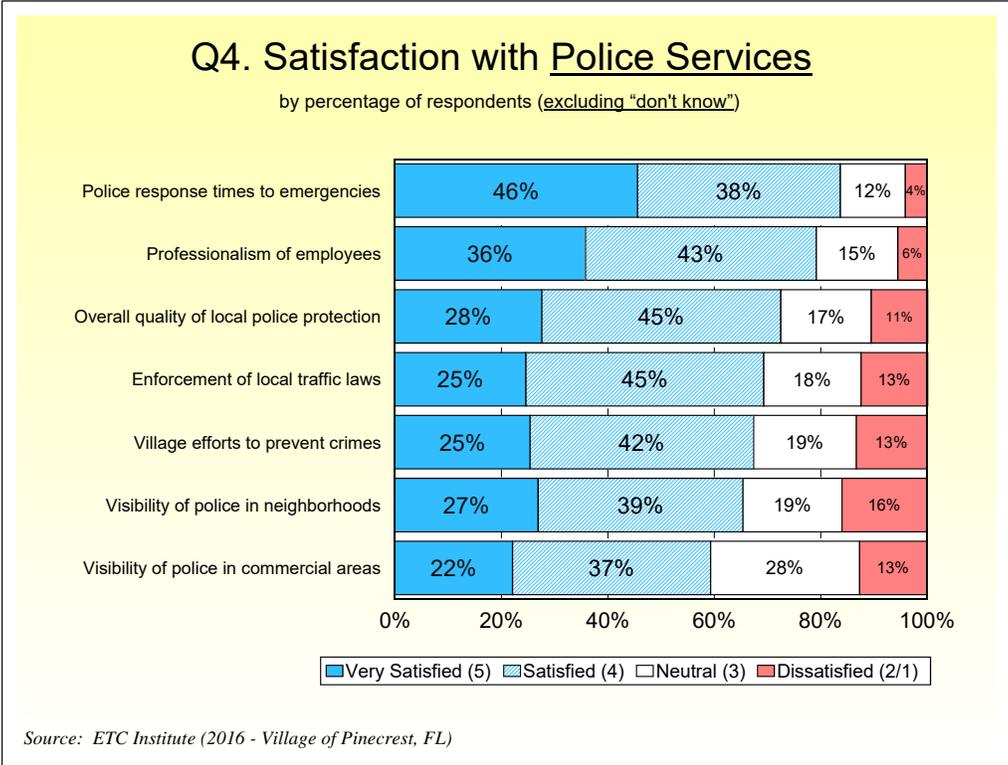
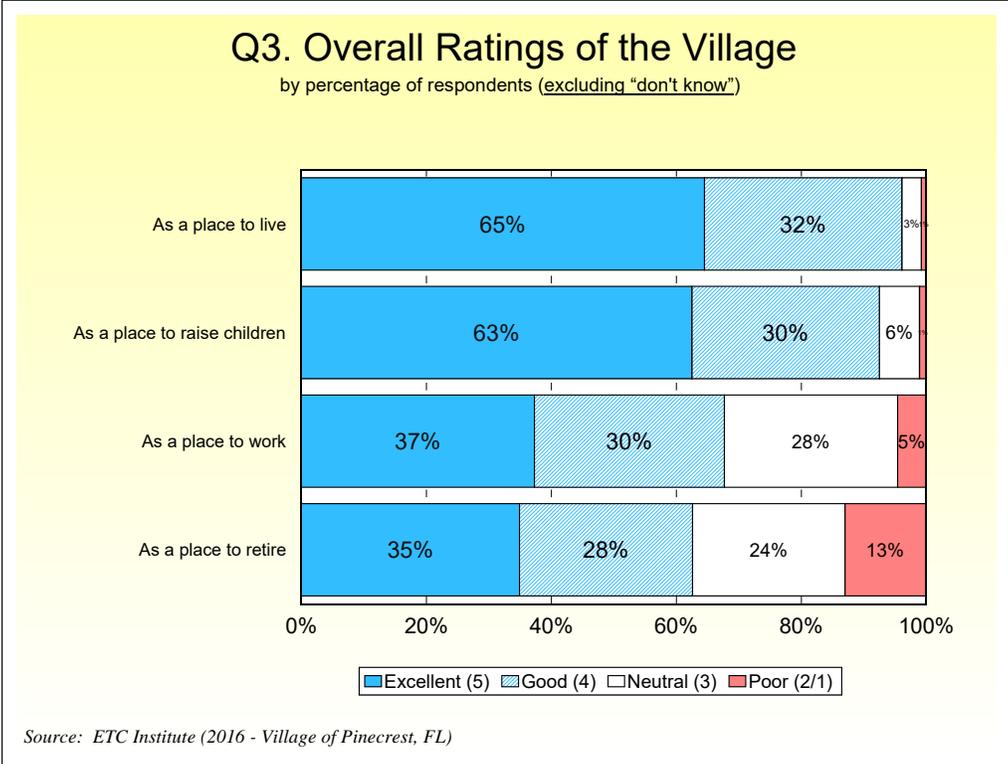
Source: ETC Institute (2016 - Village of Pinecrest, FL)

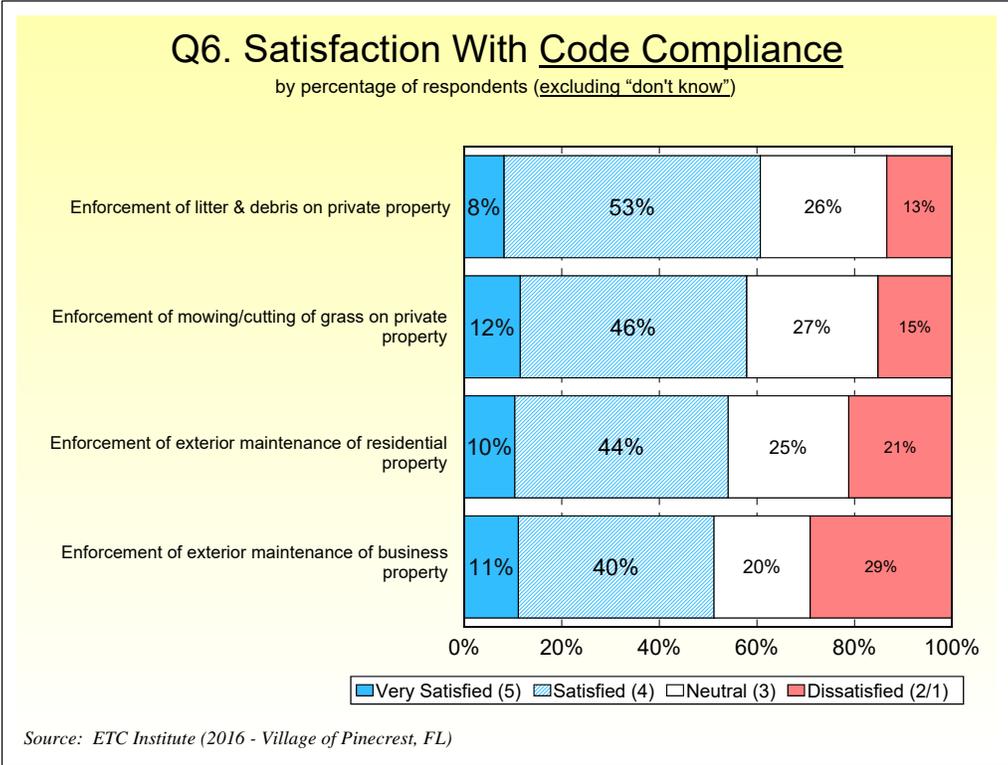
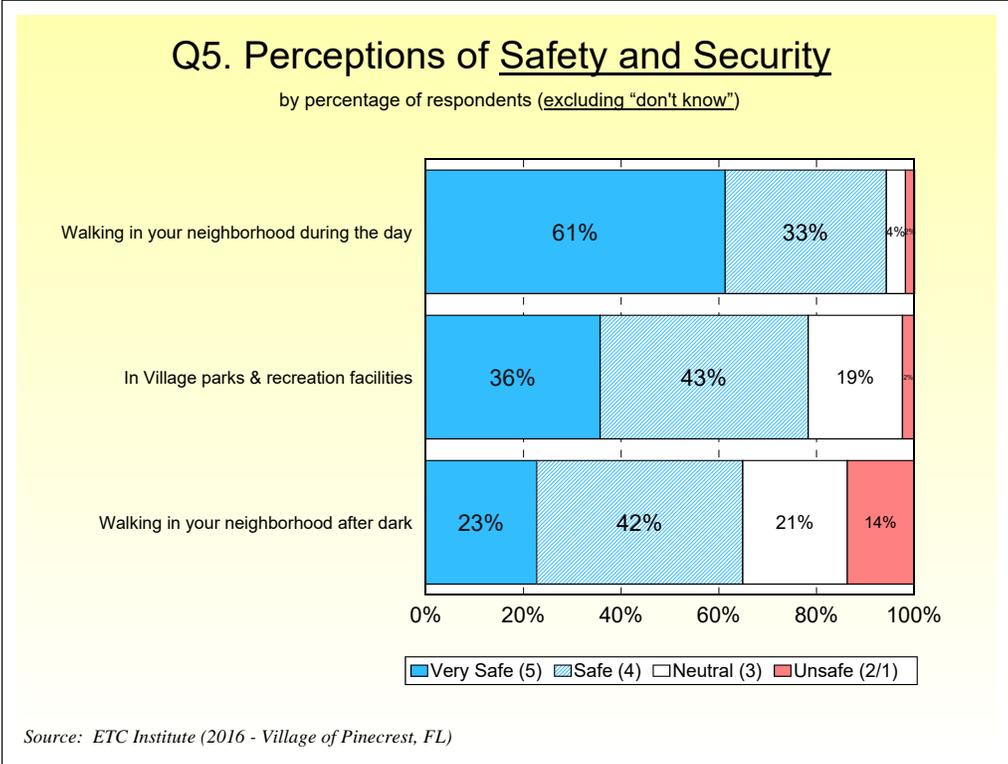
### Q2. Satisfaction With Items That Influence the Perception Residents Have of the Village

by percentage of respondents (excluding "don't know")



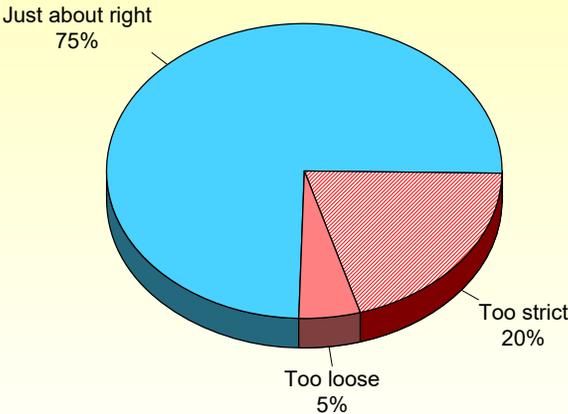
Source: ETC Institute (2016 - Village of Pinecrest, FL)





### Q7. Opinions Regarding Codes and Ordinances That Regulate Use of Property

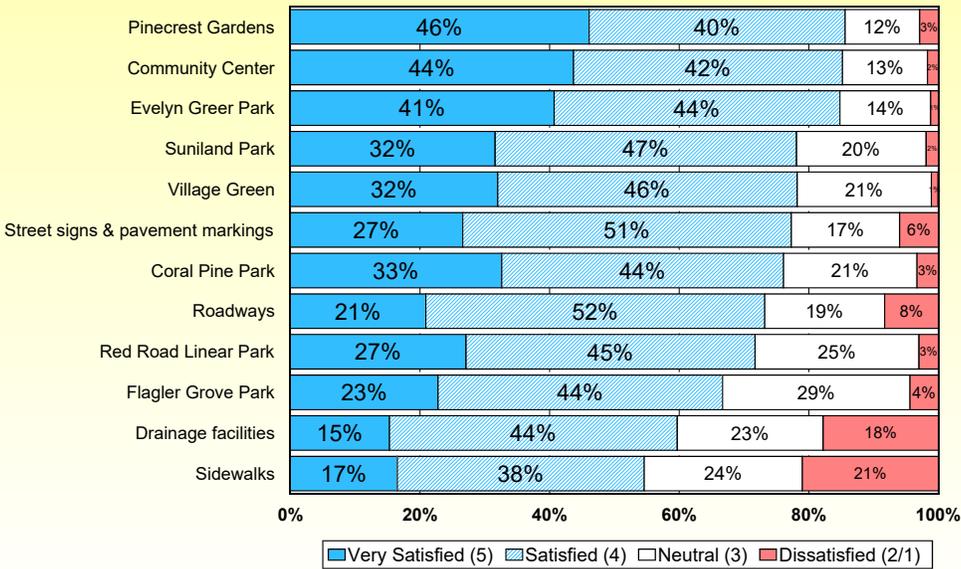
by percentage of respondents (excluding "no answer/no opinion")



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q8. Satisfaction With Infrastructure Maintenance

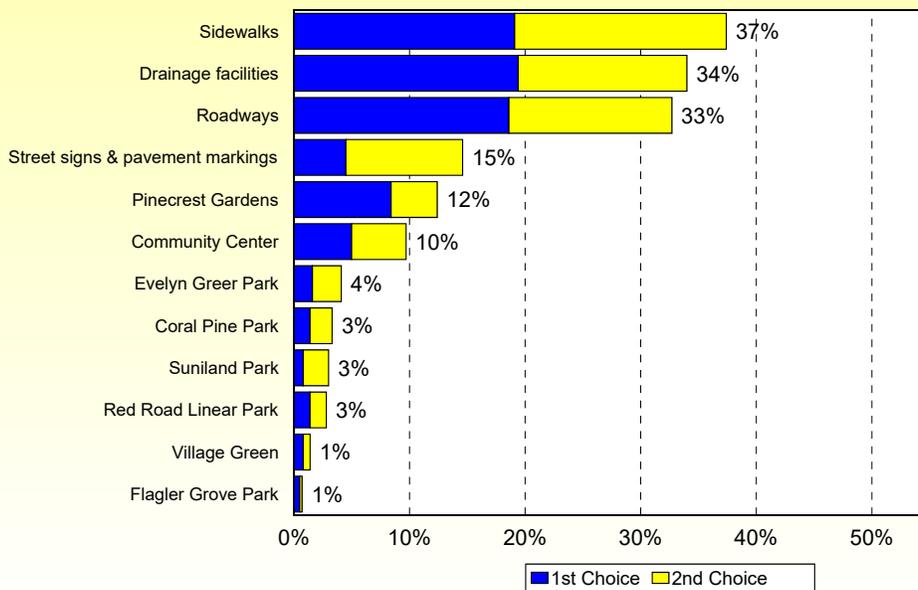
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q9. TWO Infrastructure Maintenance Items That Should Receive the Most Emphasis Over the Next Two Years

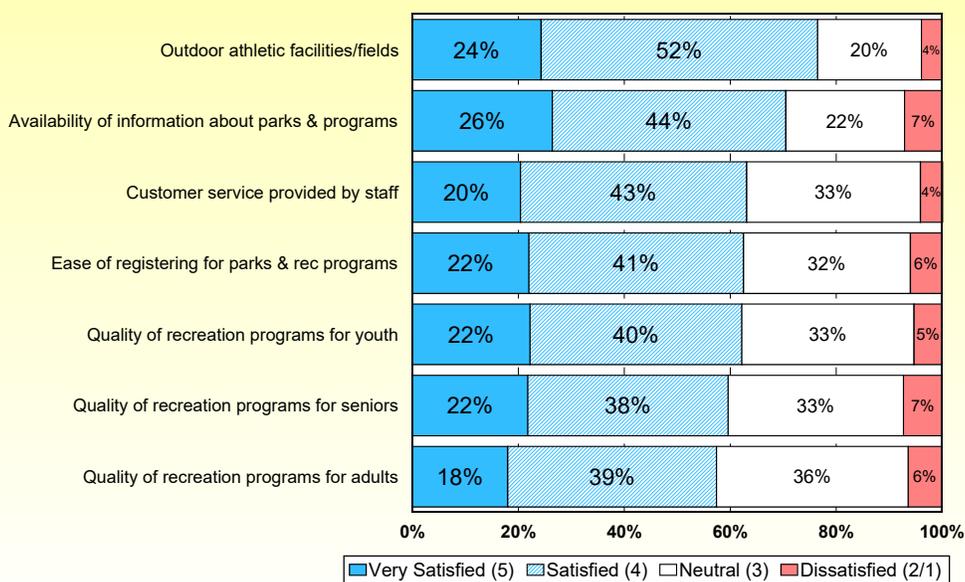
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q10. Satisfaction With Parks and Recreation

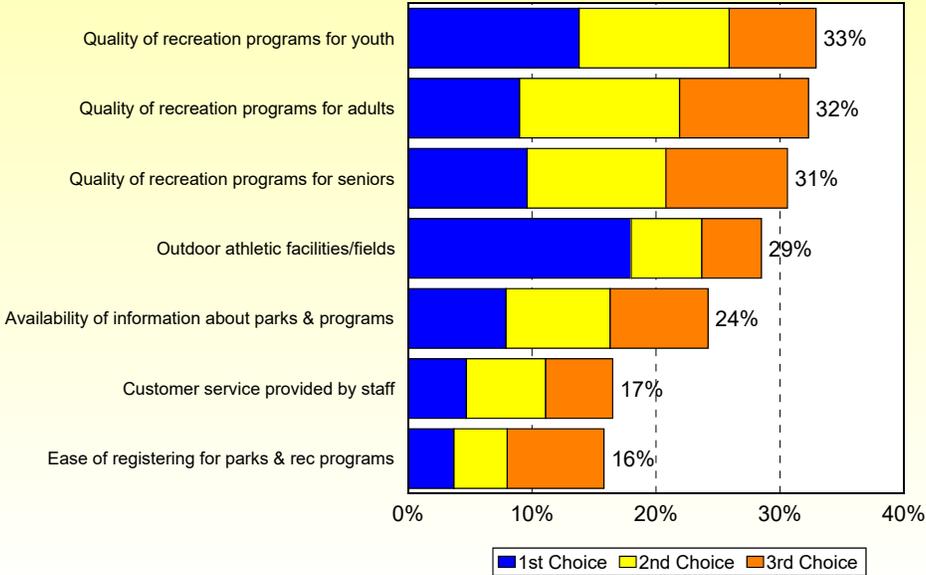
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q11. THREE Parks and Recreation Items That Should Receive the Most Emphasis Over the Next Two Years**

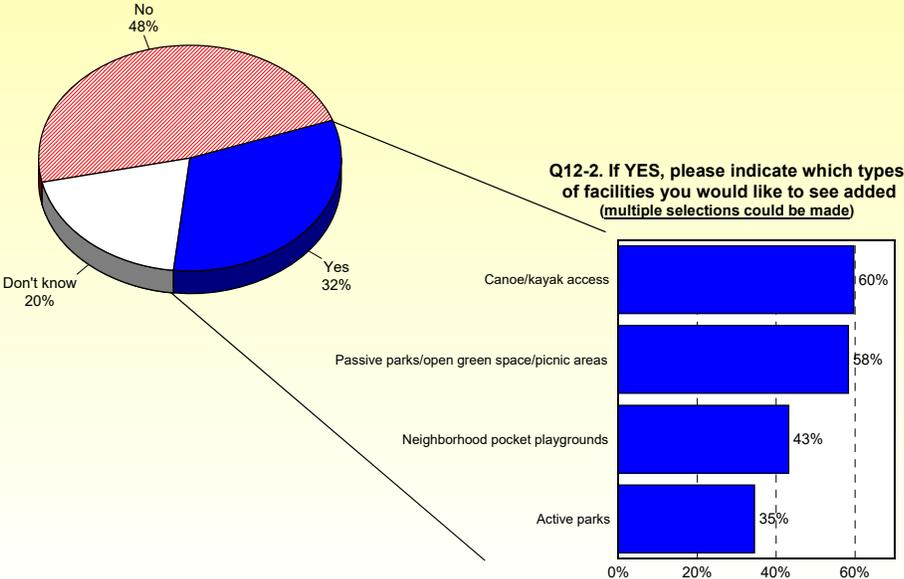
by percentage of respondents who selected the item as one of their top two choices



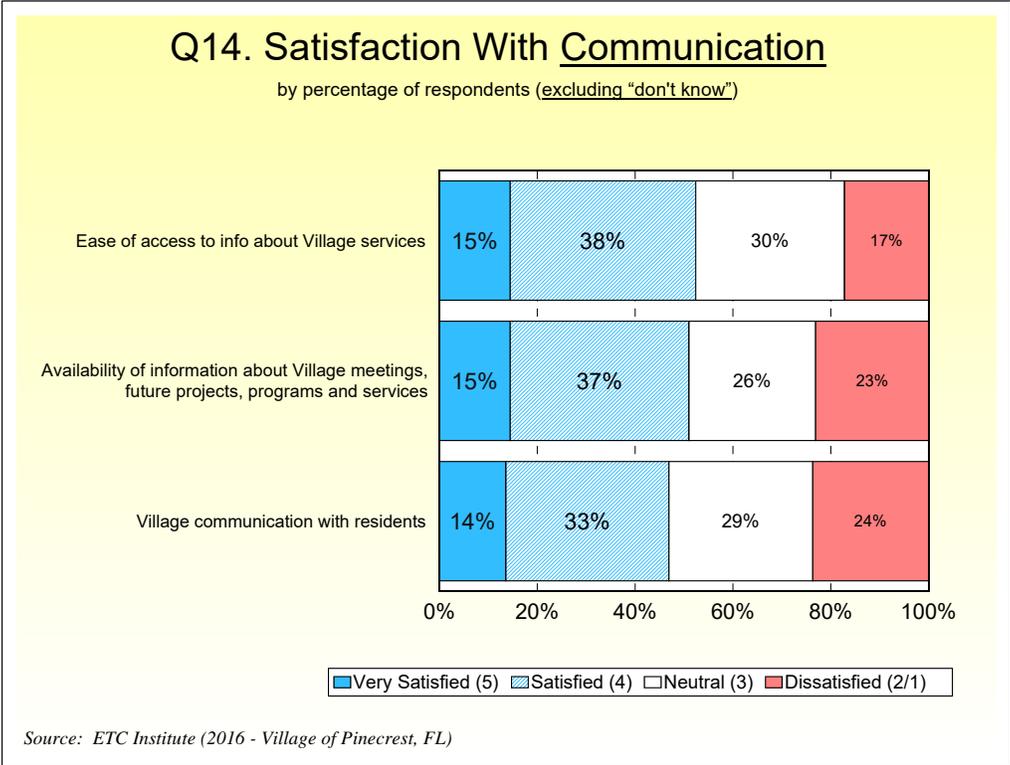
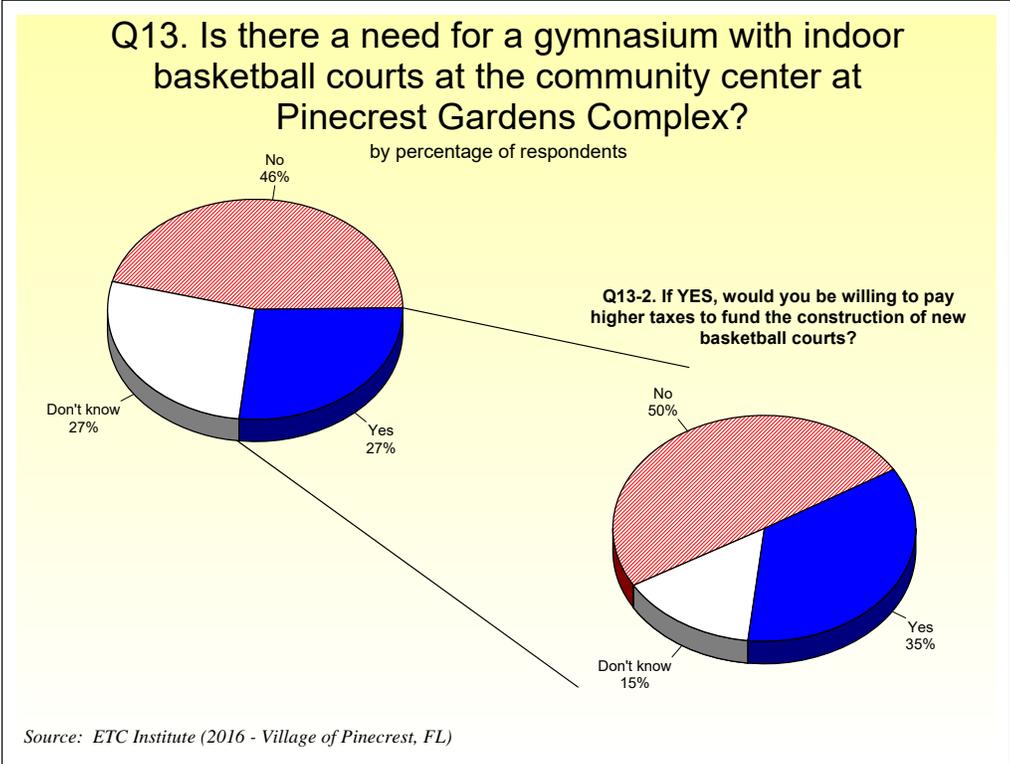
Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q12. Is there a need for more parks and recreation facilities in Pinecrest?**

by percentage of respondents

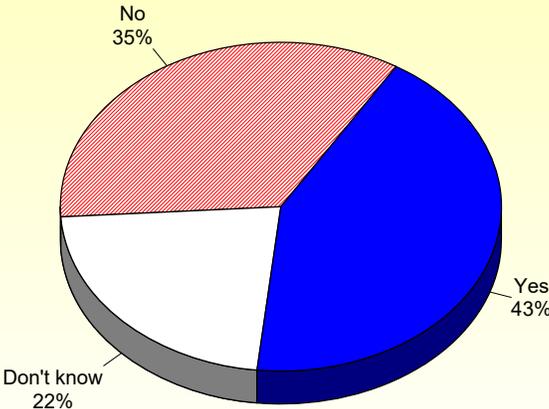


Source: ETC Institute (2016 - Village of Pinecrest, FL)



**Q15. In your opinion, is expanding the Pinecrest People Mover to Metrorail a good expenditure of your tax dollars?**

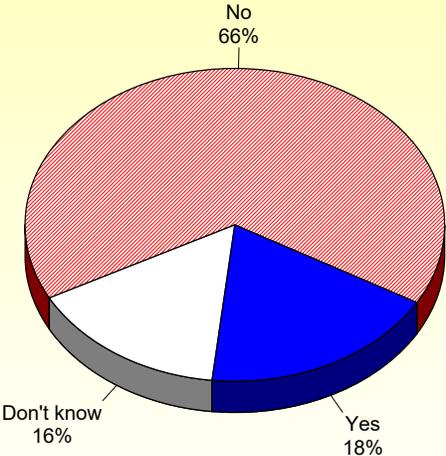
by percentage of respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q16. If Pinecrest were to expand trolley services for residents during rush hour to the Metrorail stations, would you use the service on a daily basis to commute to work?**

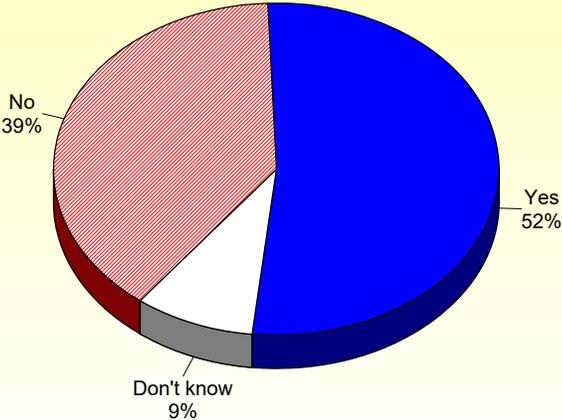
by percentage of respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q17. Do we need dedicated bicycle lanes throughout Pinecrest?

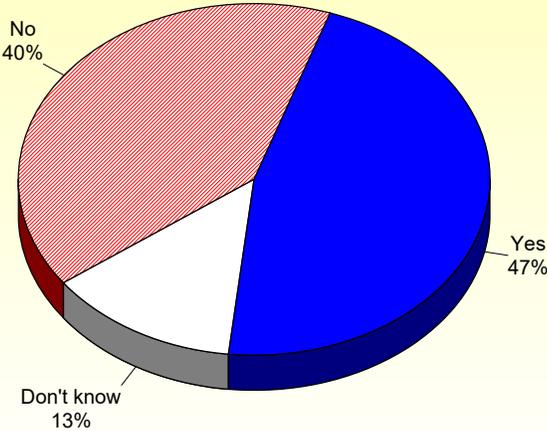
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q18. Do you support widening of the roadway on SW 77th Avenue to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?

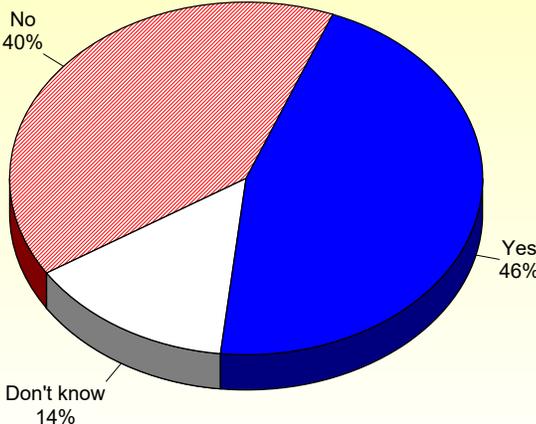
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q19. Do you support widening of the roadway on Kendall Drive to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?**

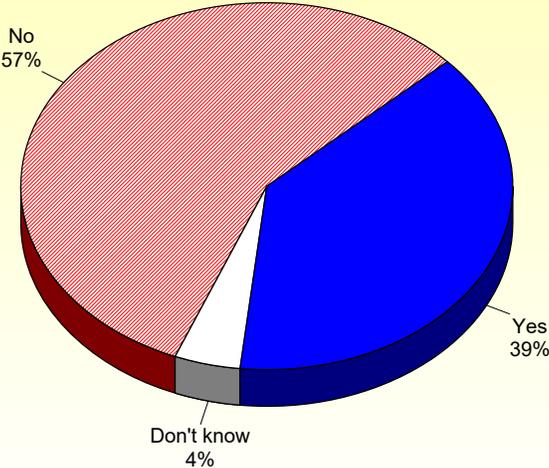
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q20. Do you believe there is a chronic problem of speeding and/or high volumes of traffic on your street?**

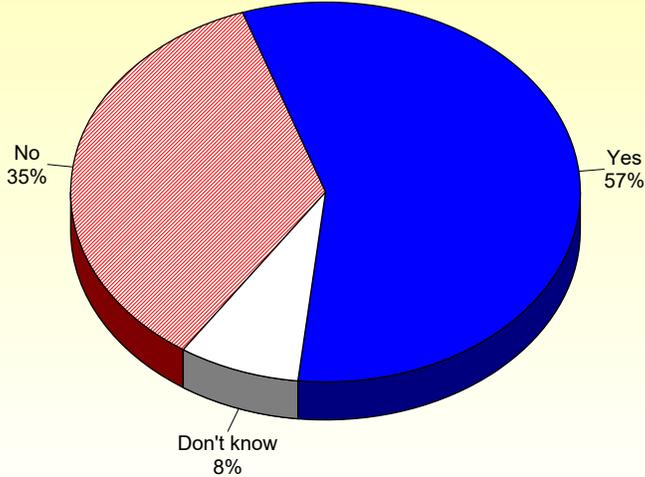
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q20-3. Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street?**

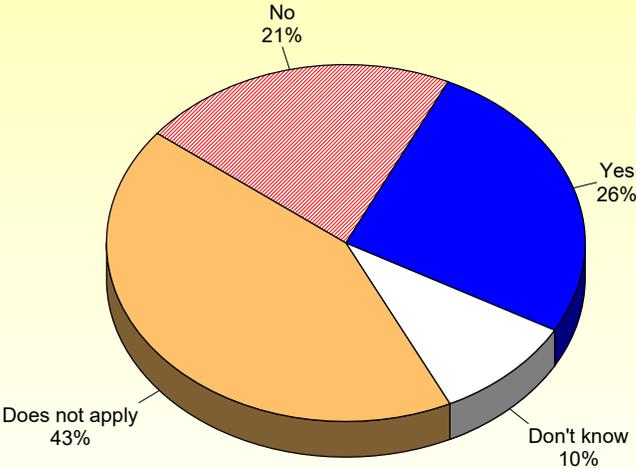
by percentage respondents by answered "yes" to Question 20



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q22. Would you allow your child to walk or bike to school if there were more sidewalks?**

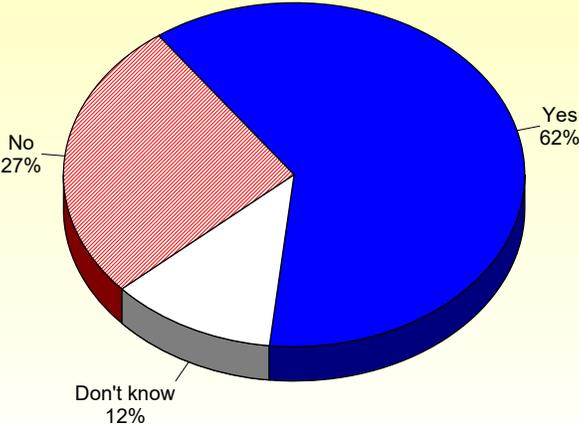
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q23. Would you use the sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks?**

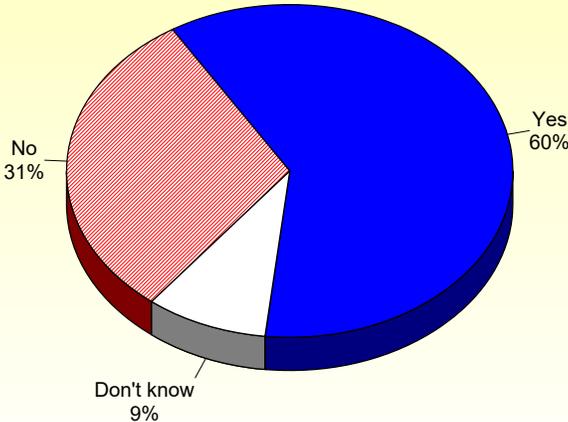
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q24. Do you believe we need to improve lighting throughout the Village by adding street lights along the major roadways?**

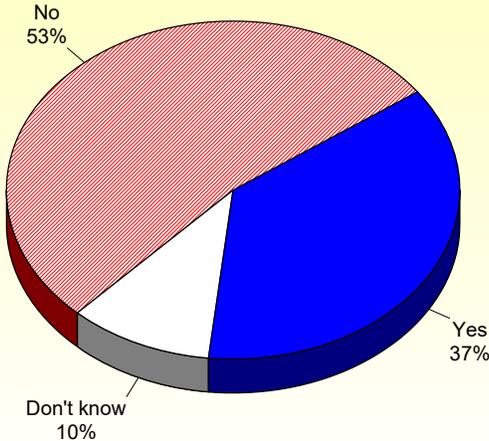
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q25. Do you believe we need to improve lighting throughout the Village by adding street lights along ALL streets, including interior residential streets?**

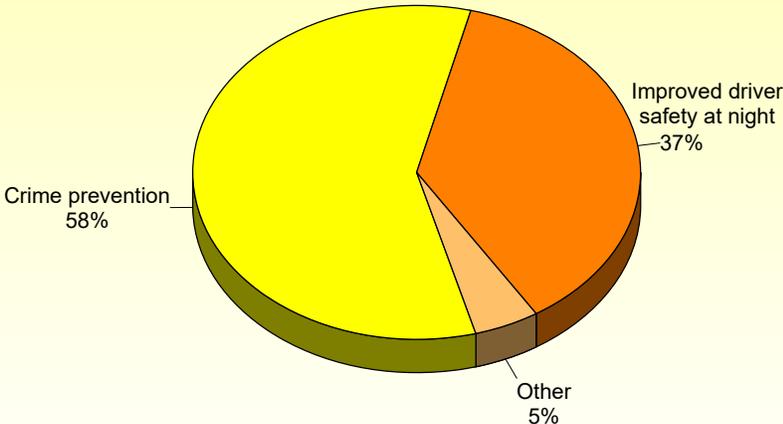
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q26. If you support additional street lights, what would be your primary reason for your support?**

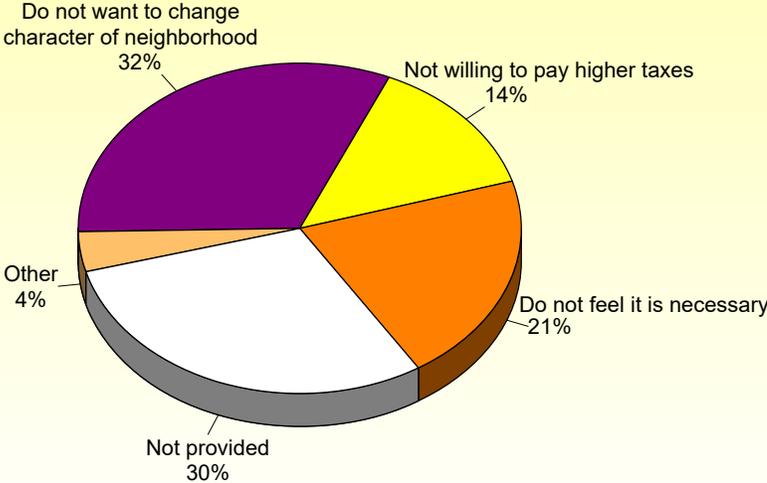
by percentage respondents by answered "yes" to Question 25



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q27. If you do not support additional street lights, what would be your primary reason for lack of support?**

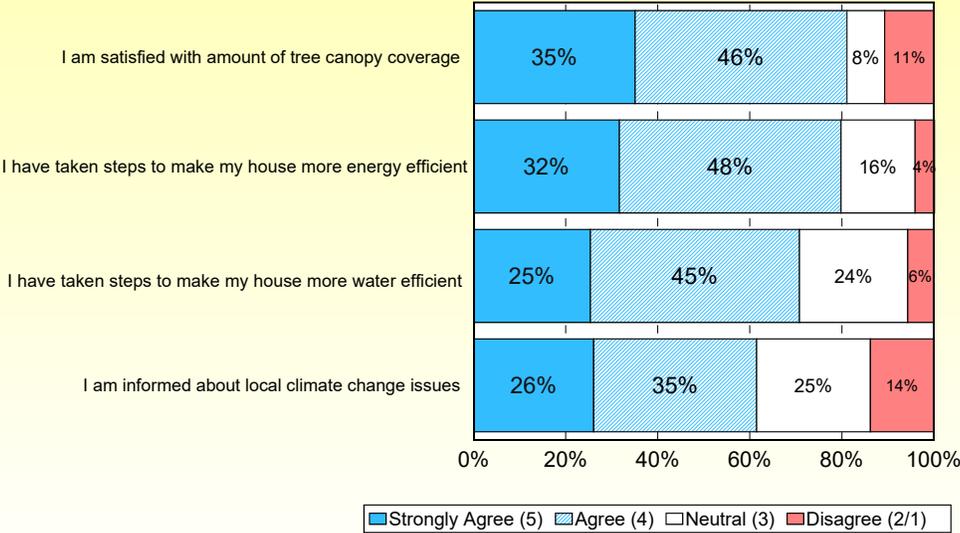
by percentage respondents by answered "no" to Question 25



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q28. Level of Agreement With Sustainability Issues**

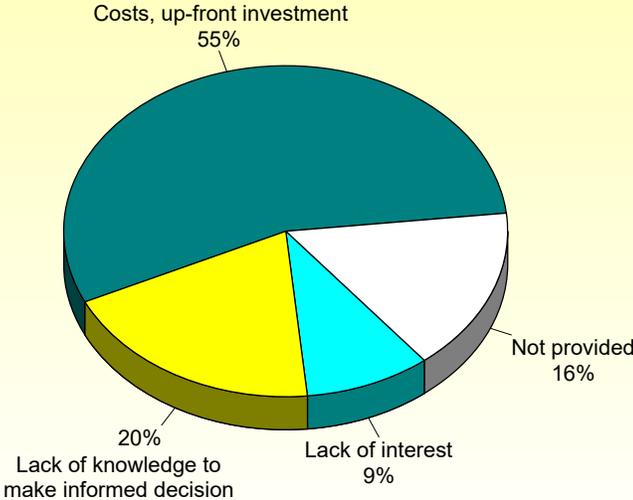
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q29. What hinders your investing in major energy efficiency and/or solar energy improvements for your home?**

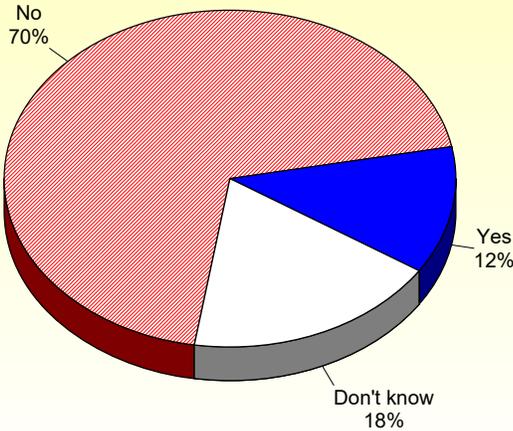
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q30. If Miami-Dade County decides to move toward complete incorporation/annexation of all unincorporated areas still remaining in the County, should the Village consider sometime in the future the possibility of annexing areas west of US 1?**

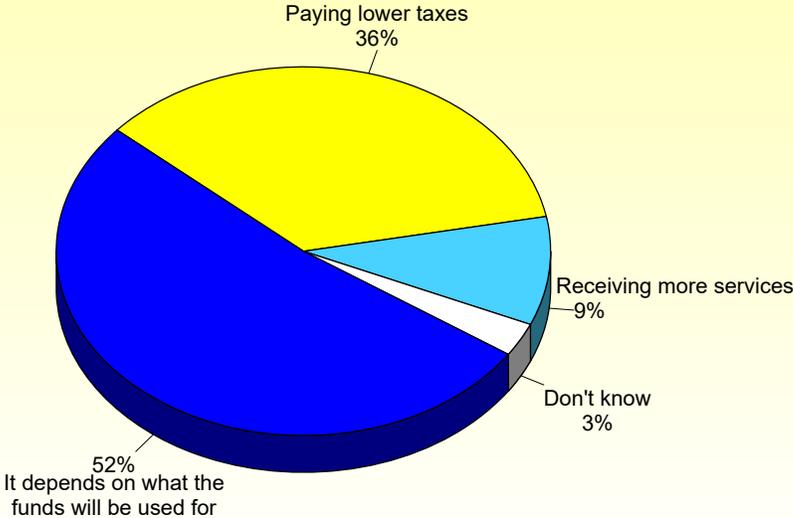
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q31. Given the choice between receiving more services and paying lower taxes, which would you prefer?**

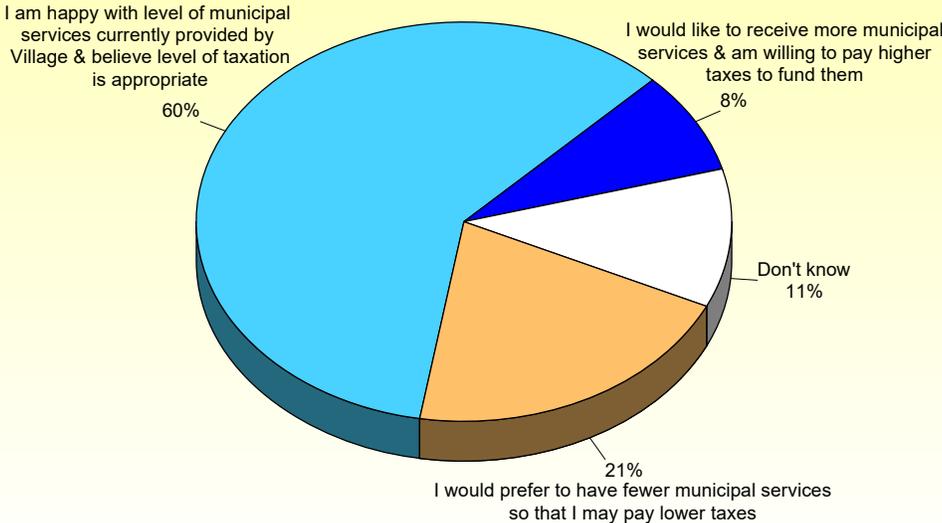
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

**Q32. What statement best represents your thoughts with regard to municipal services and taxes paid?**

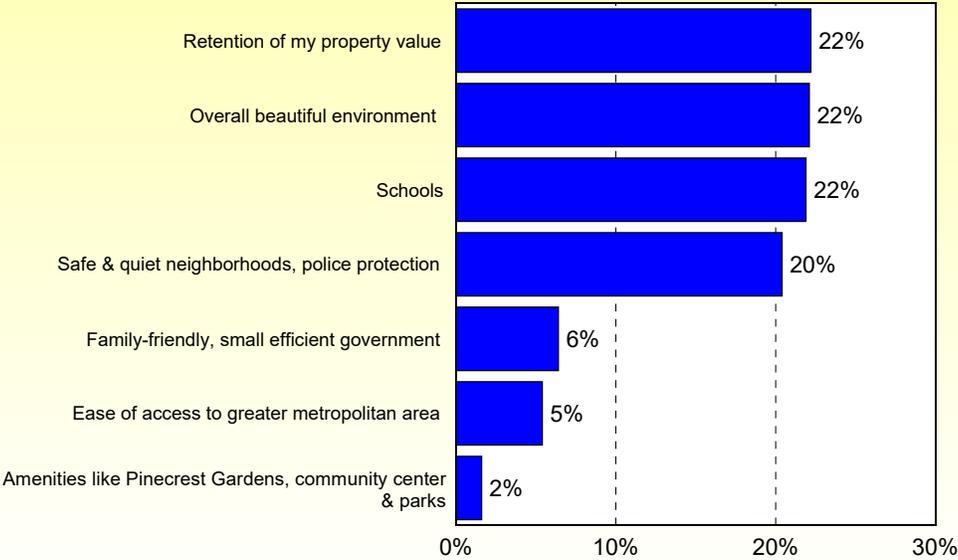
by percentage respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q33. What statement best represents the reason you chose to live in Pinecrest?

by percentage respondents (excluding "not provided")



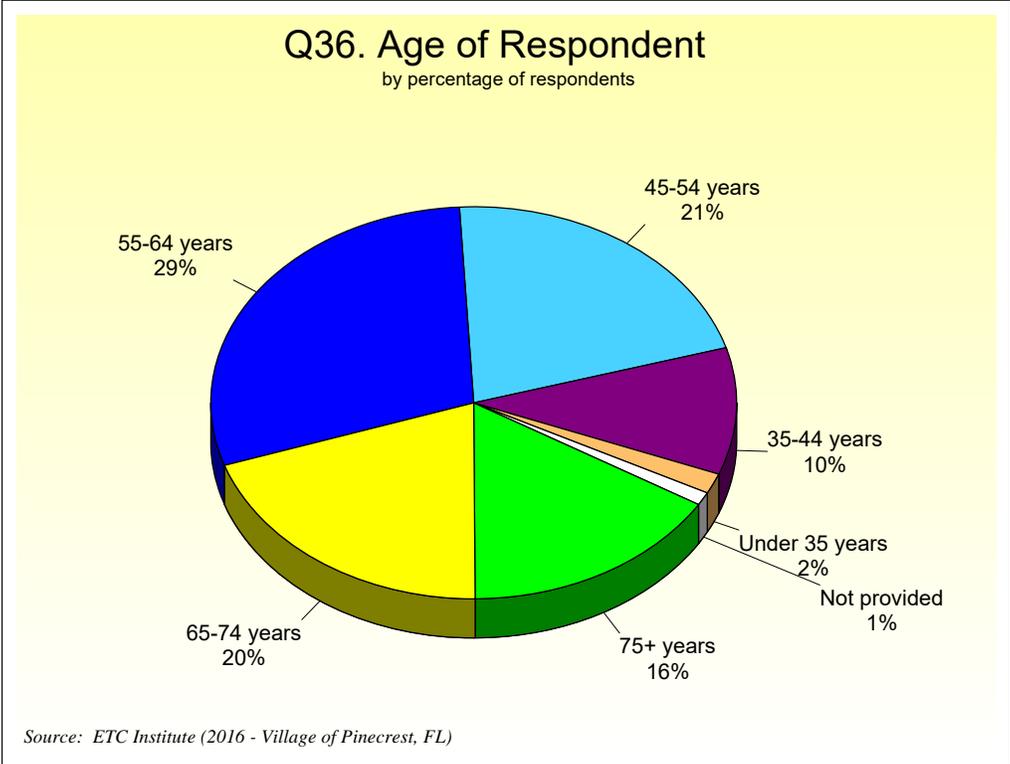
Source: ETC Institute (2016 - Village of Pinecrest, FL)

### Q35. Approximately how many years have you lived in the Village of Pinecrest?

by percentage of respondents



Source: ETC Institute (2016 - Village of Pinecrest, FL)



**Section 2:**  
**Benchmarking Analysis**

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# DirectionFinder® Survey

## Year 2016 Benchmarking Summary Report

### Overview

ETC Institute's *DirectionFinder* program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 230 cities and counties in 43 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the summer of 2015 to a random sample of more than 4,000 residents in the continental United States, and (2) a regional survey administered to a random sample of 350 Florida residents during the summer of 2015.

### Interpreting the Charts

The “U.S. Average” shown in the charts on the following pages reflects the overall results of ETC Institute’s national survey of more than 4,000 residents, and the “Florida Average” shown in the charts reflects the results of the regional survey of 350 residents in the state of Florida.

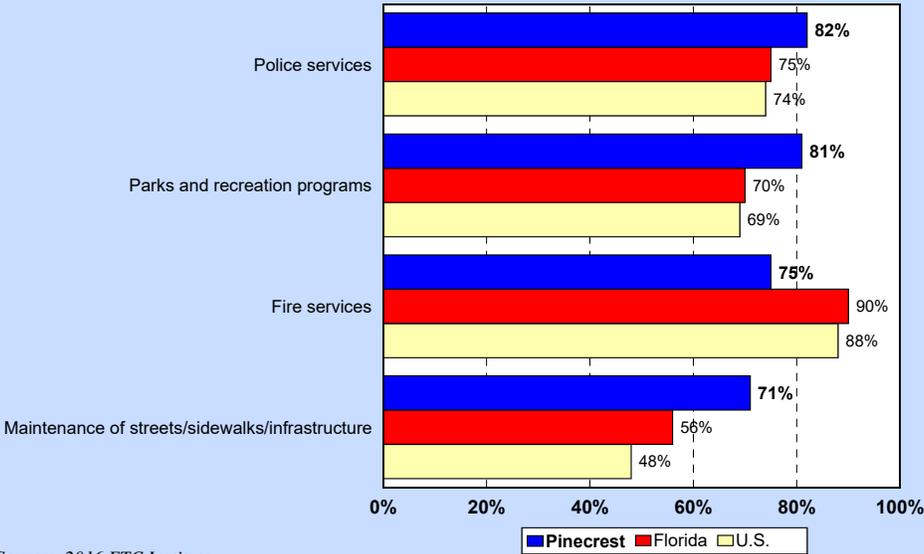
The results for Pinecrest are represented by a blue horizontal bar, the Florida average is represented by a red horizontal bar, and the U.S. average is represented by a white horizontal bar.

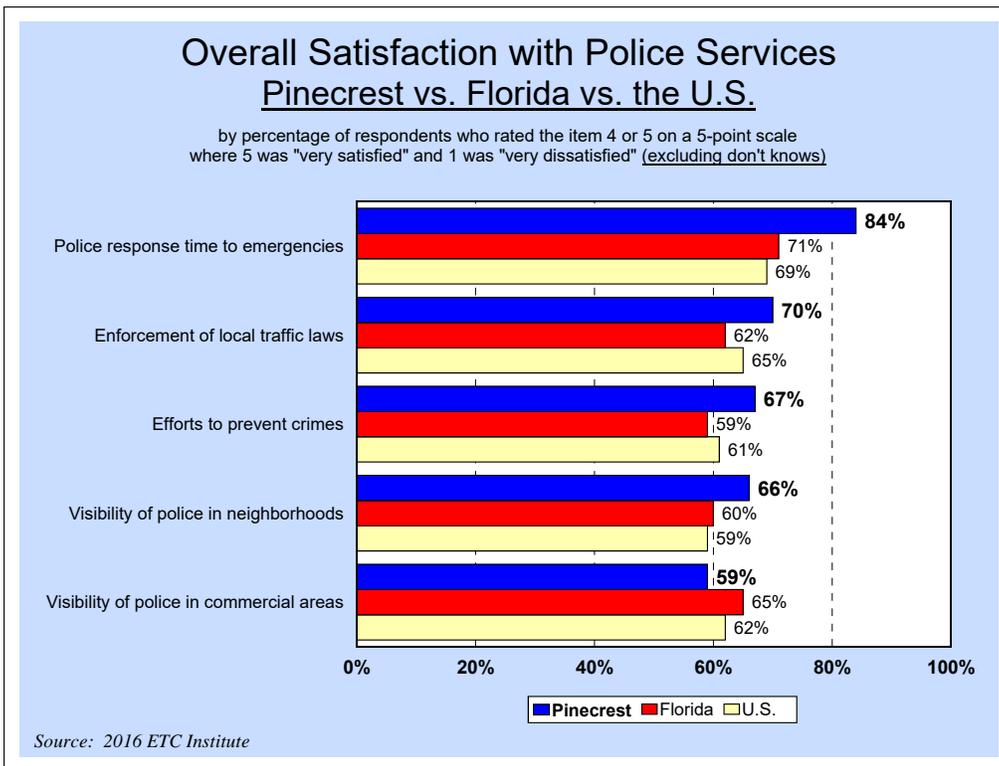
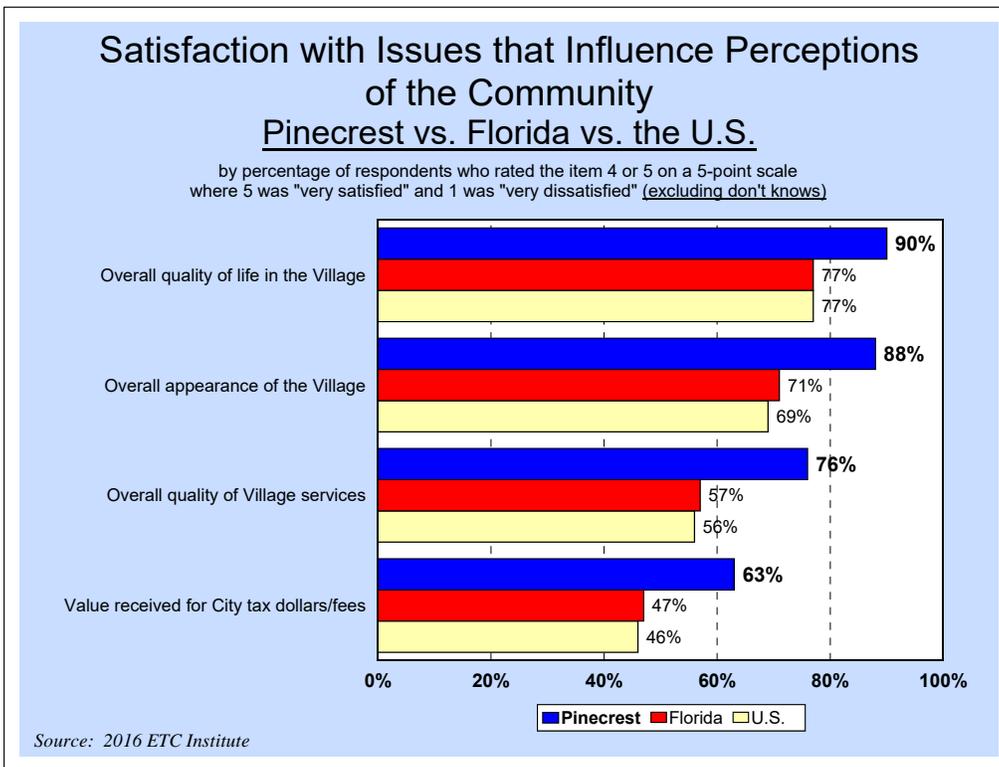
# Benchmarking Analysis

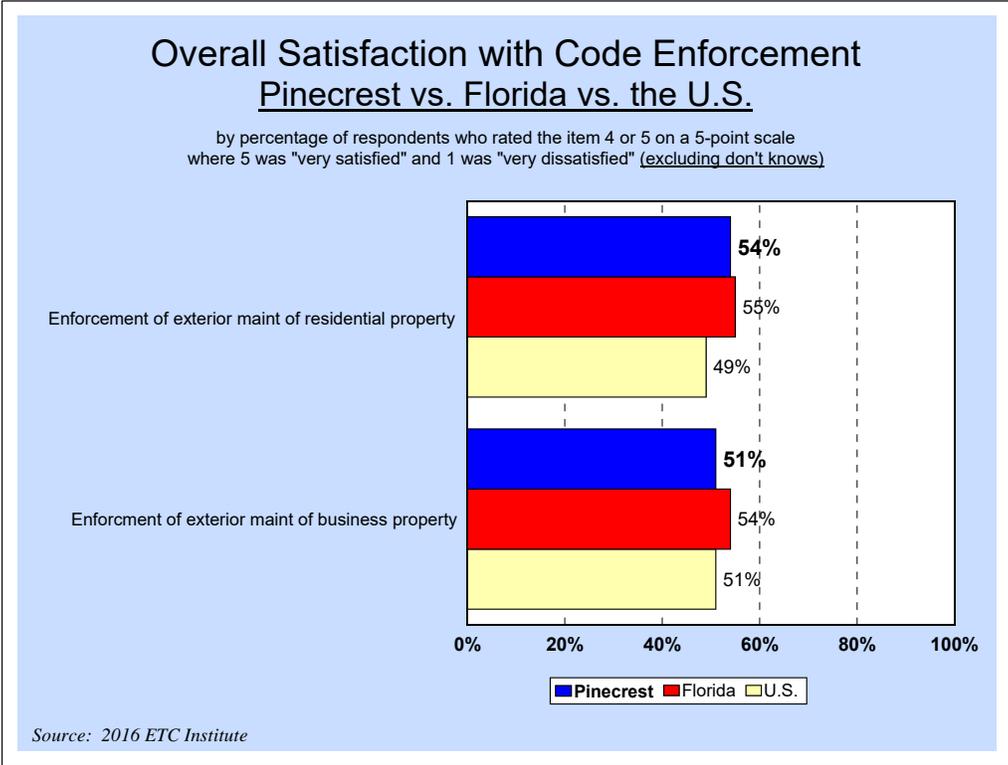
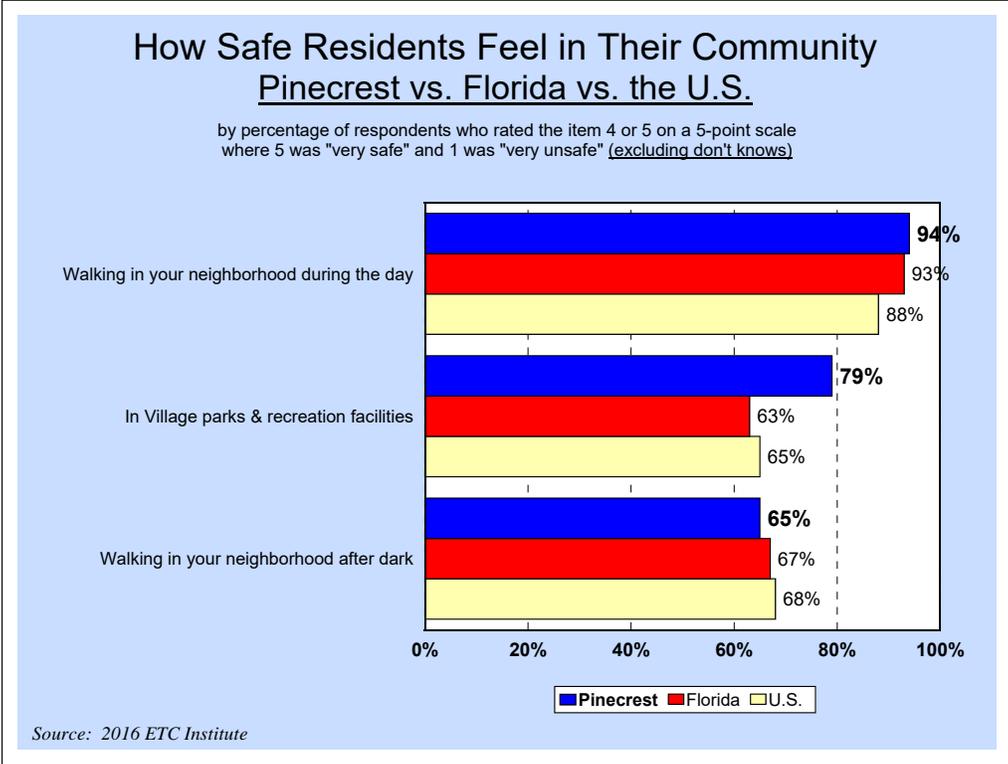
**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the Village of Pinecrest is not authorized without written consent from ETC Institute.**

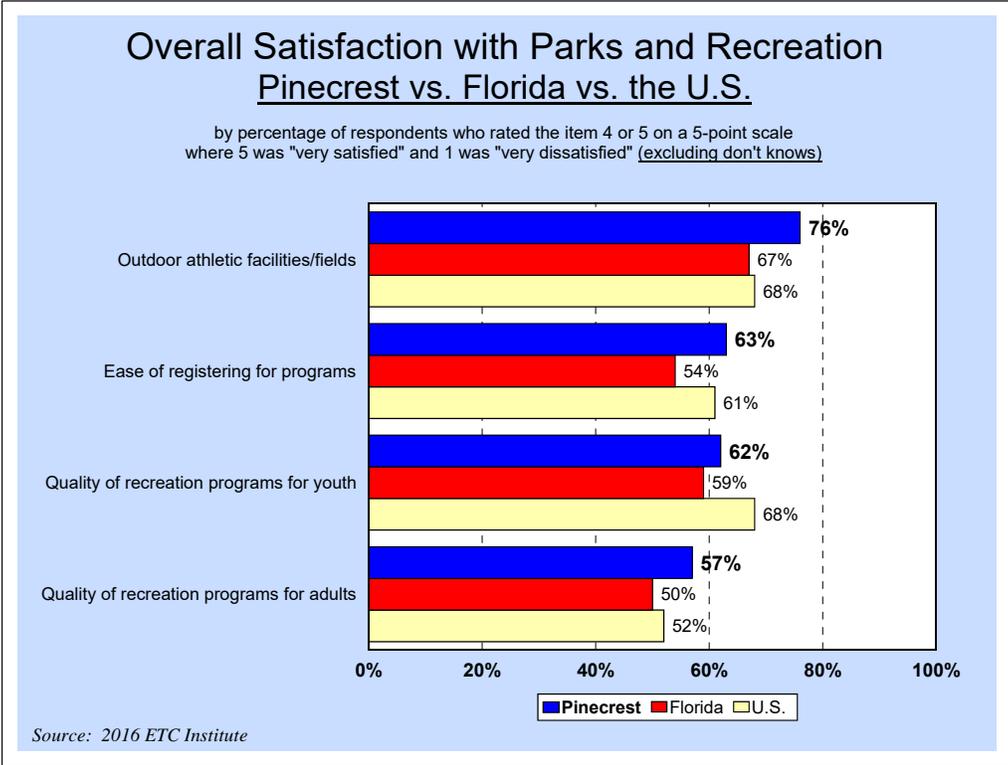
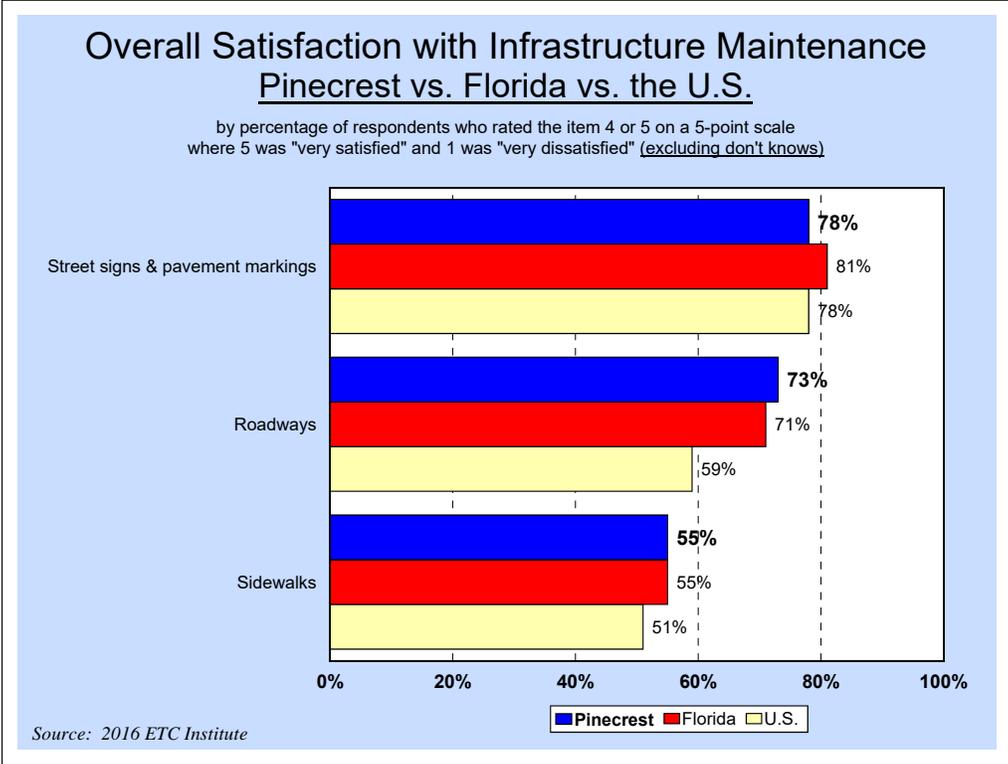
## Overall Satisfaction with Major Categories of Service Pinecrest vs. Florida vs. the U.S.

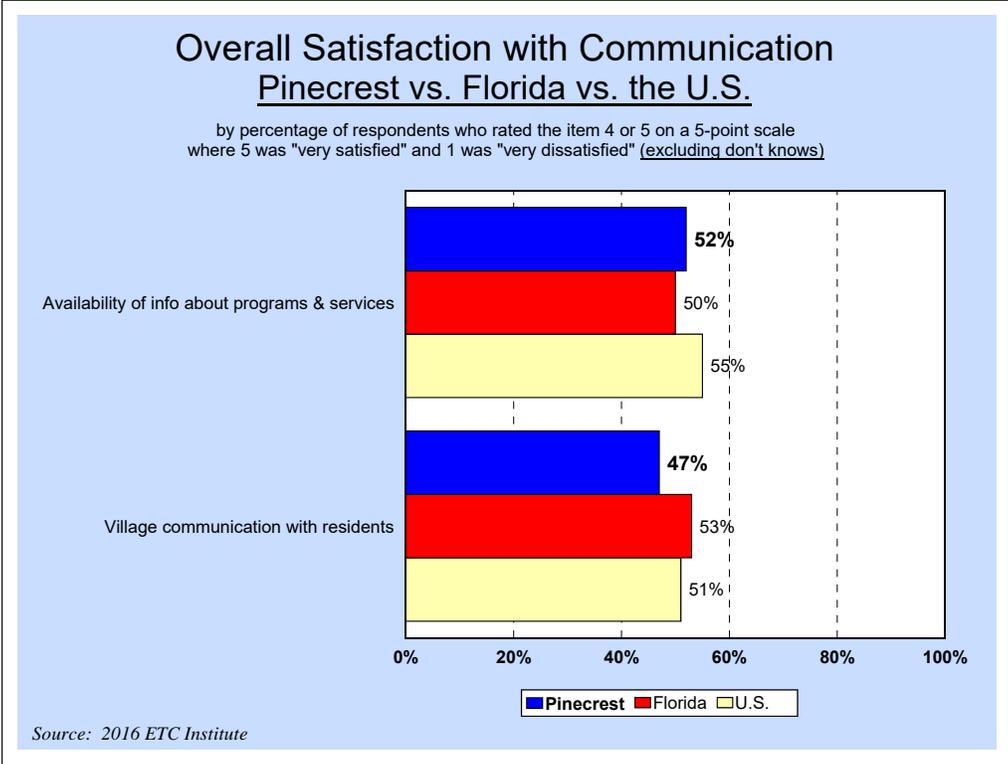
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)











**Section 3:**  
**Importance-Satisfaction**  
**Analysis**

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# Importance-Satisfaction Analysis

## Village of Pinecrest, Florida

### Overview

Today, city officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that cities will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

### Methodology

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the Village to provide. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the Village's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't knows"). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

**Example of the Calculation.** Respondents were asked to identify the infrastructure maintenance services they thought should receive the most emphasis over the next two years: 37.4% selected *sidewalks* as the most important infrastructure maintenance service to provide.

With regard to satisfaction, 55% of the residents surveyed rated the Village's overall performance with *sidewalks* as a "4" or a "5" on a 5-point scale (where "5" means "very satisfied) excluding "Don't know" responses. The I-S rating for *sidewalks* was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 37.4% was multiplied by 45% (1-0.55). This calculation yielded an I-S rating of 0.1683, which was ranked first out of twelve infrastructure maintenance categories.



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicate that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the Village to emphasize over the next two years.

## Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should continue to receive the current level of emphasis.

- *Definitely Increase Emphasis ( $IS \geq 0.20$ )*
- *Increase Current Emphasis ( $0.10 \leq IS < 0.20$ )*
- *Maintain Current Emphasis ( $IS < 0.10$ )*

The results for Pinecrest are provided on the following pages.

## Importance-Satisfaction Rating

### Village of Pinecrest, FL

### Infrastructure Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>High Priority (IS .10-.20)</u></b>						
Sidewalks	37%	1	55%	12	0.1683	1
Drainage facilities	34%	2	59%	11	0.1394	2
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Roadways	33%	3	73%	8	0.0883	3
Street signs & pavement markings	15%	4	78%	6	0.0321	4
Pinecrest Gardens	12%	5	86%	1	0.0174	5
Community Center	10%	6	86%	2	0.0136	6
Red Road Linear Park	3%	10	72%	9	0.0078	7
Coral Pine Park	3%	8	77%	7	0.0076	8
Village Green	3%	9	78%	5	0.0066	9
Evelyn Greer Park	4%	7	85%	3	0.0062	10
Suniland Park	1%	11	79%	4	0.0029	11
Flagler Grove Park	1%	12	67%	10	0.0023	12

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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# Importance-Satisfaction Rating

## Village of Pinecrest, FL

### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>High Priority (IS .10-.20)</u></b>						
Quality of recreation programs for adults	32%	2	57%	7	0.1389	1
Quality of recreation programs for youth	33%	1	62%	5	0.1250	2
Quality of recreation programs for seniors	31%	3	60%	6	0.1224	3
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Availability of information about parks & programs	24%	5	70%	2	0.0726	4
Outdoor athletic facilities/fields	29%	4	76%	1	0.0684	5
Customer service provided by staff	17%	6	63%	3	0.0611	6
Ease of registering for parks & rec programs	16%	7	63%	4	0.0585	7

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second and third most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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## Importance-Satisfaction Matrix Analysis

The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

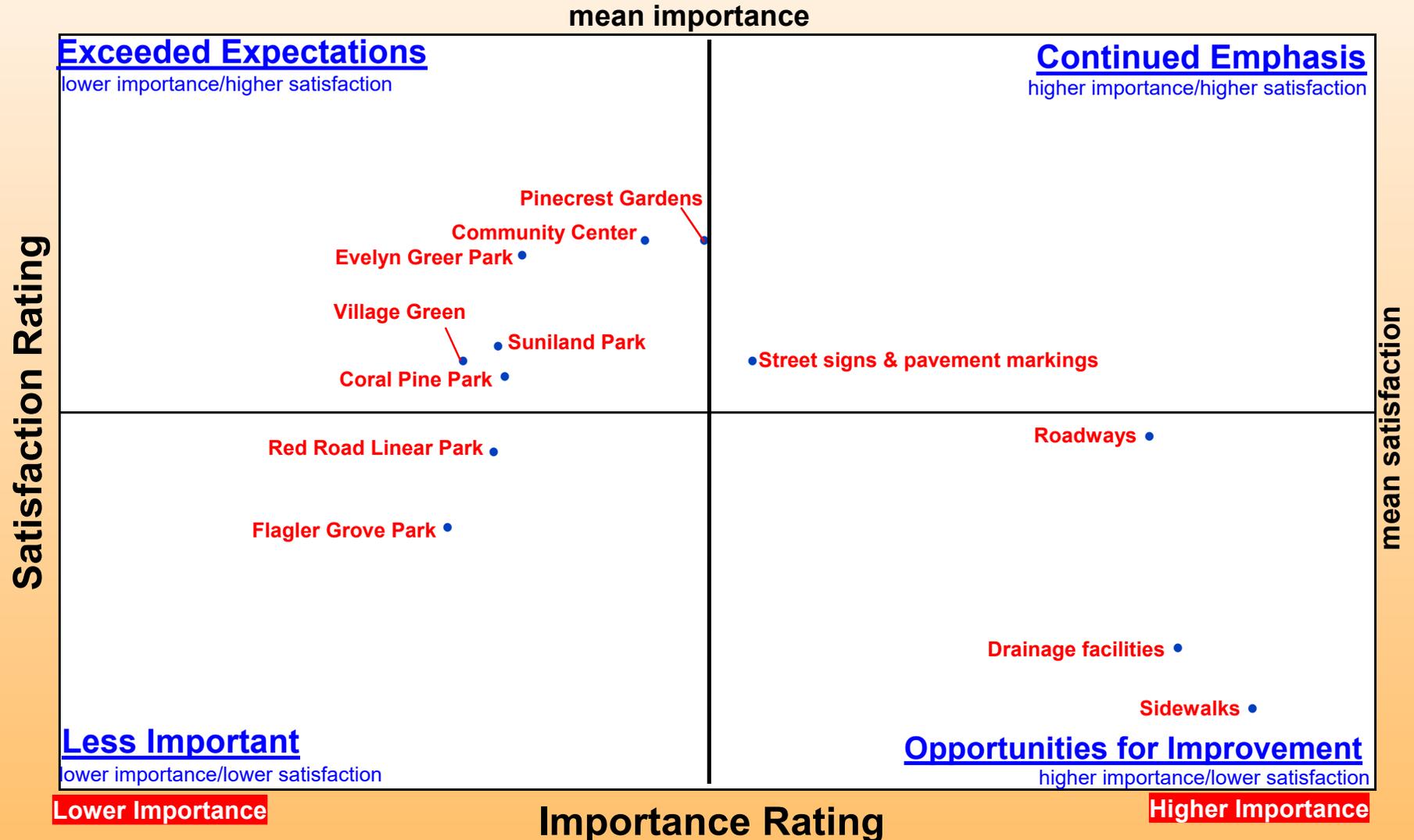
- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the Village is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The Village should maintain (or slightly increase) emphasis on items in this area.
- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the Village is performing significantly better than customers expect the Village to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with Village services. The Village should maintain (or slightly decrease) emphasis on items in this area.
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the Village is not performing as well as residents expect the Village to perform. This area has a significant impact on customer satisfaction, and the Village should DEFINITELY increase emphasis on items in this area.
- **Less Important (below average importance and below average satisfaction).** This area shows where the Village is not performing well relative to the Village's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with Village services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

Matrices showing the results for Pinecrest are provided on the following pages.

# 2016 Village of Pinecrest Survey Importance-Satisfaction Assessment Matrix

## -Infrastructure Maintenance-

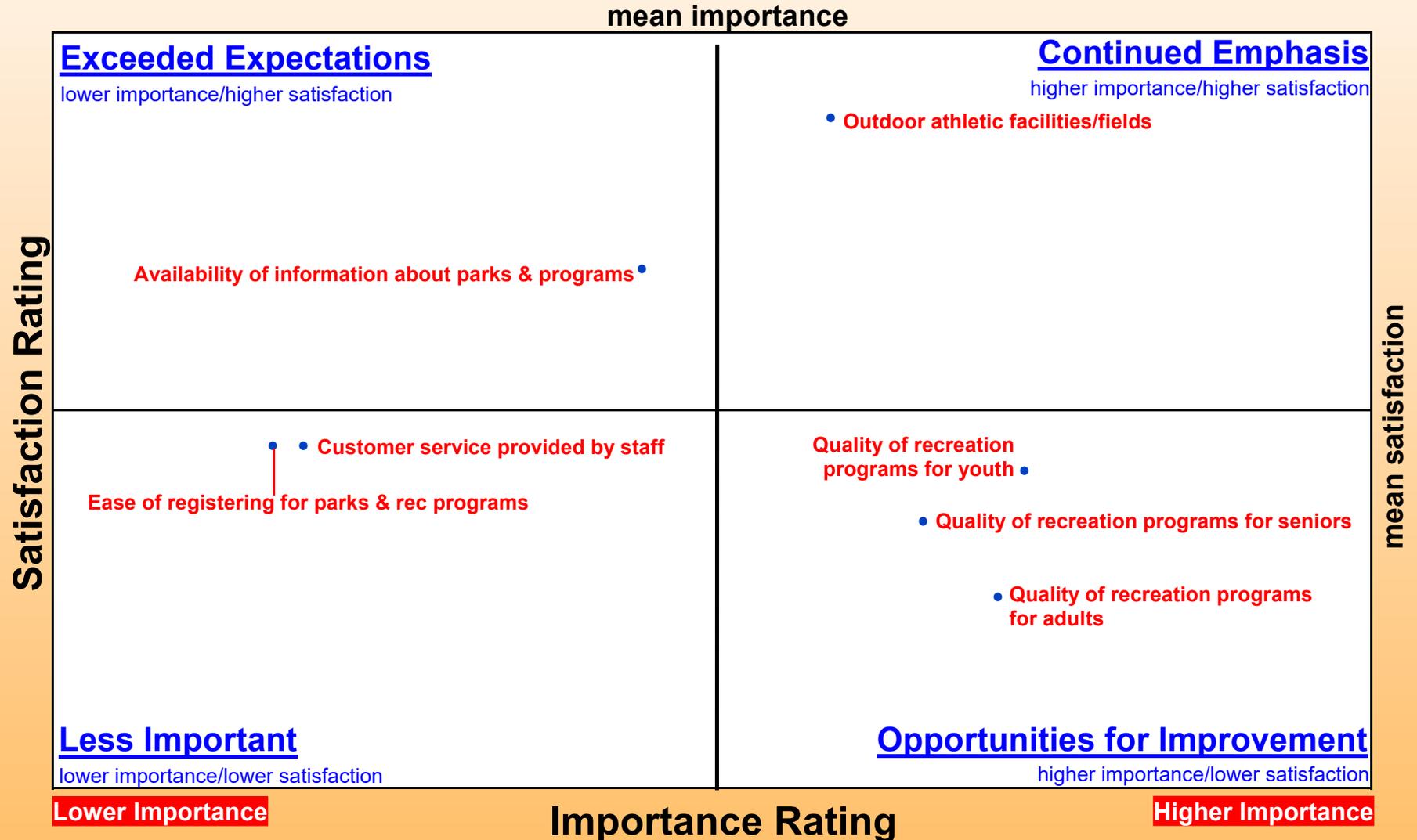
(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2016)

# 2016 Village of Pinecrest Survey Importance-Satisfaction Assessment Matrix -Parks and Recreation-

(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2014)

## Section 4: **GIS Maps**

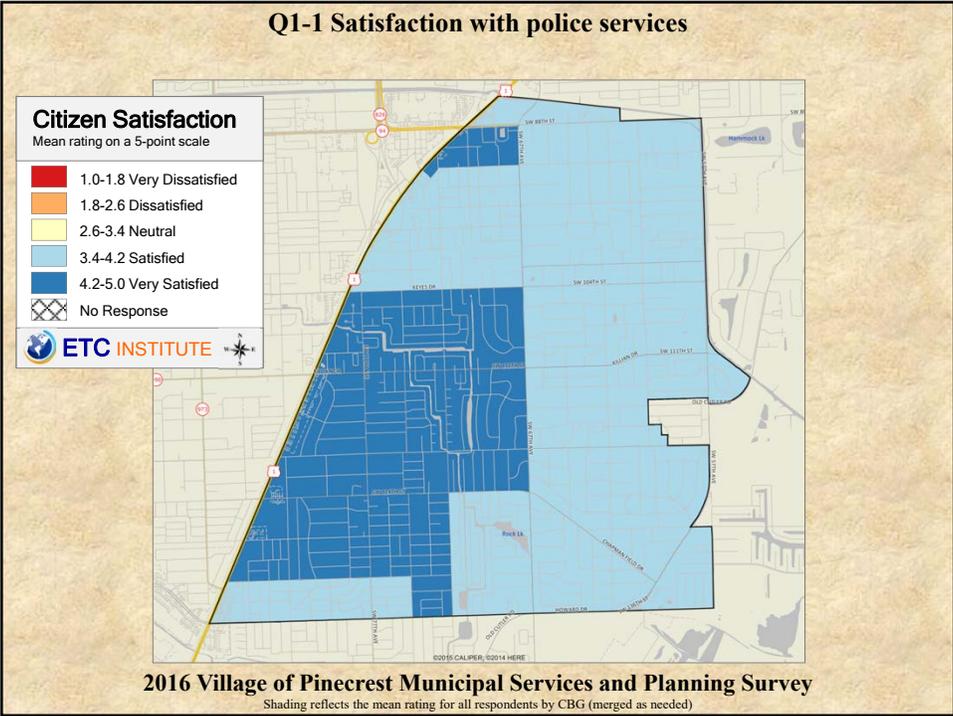
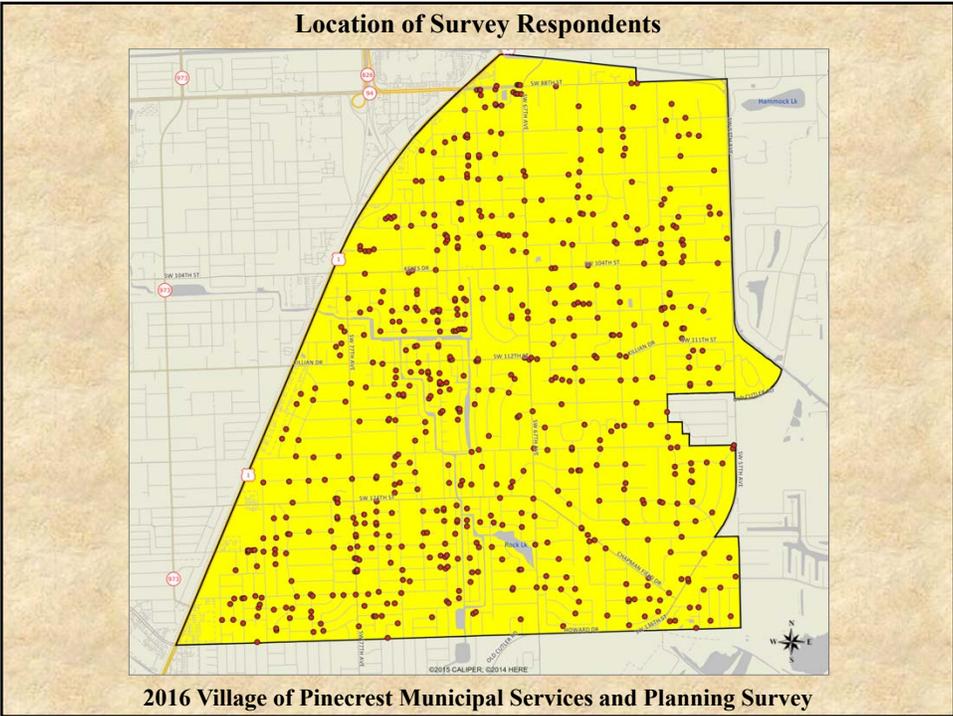
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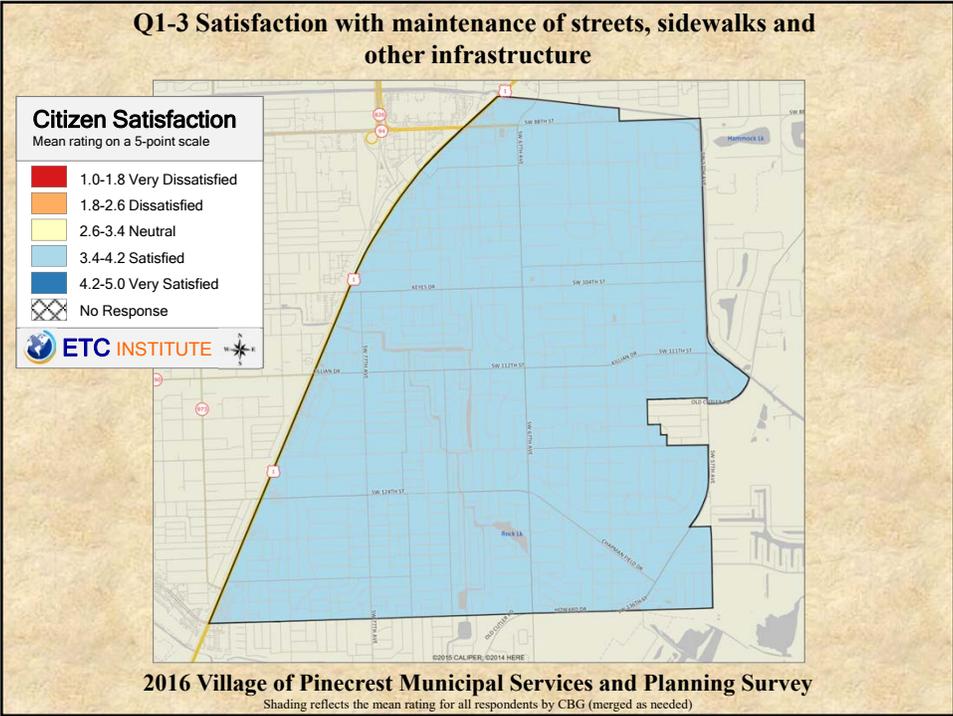
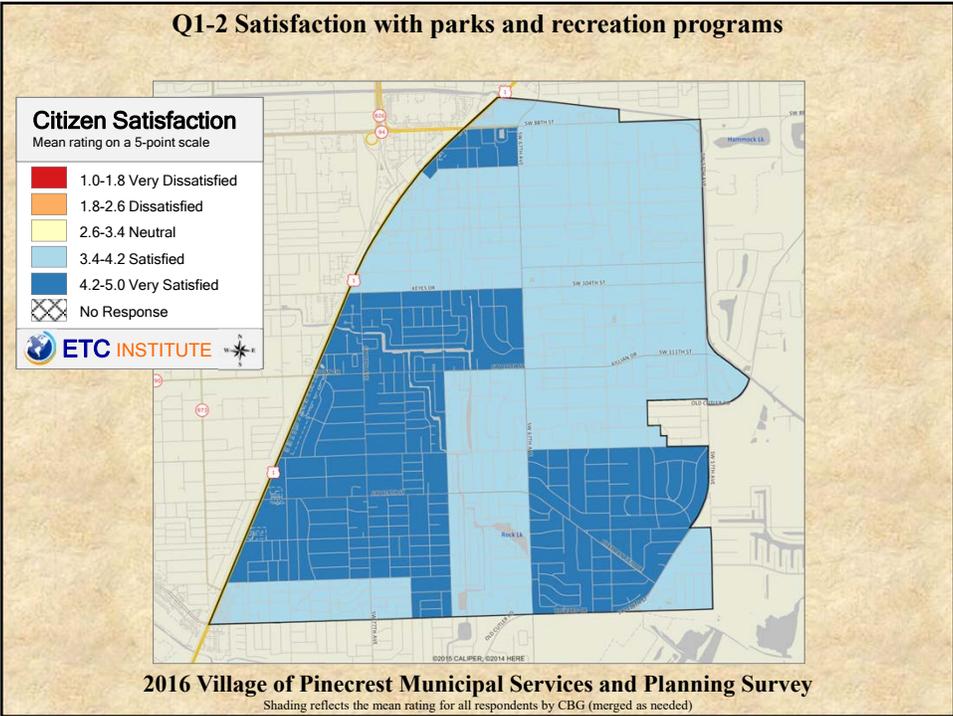
## Interpreting the Maps

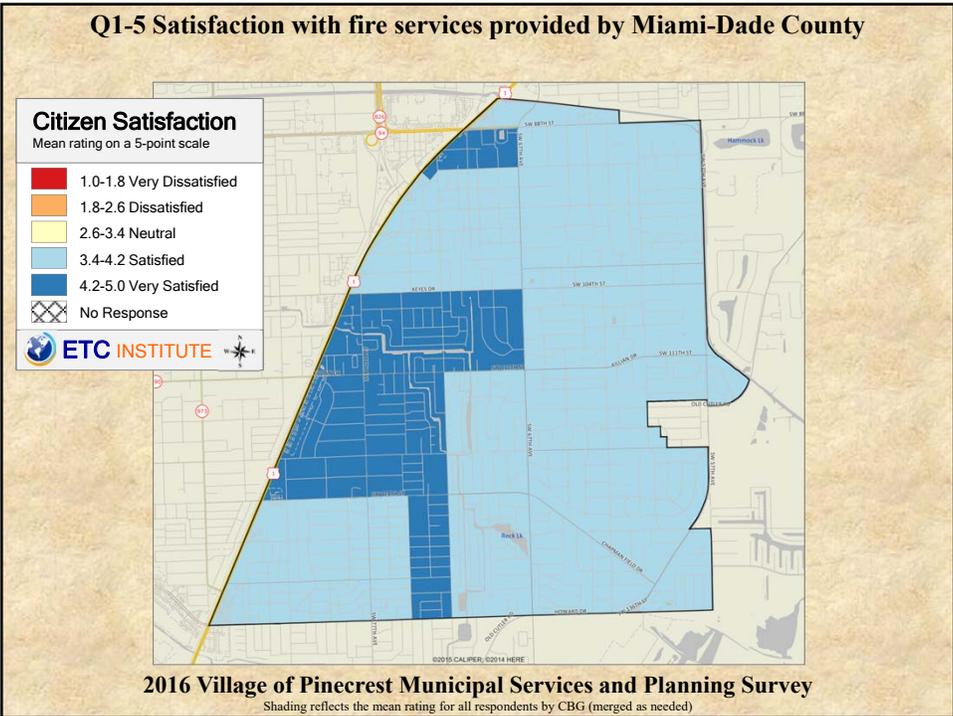
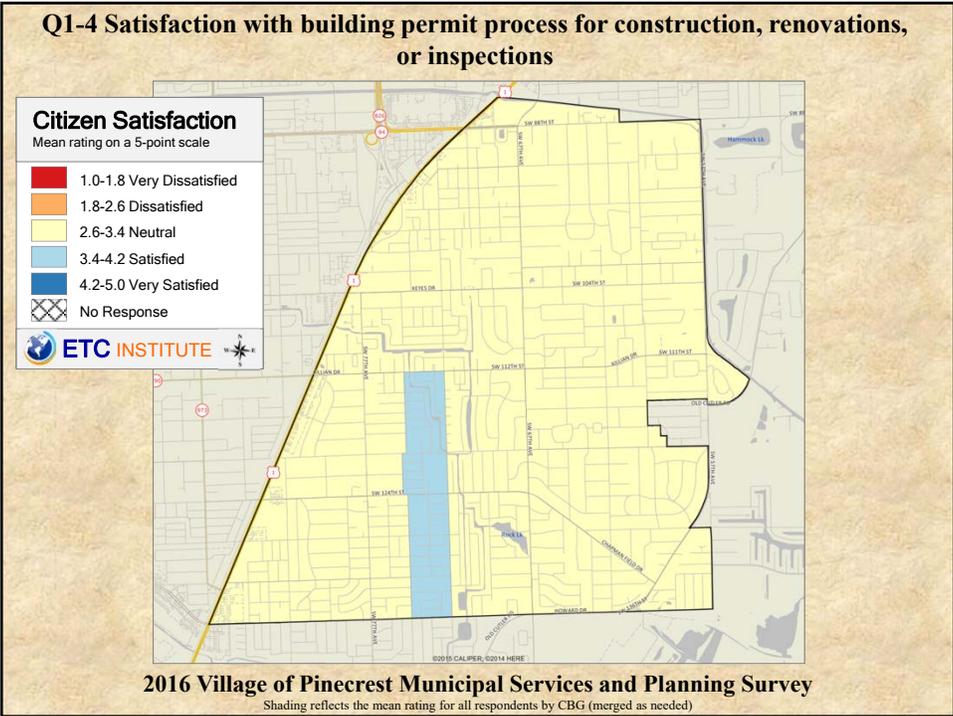
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

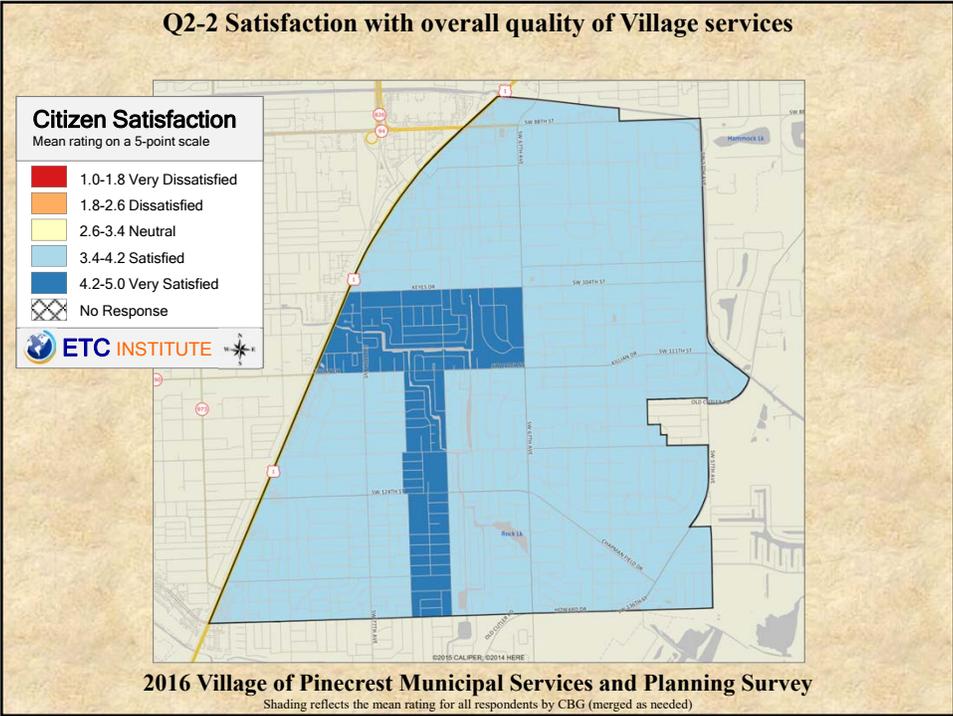
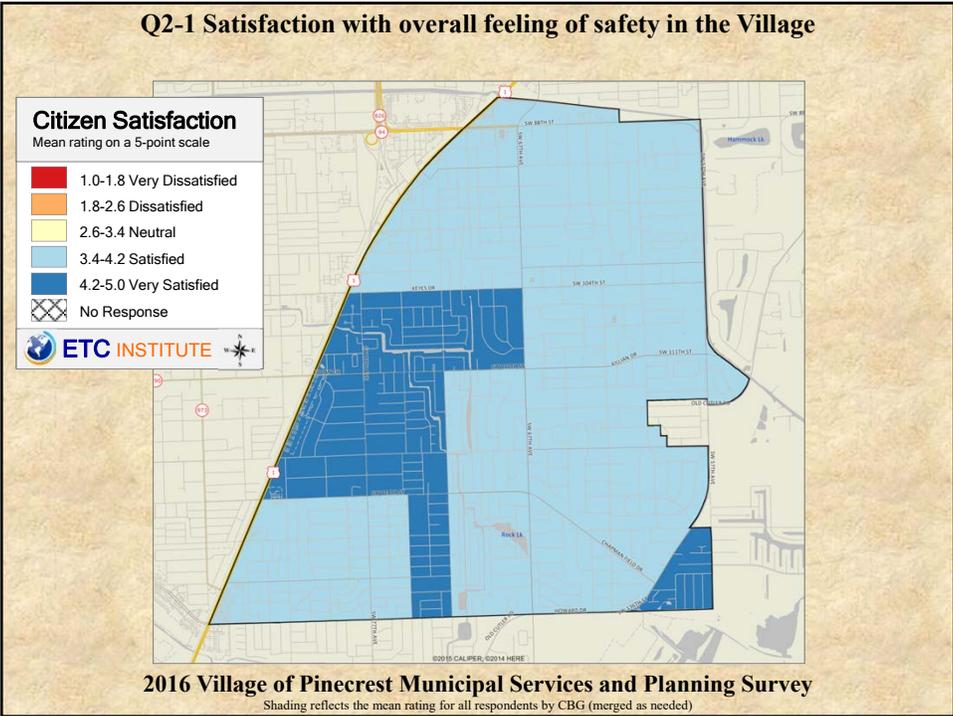
When reading the maps, please use the following color scheme as a guide:

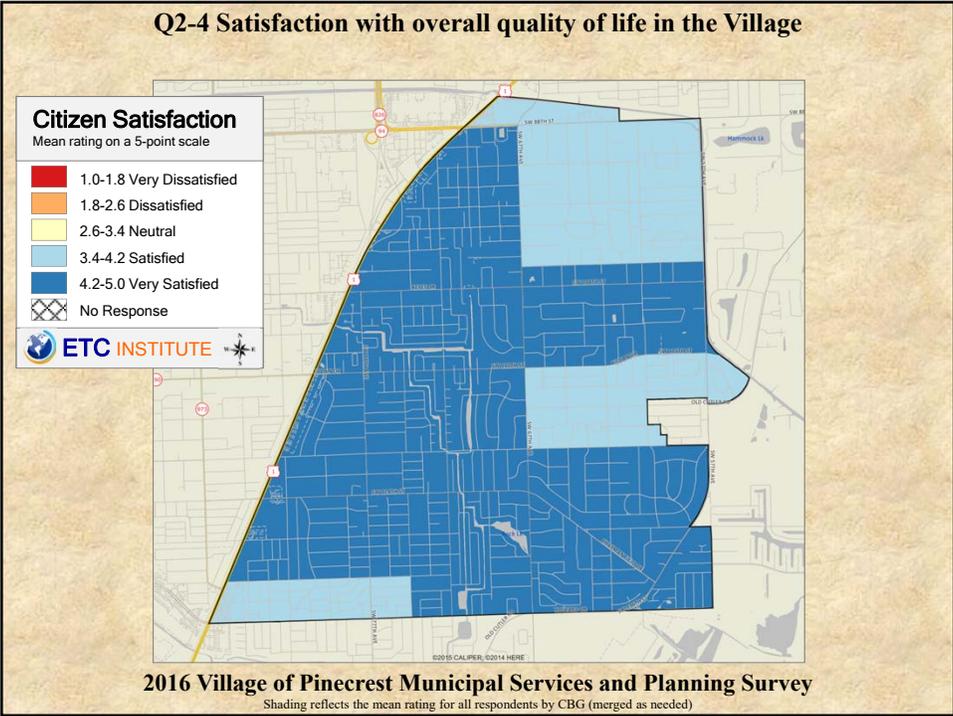
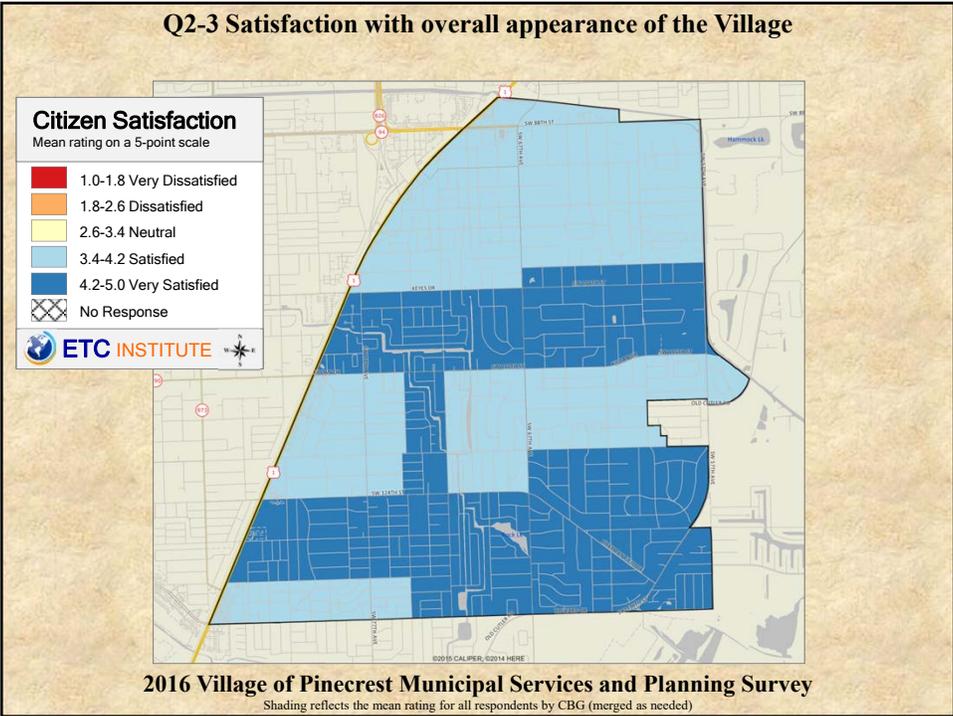
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

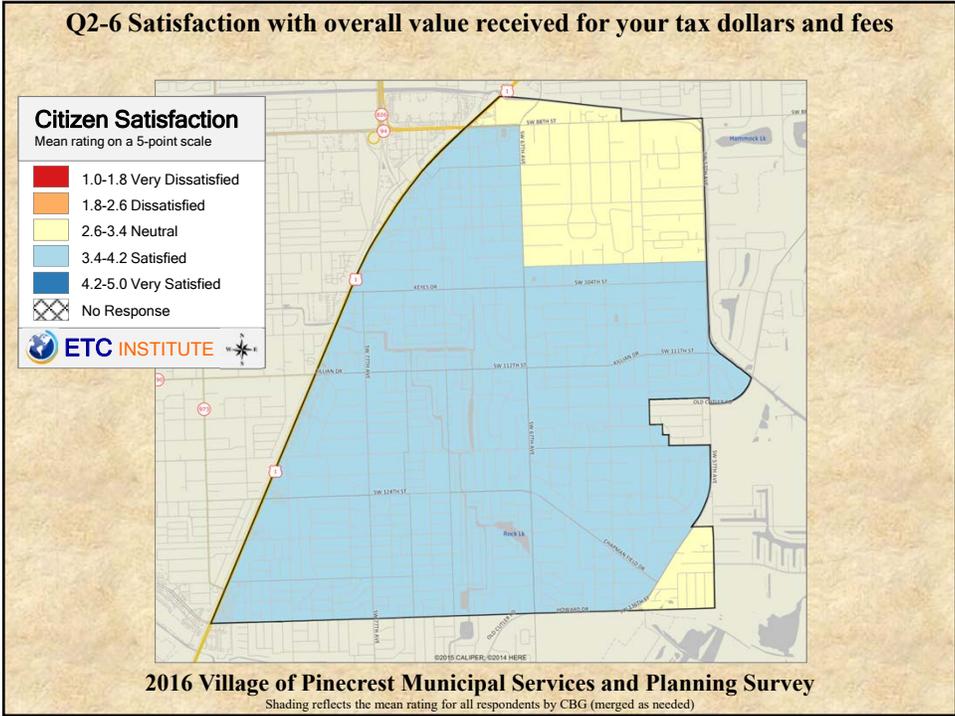
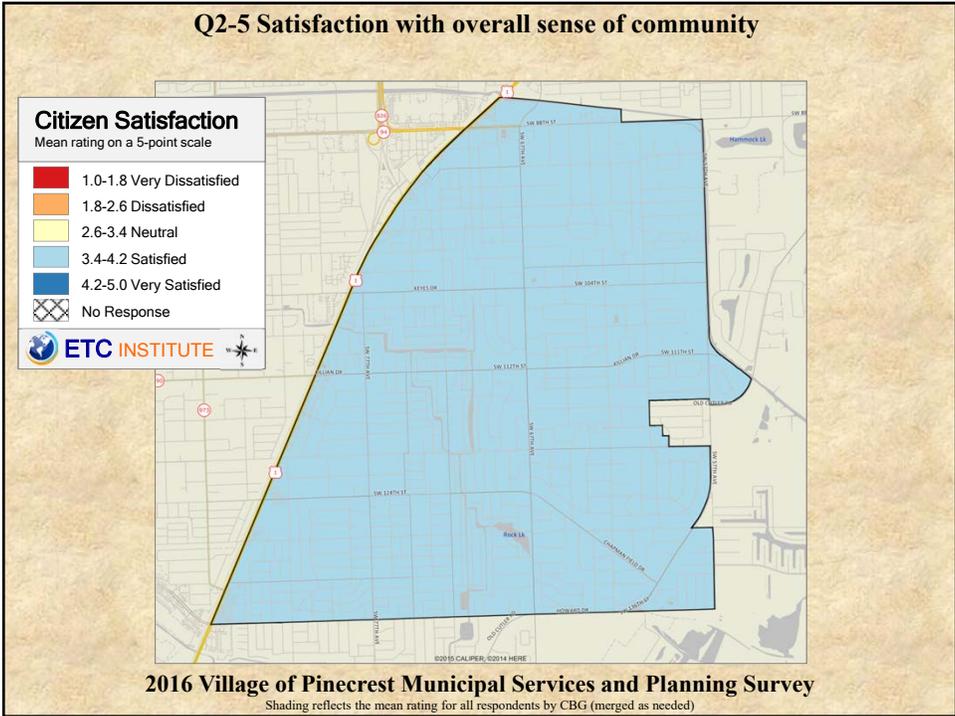


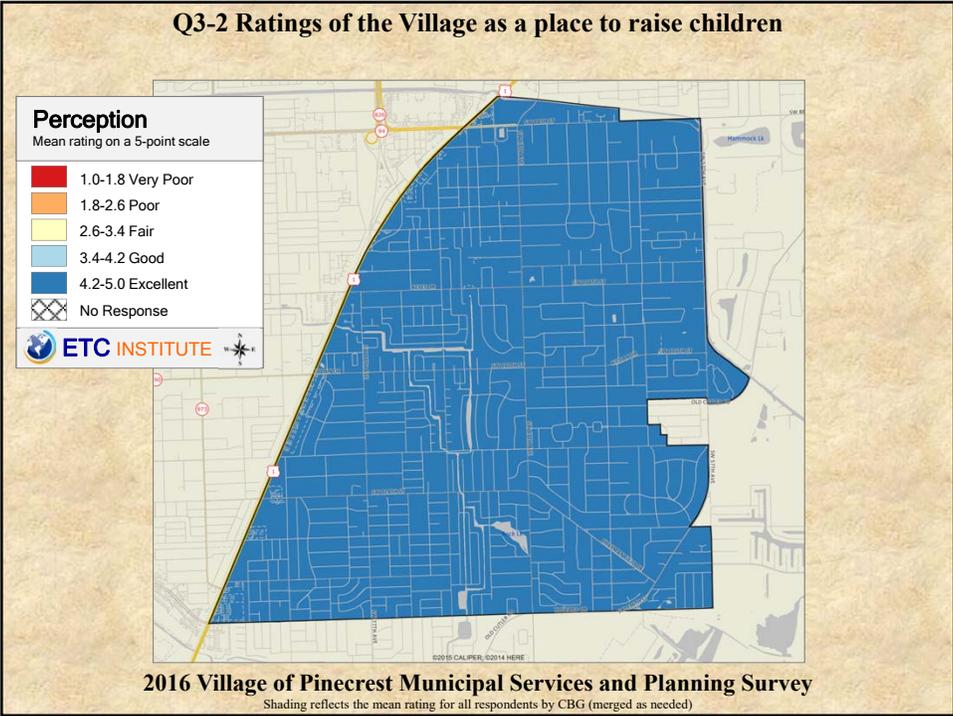
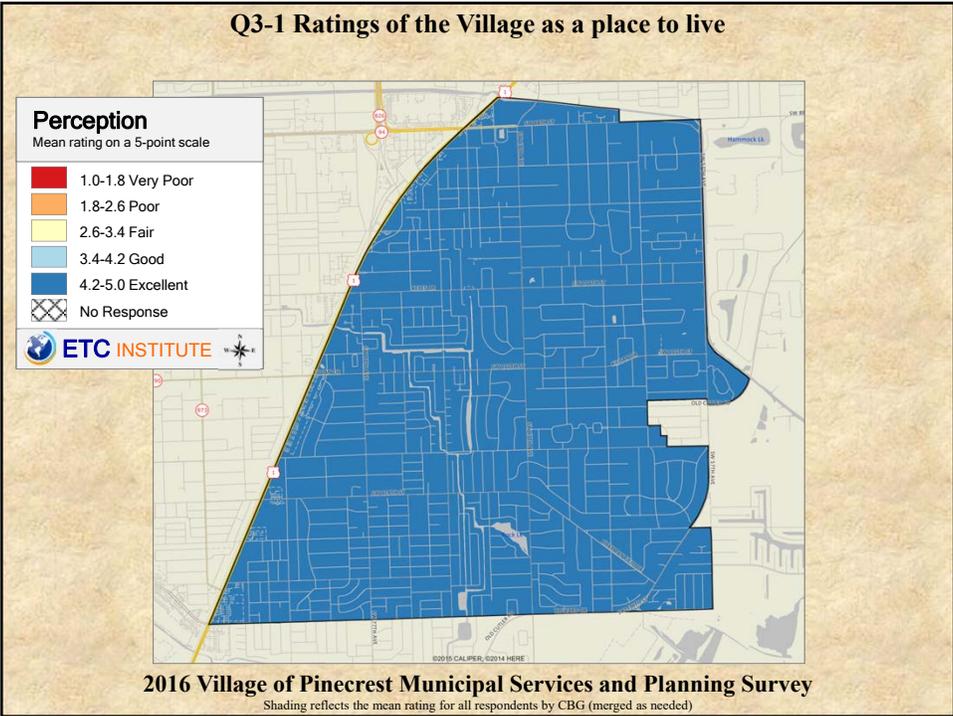


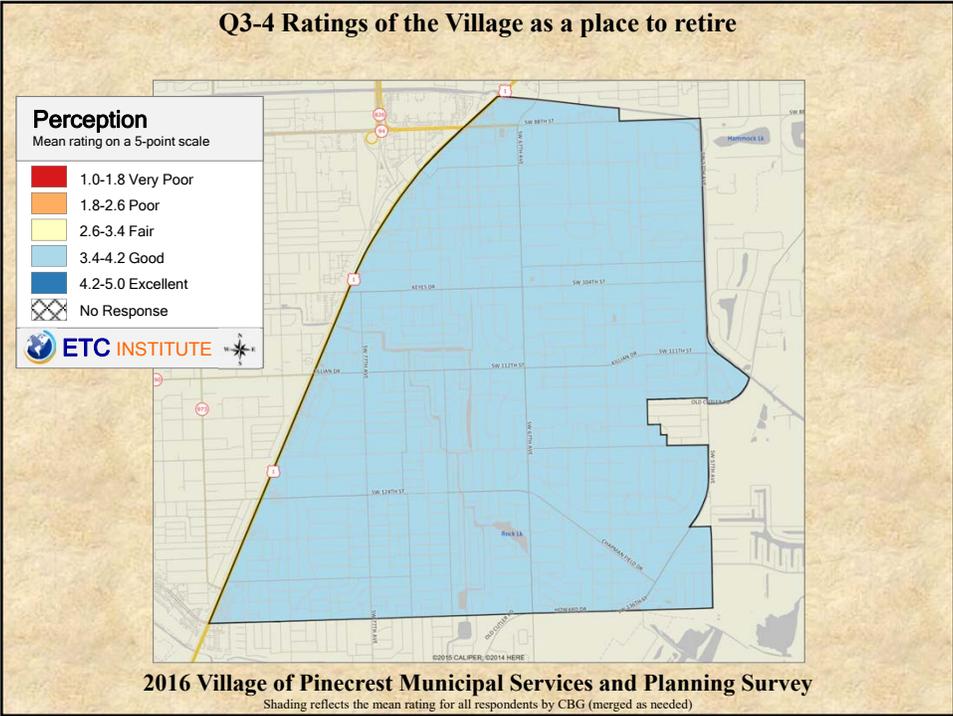
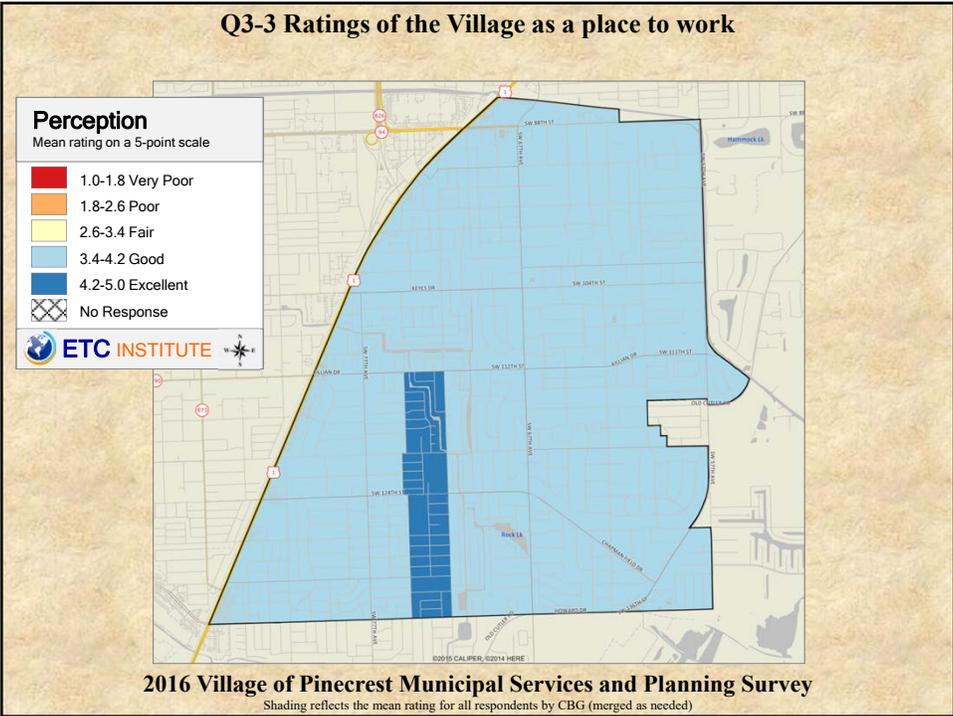


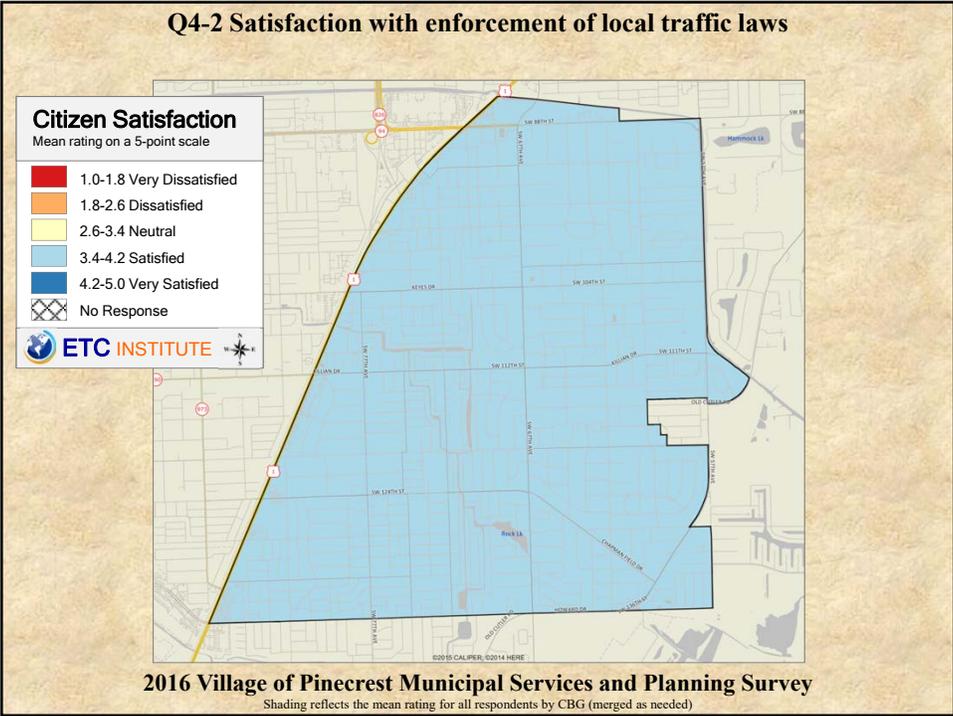
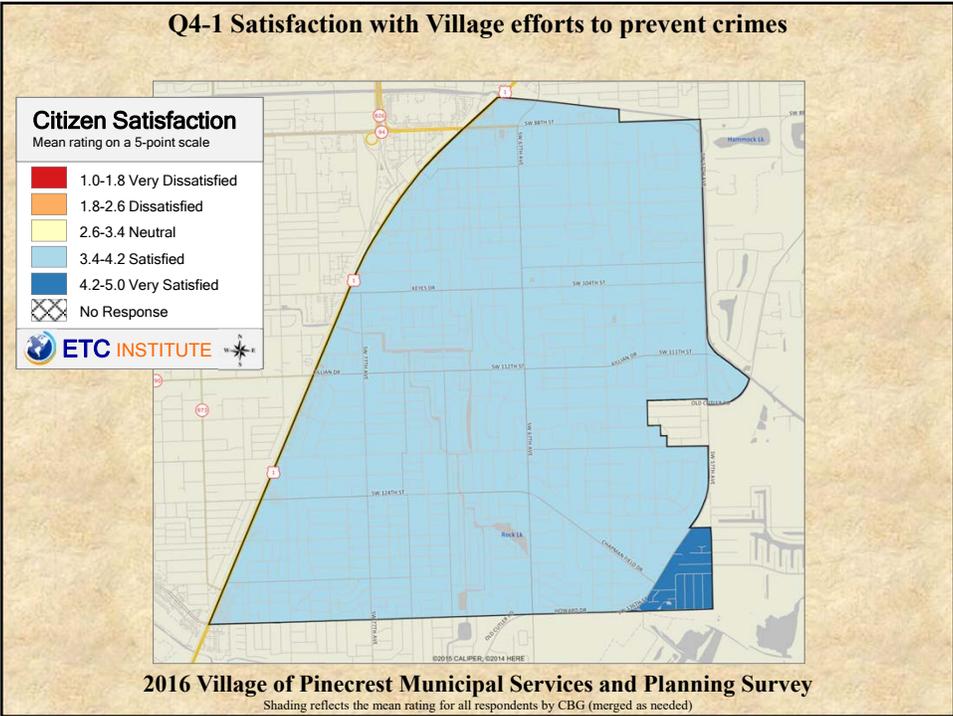


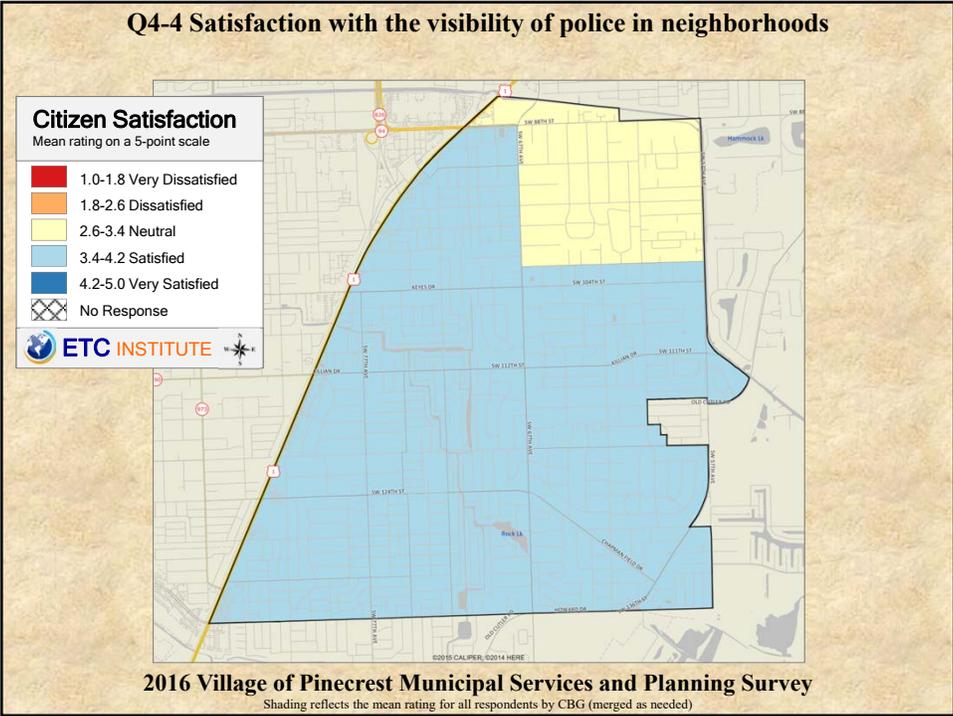
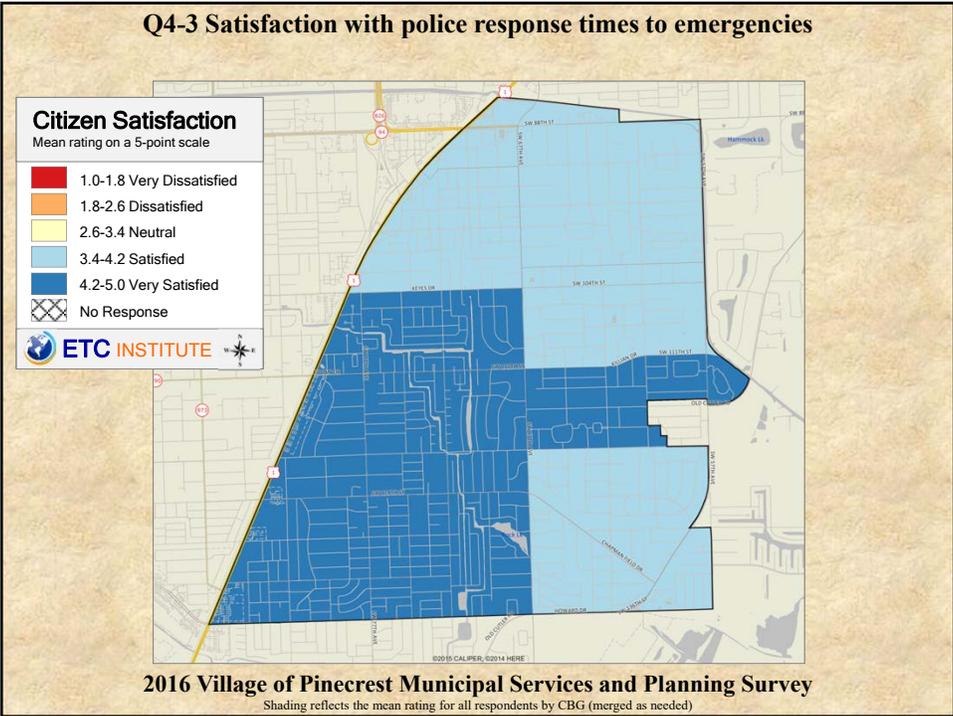


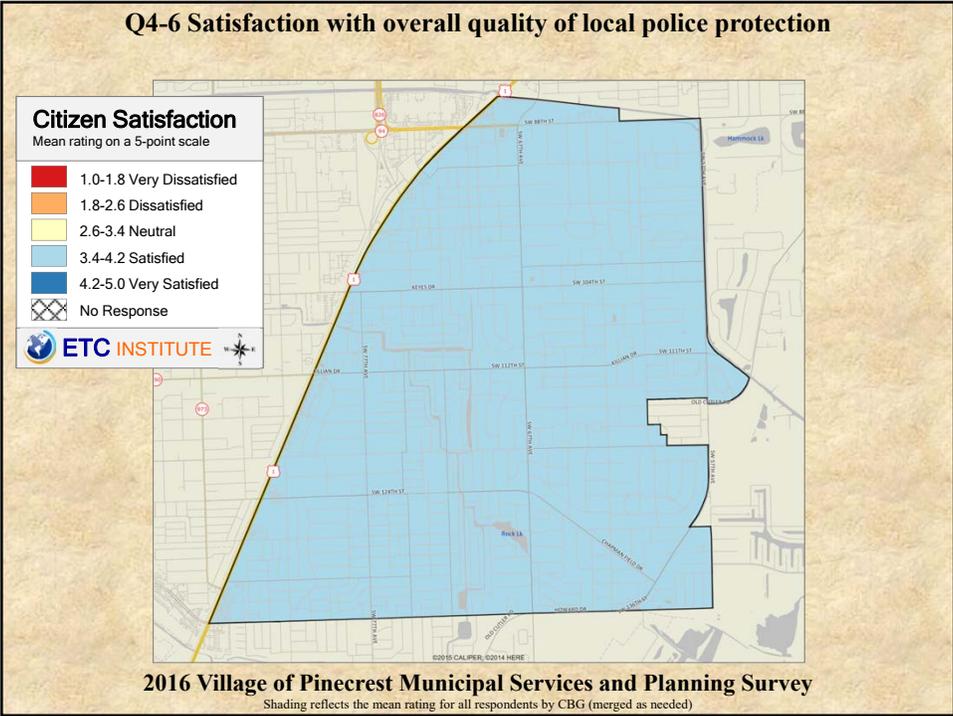
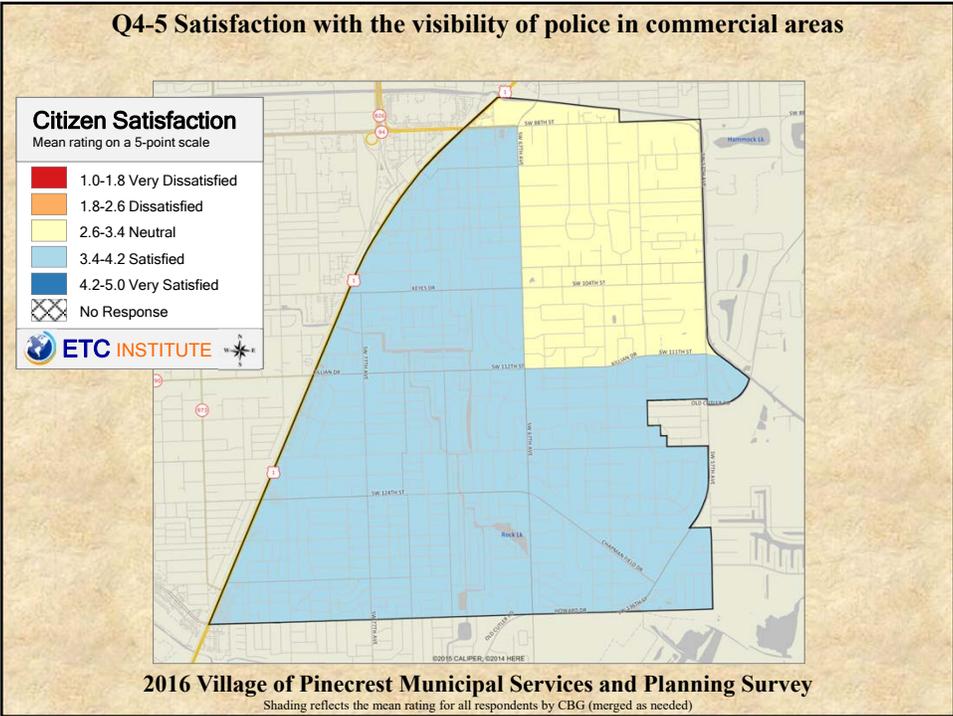


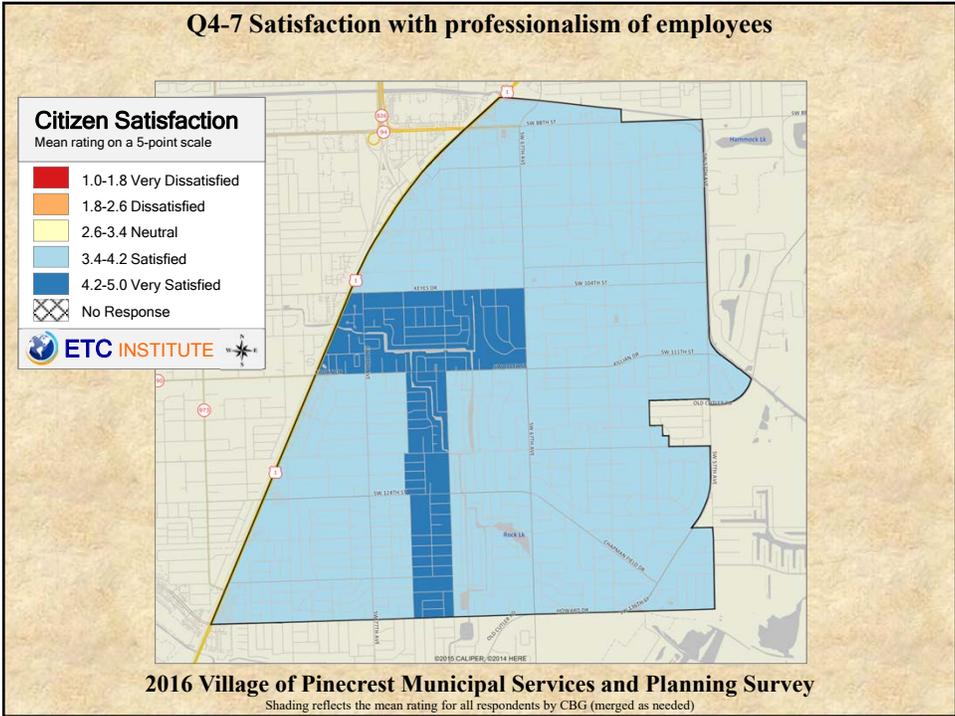


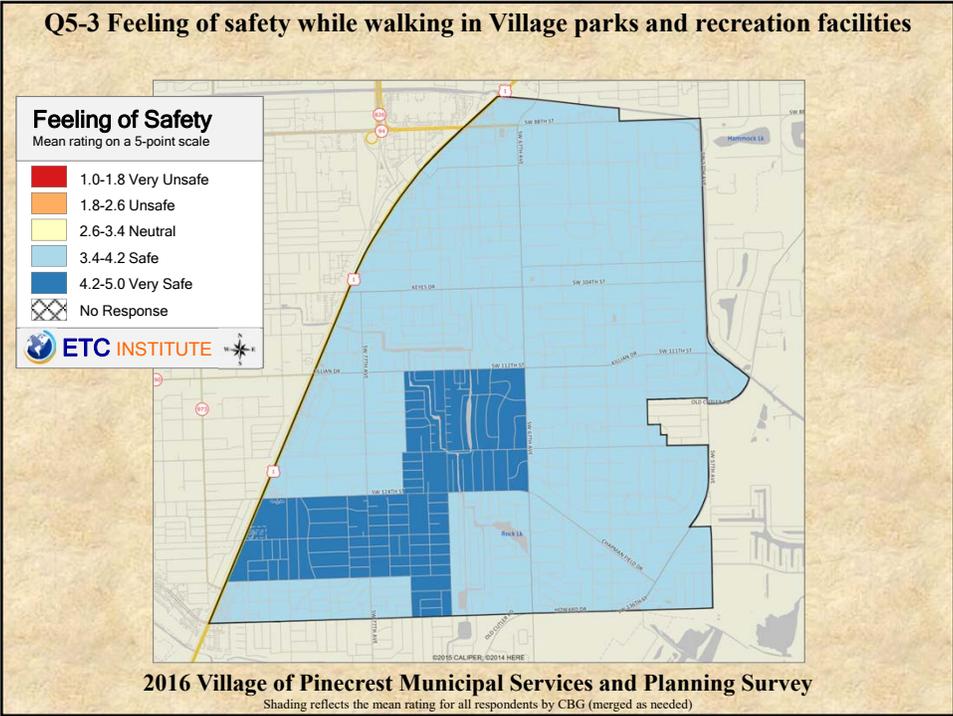
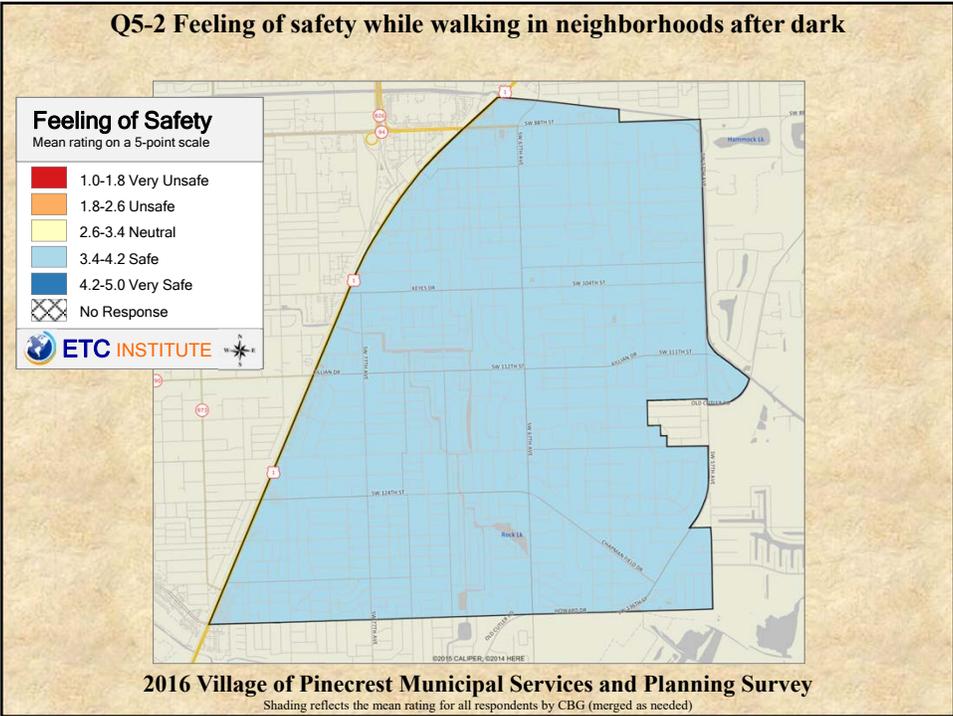


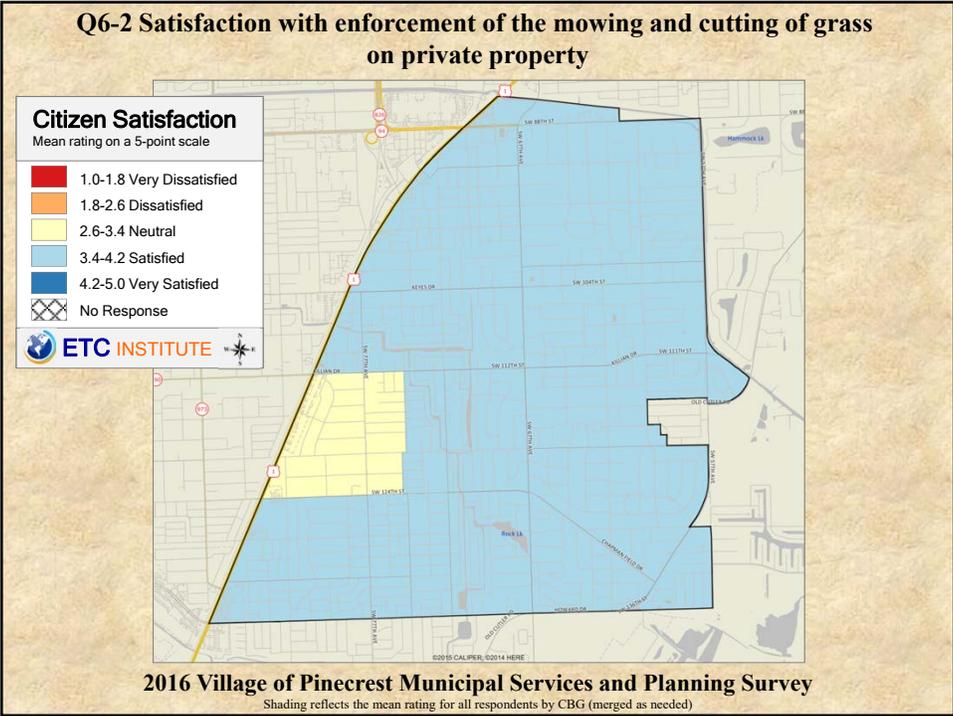
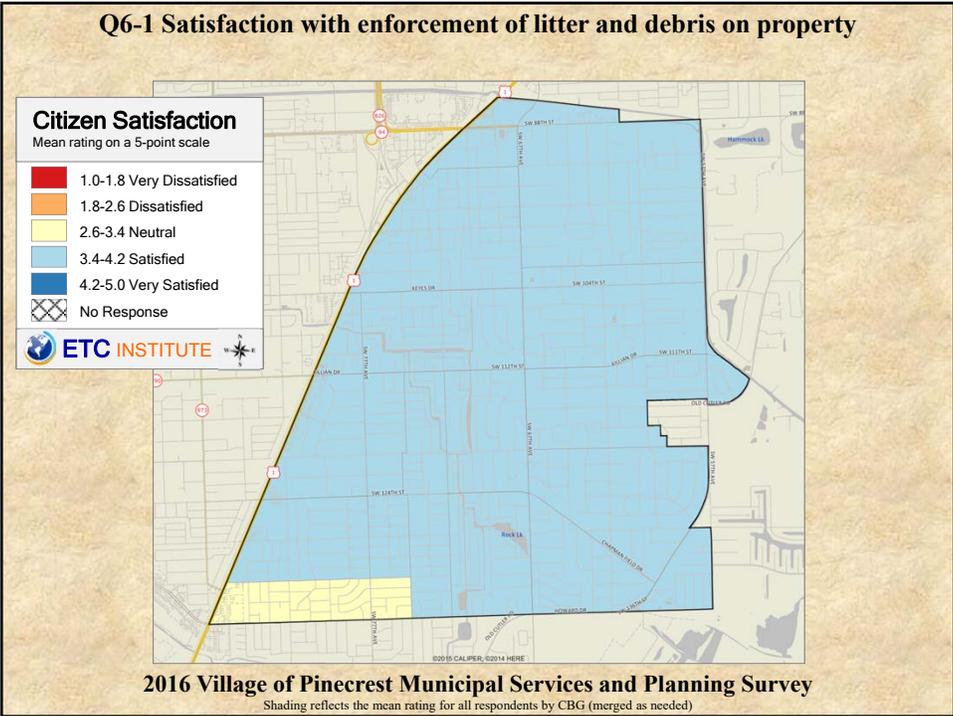


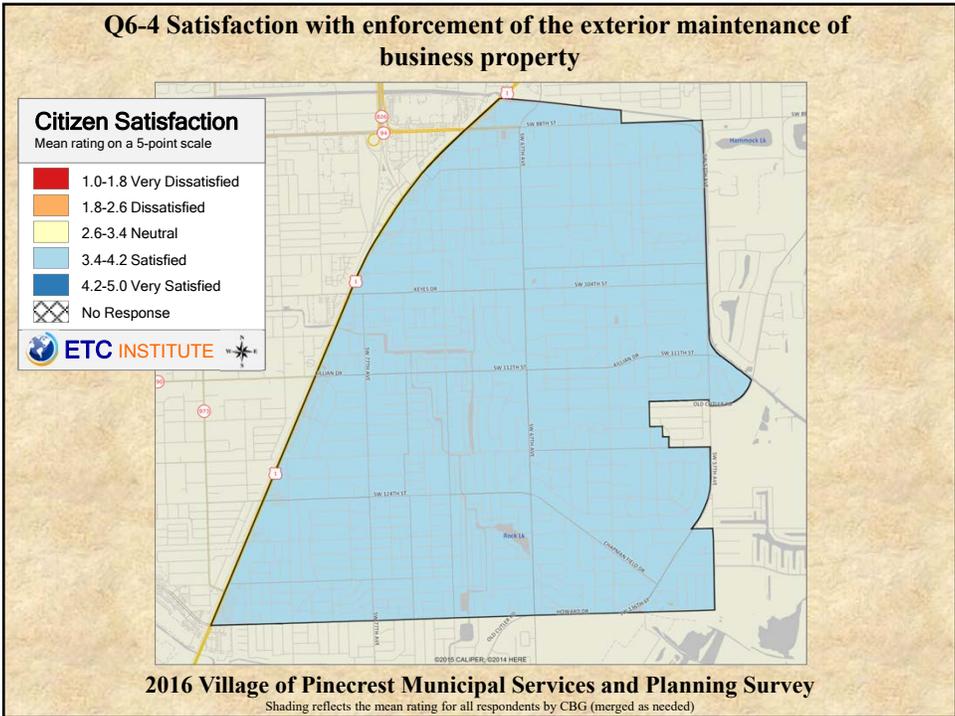
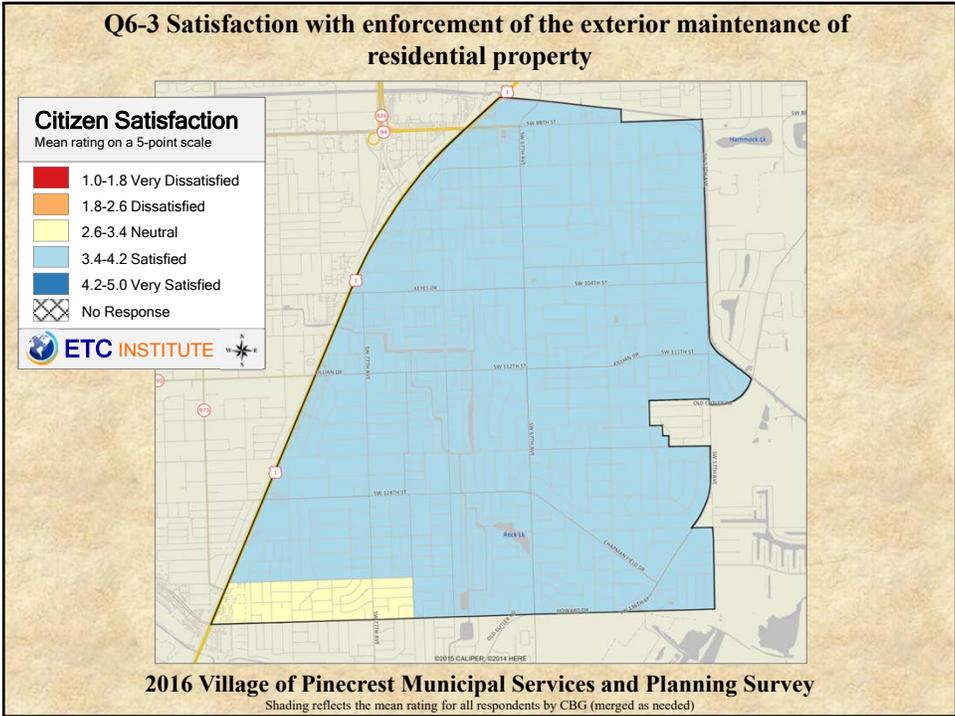


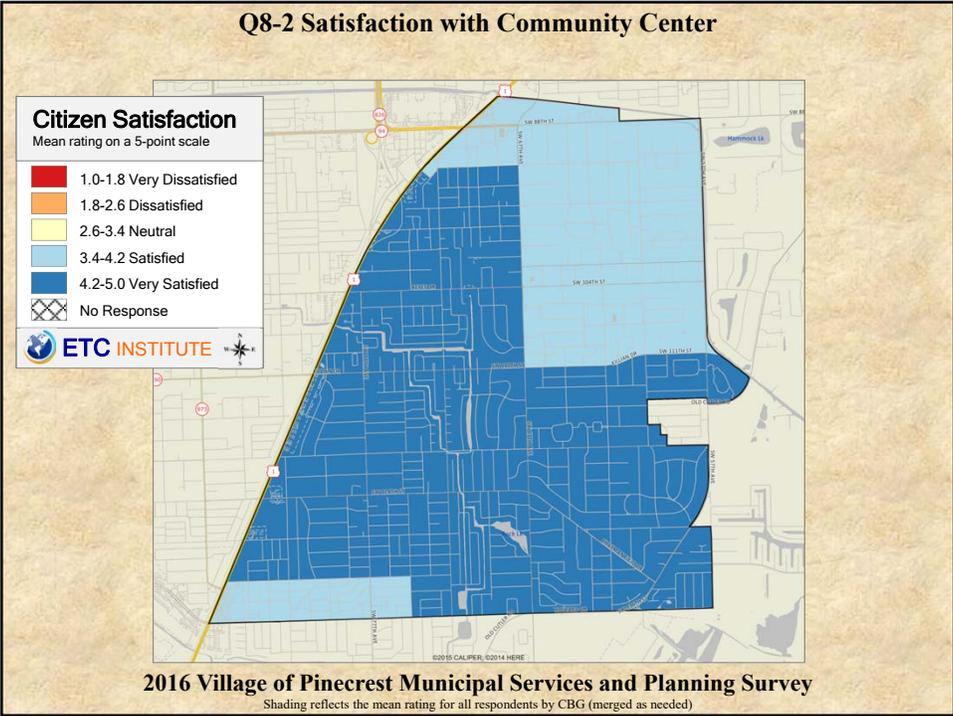
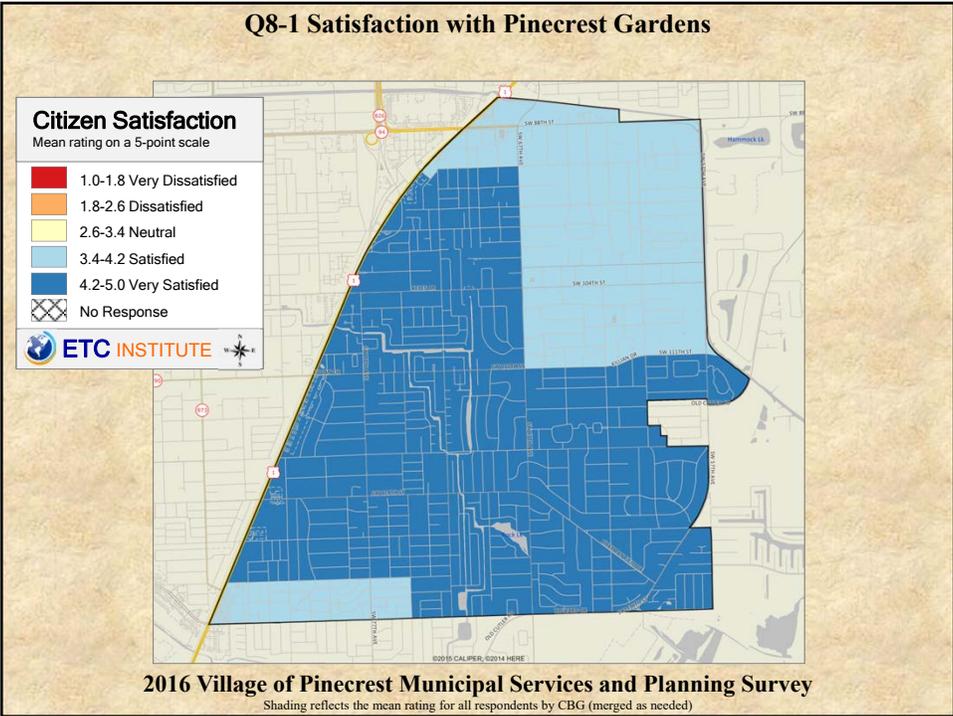


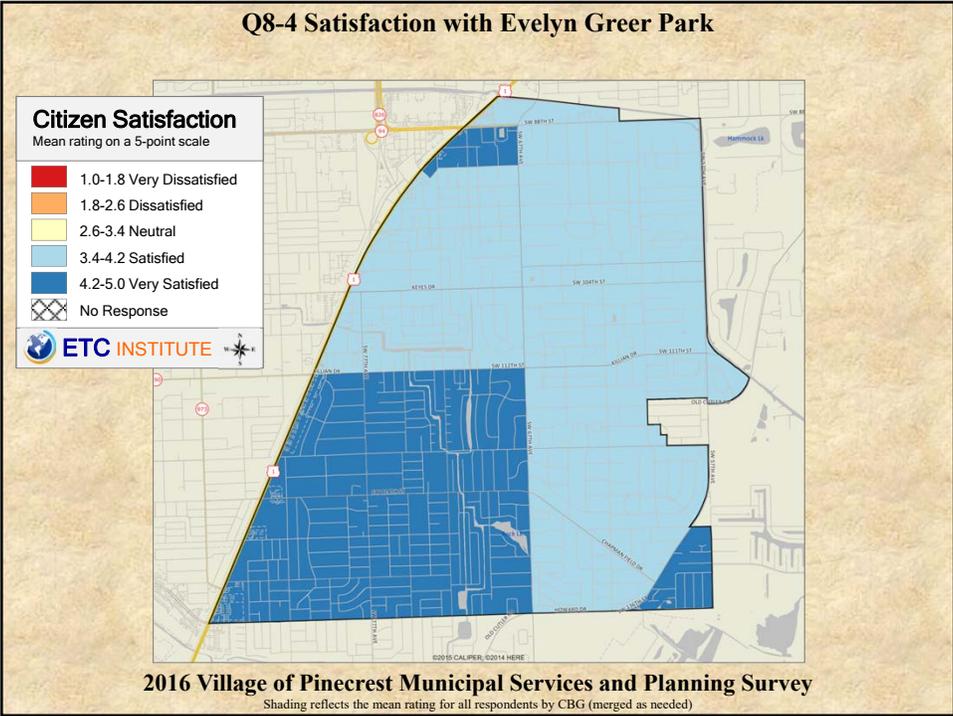
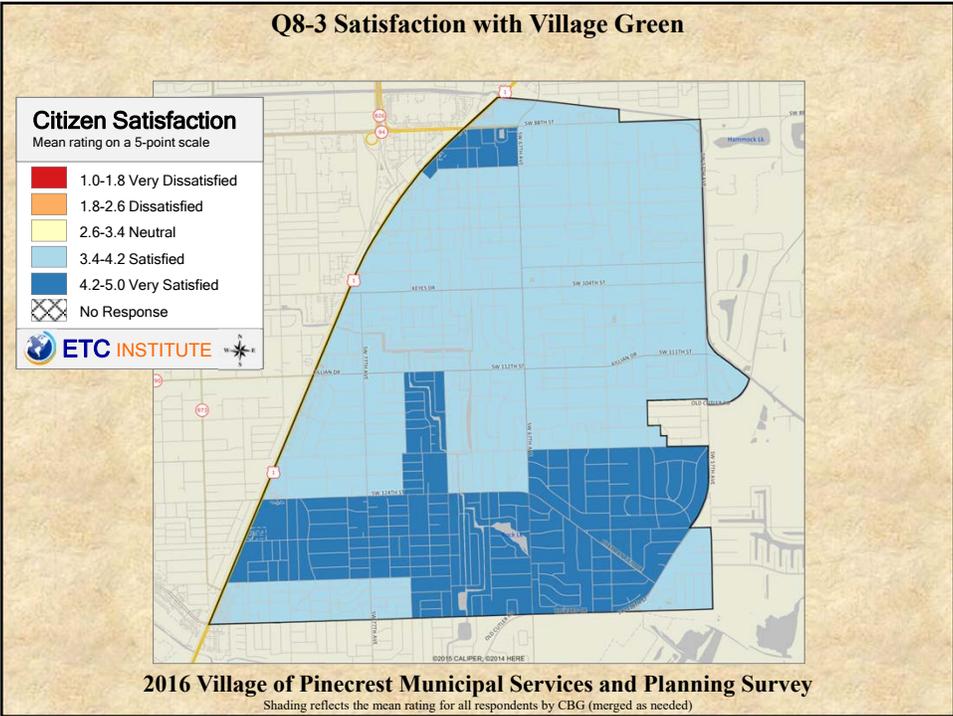


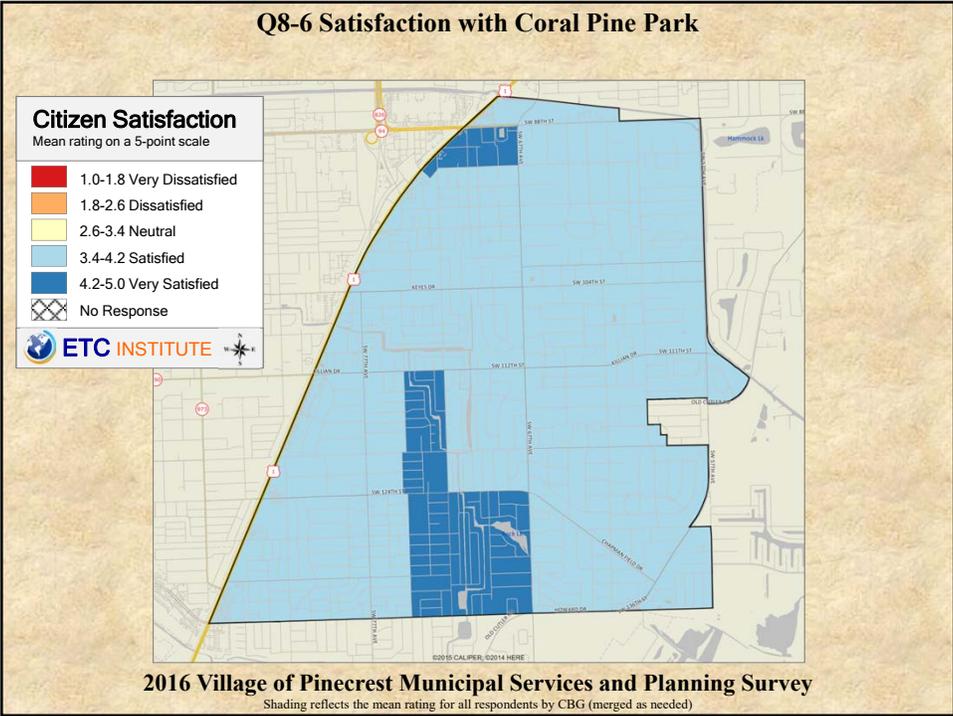
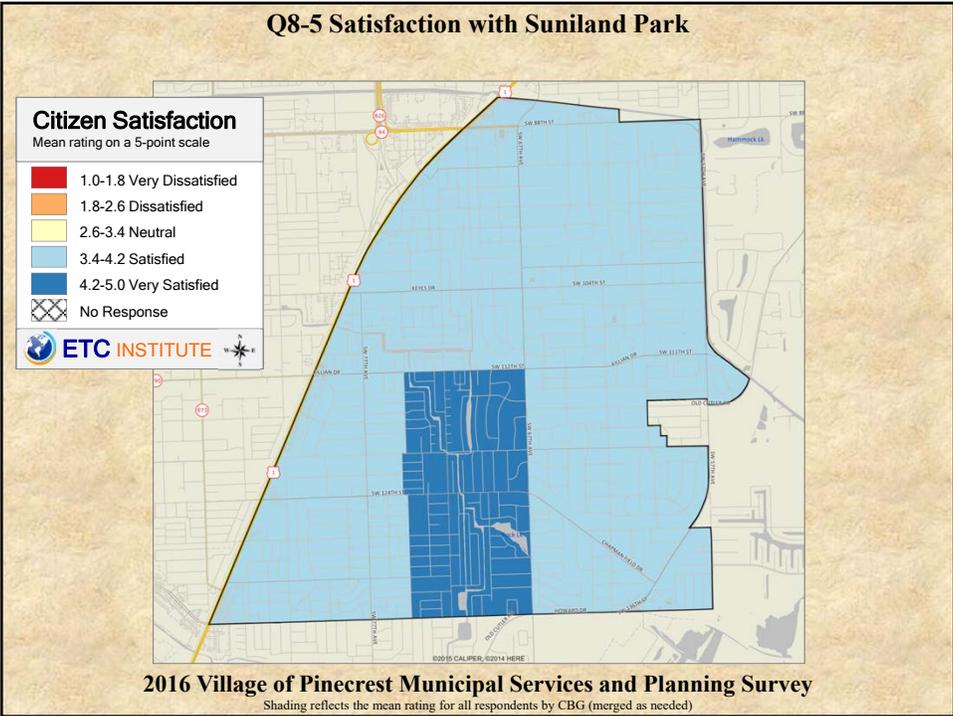


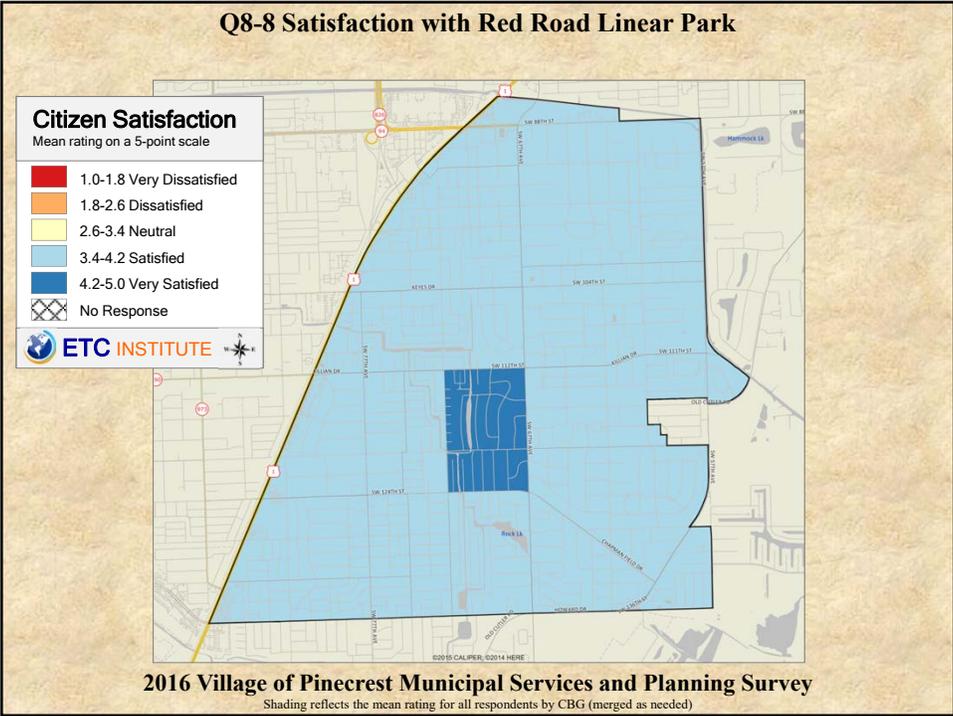
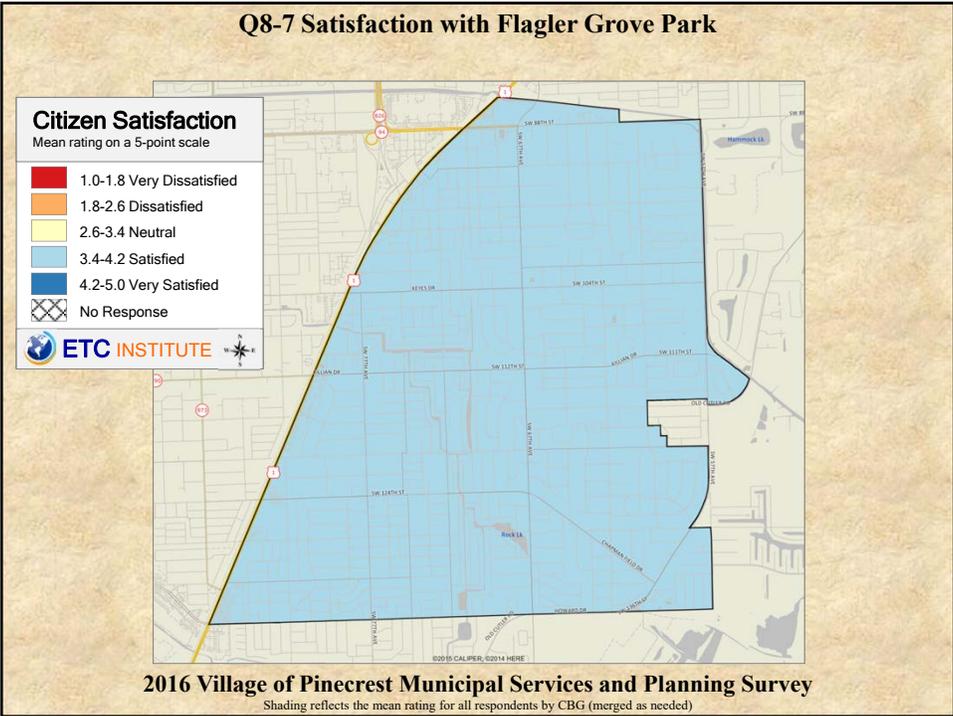


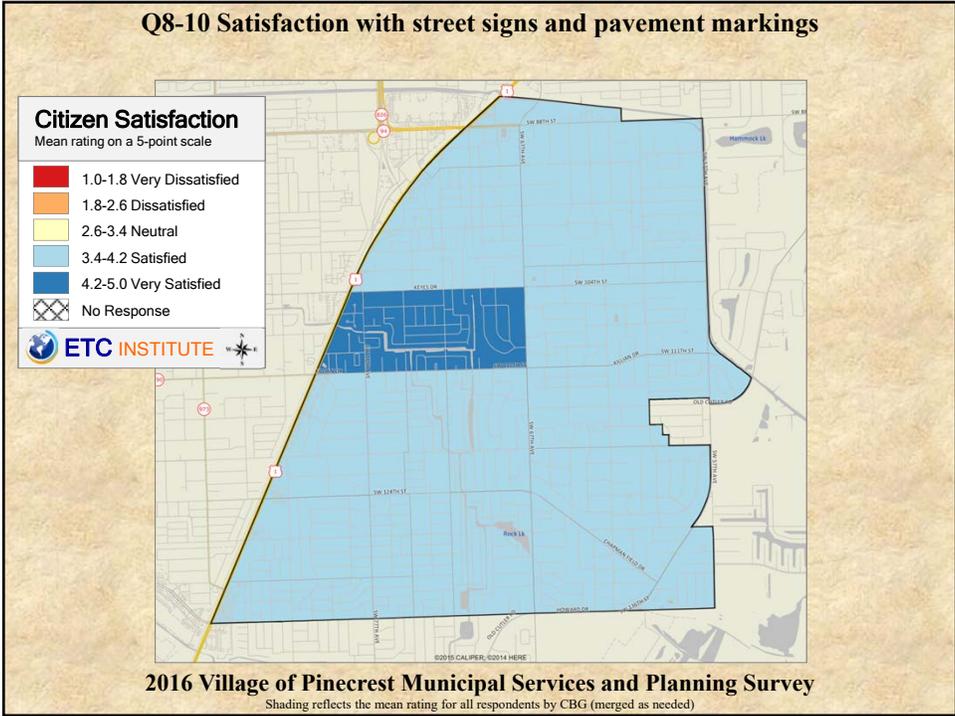
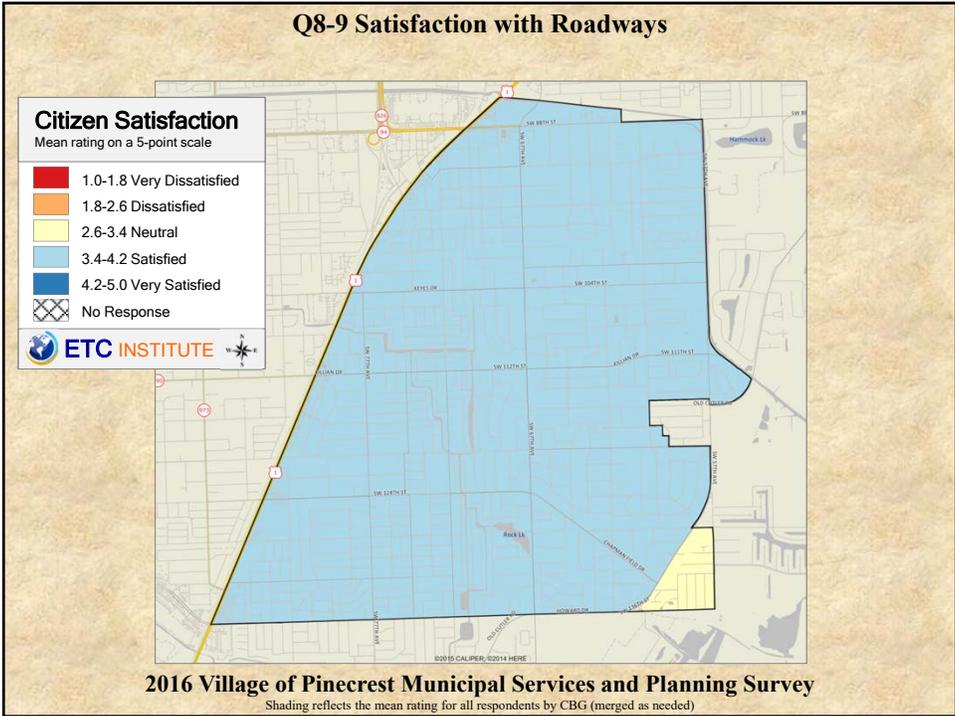


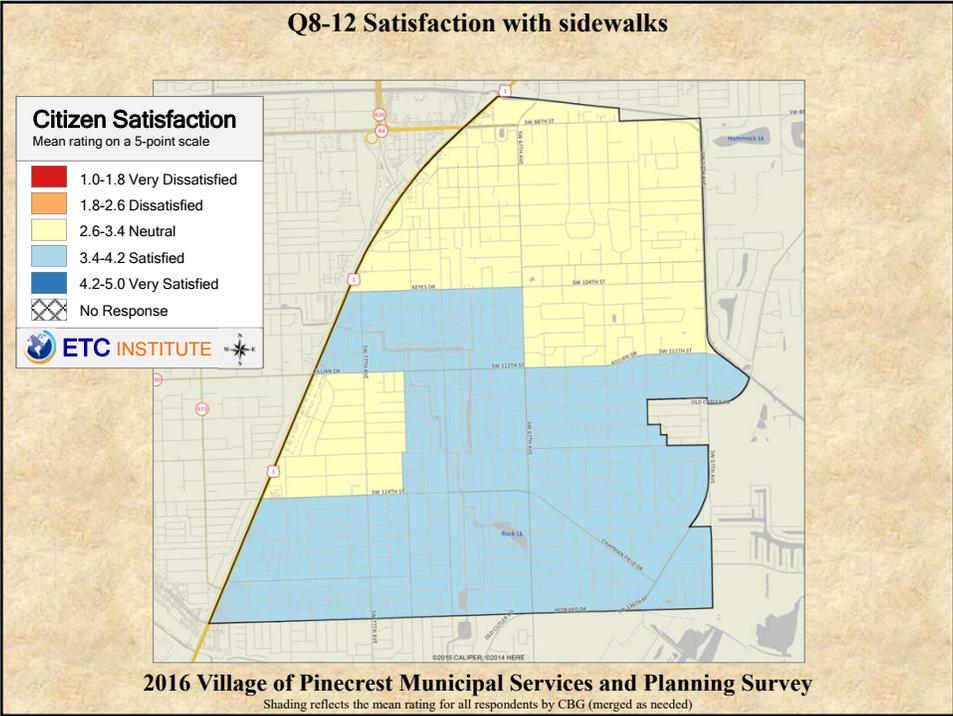
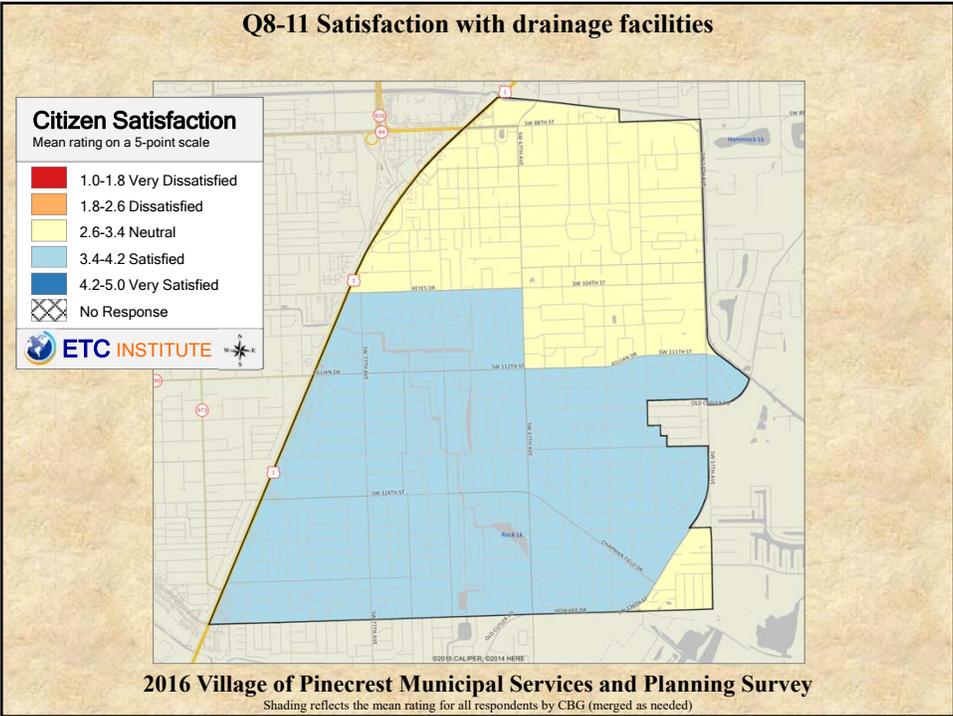


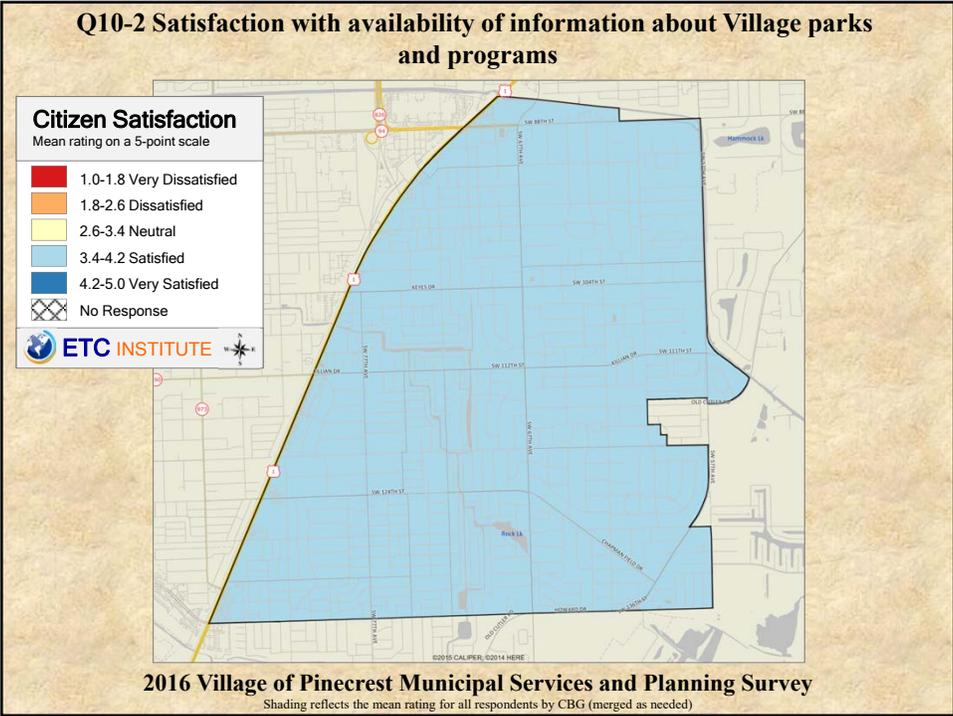
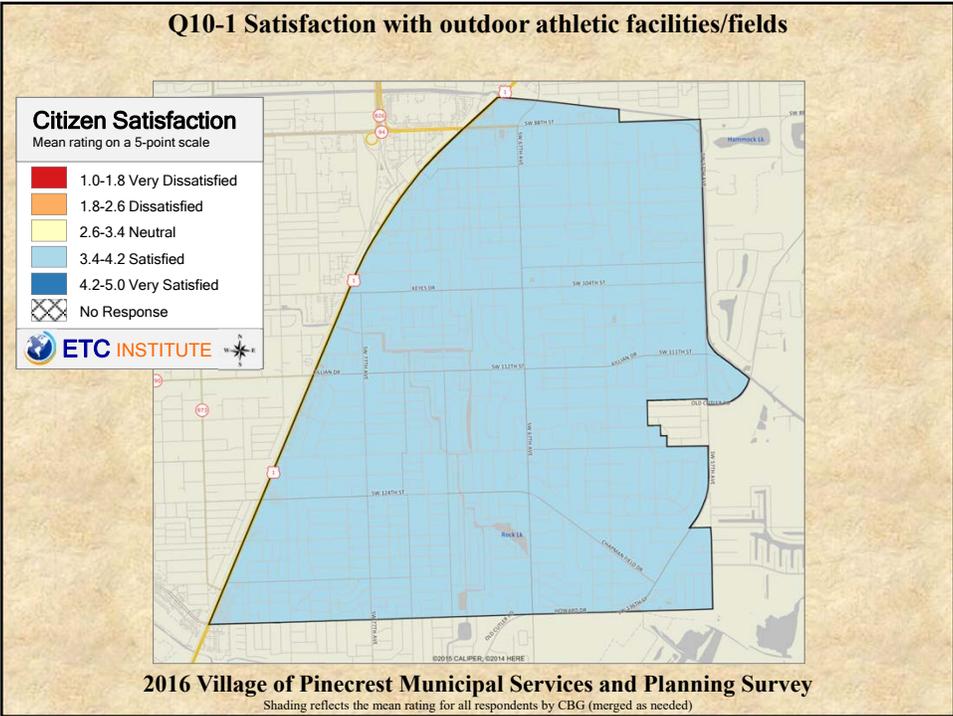


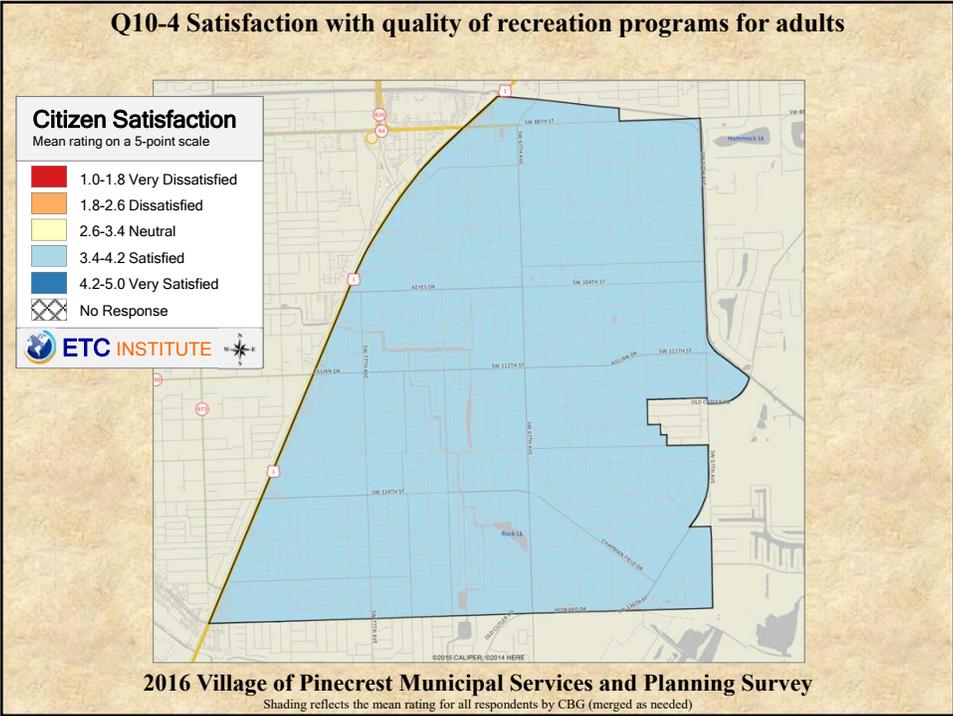
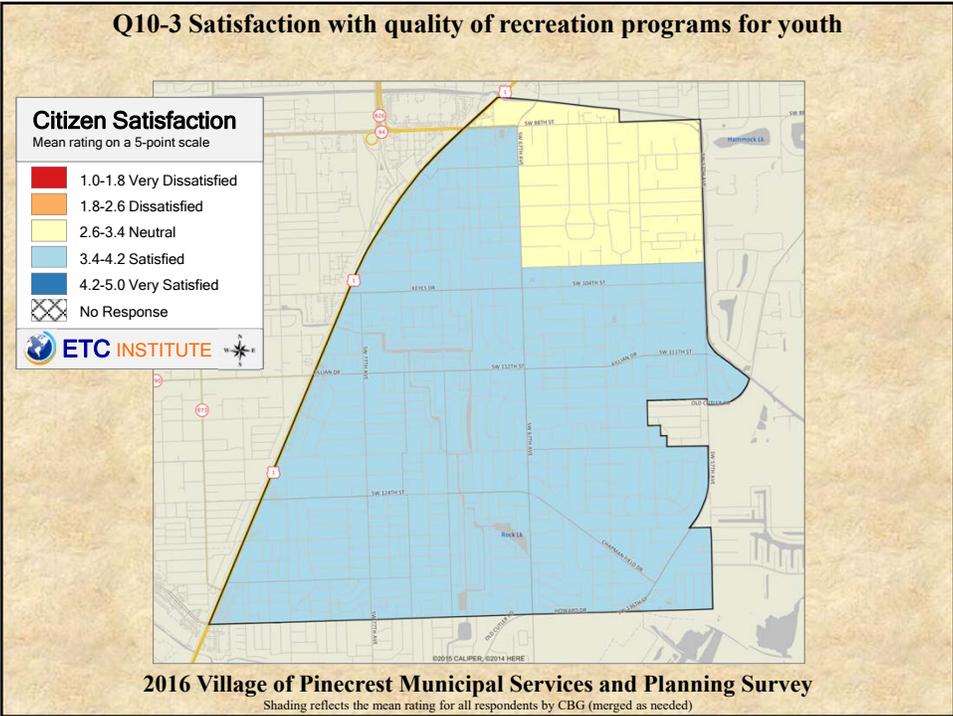


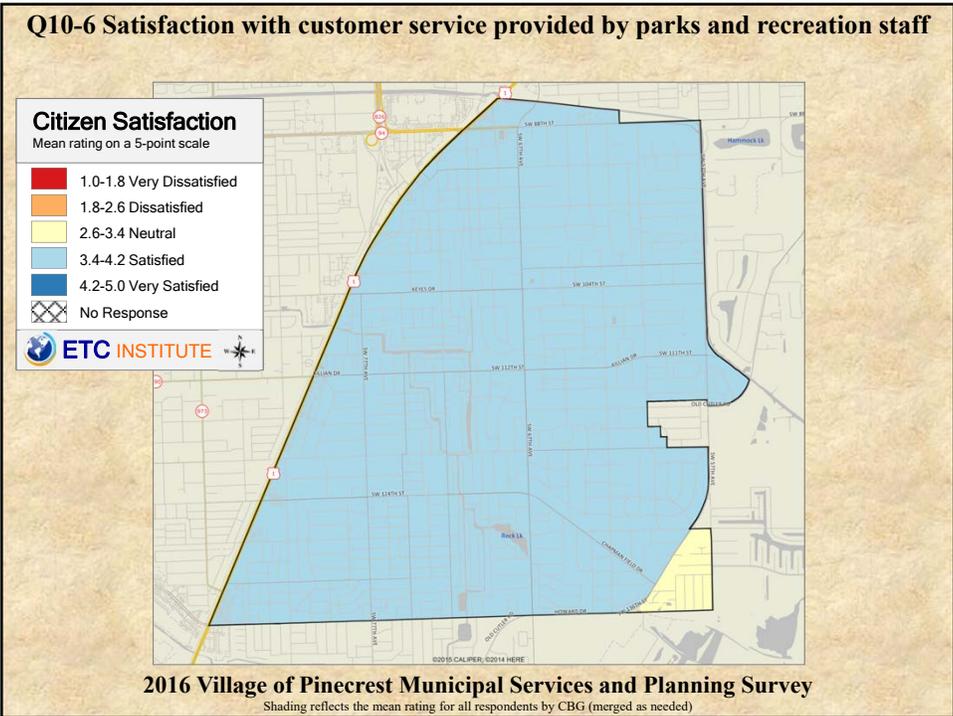
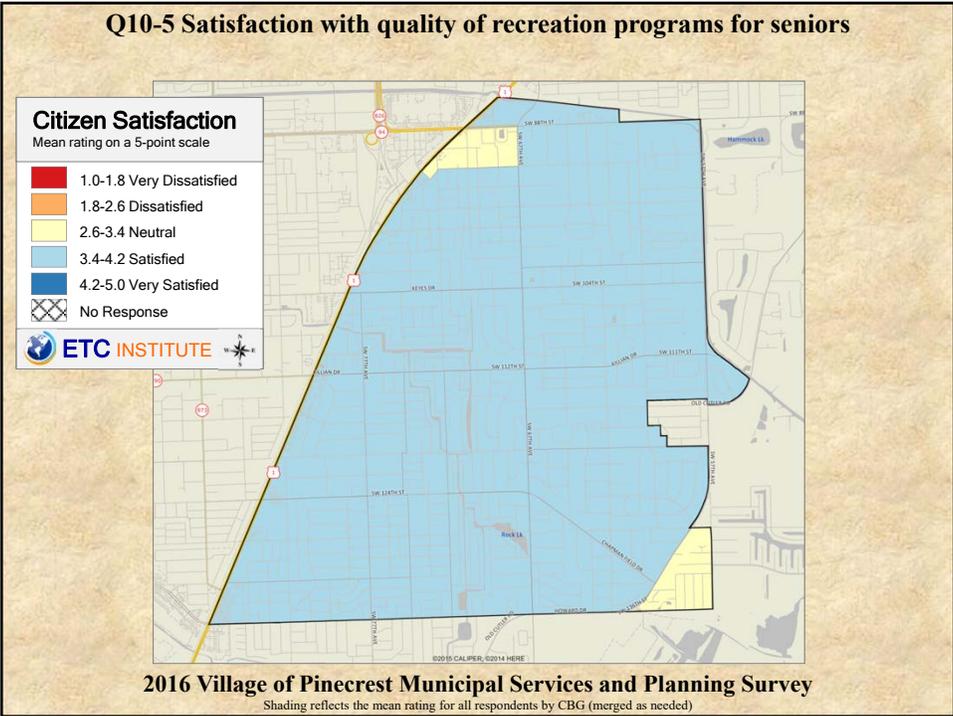


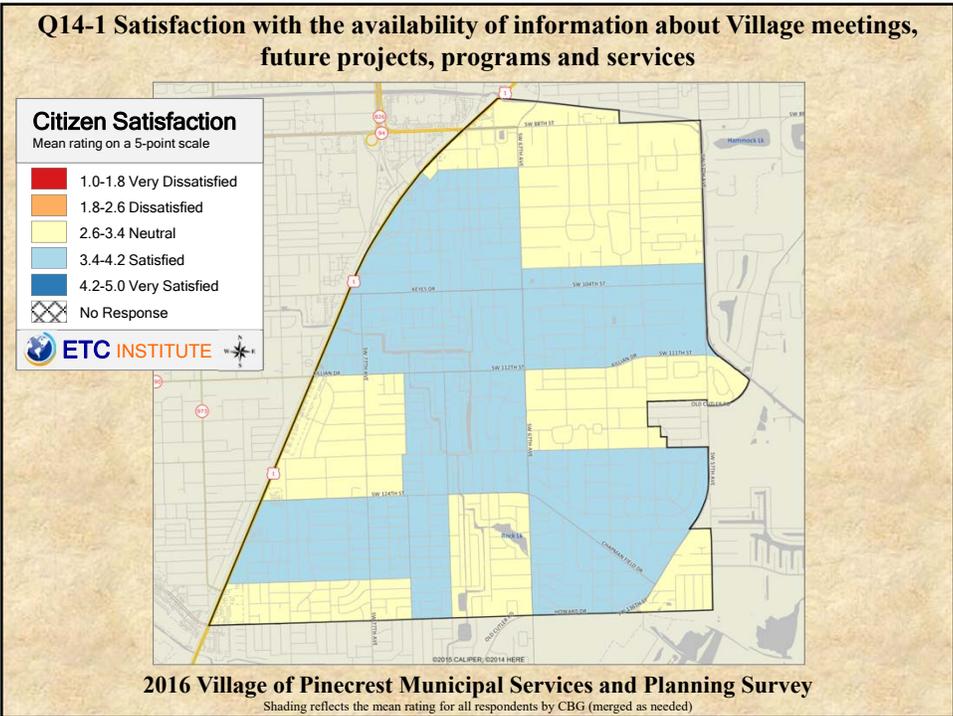
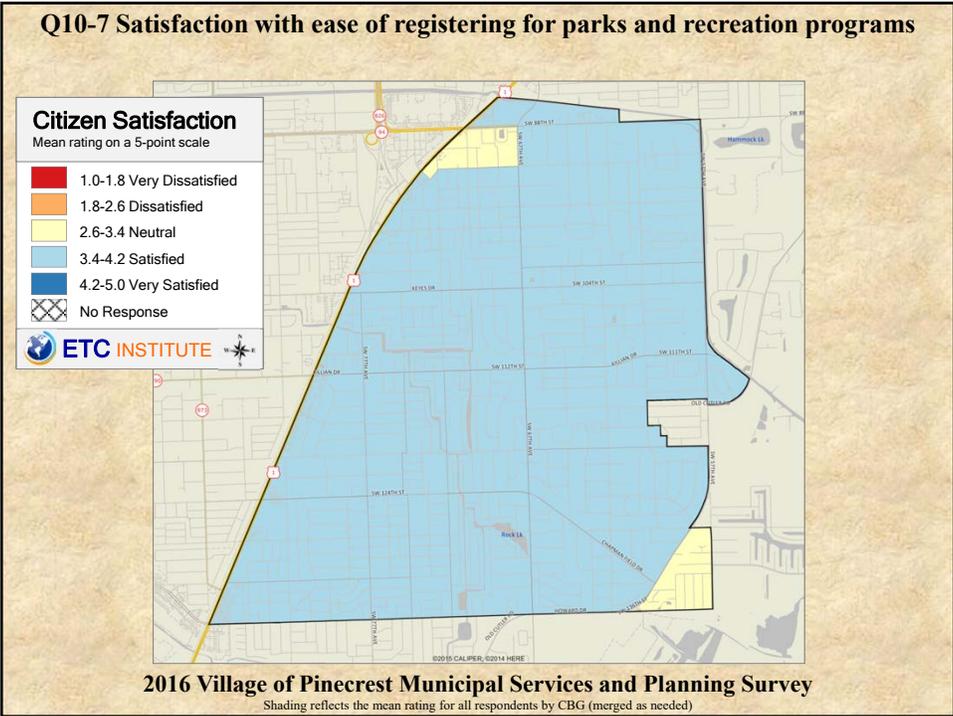


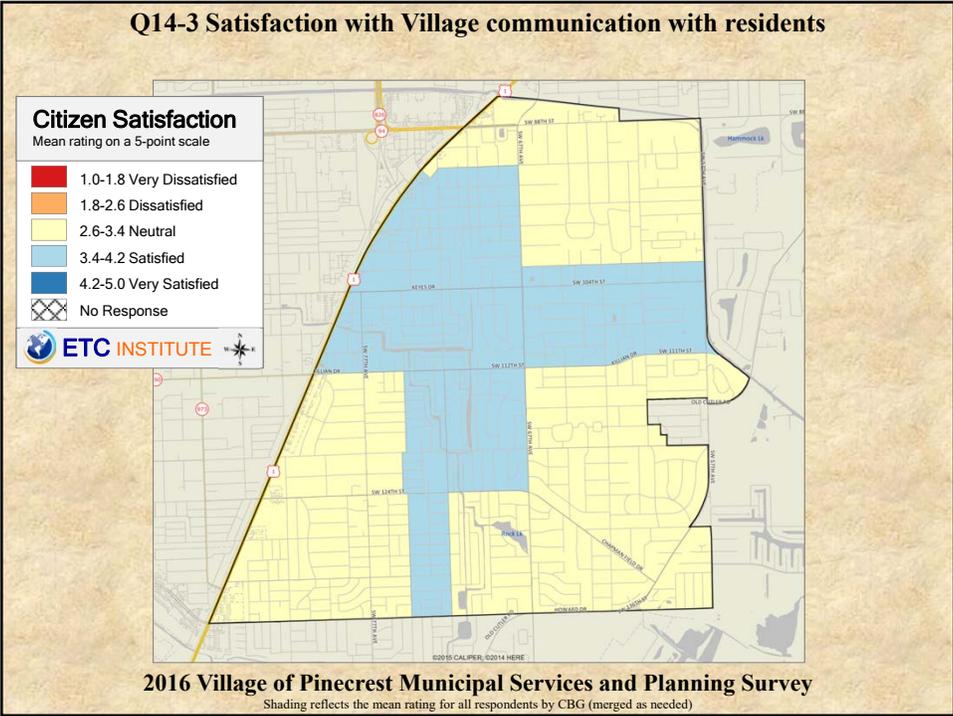
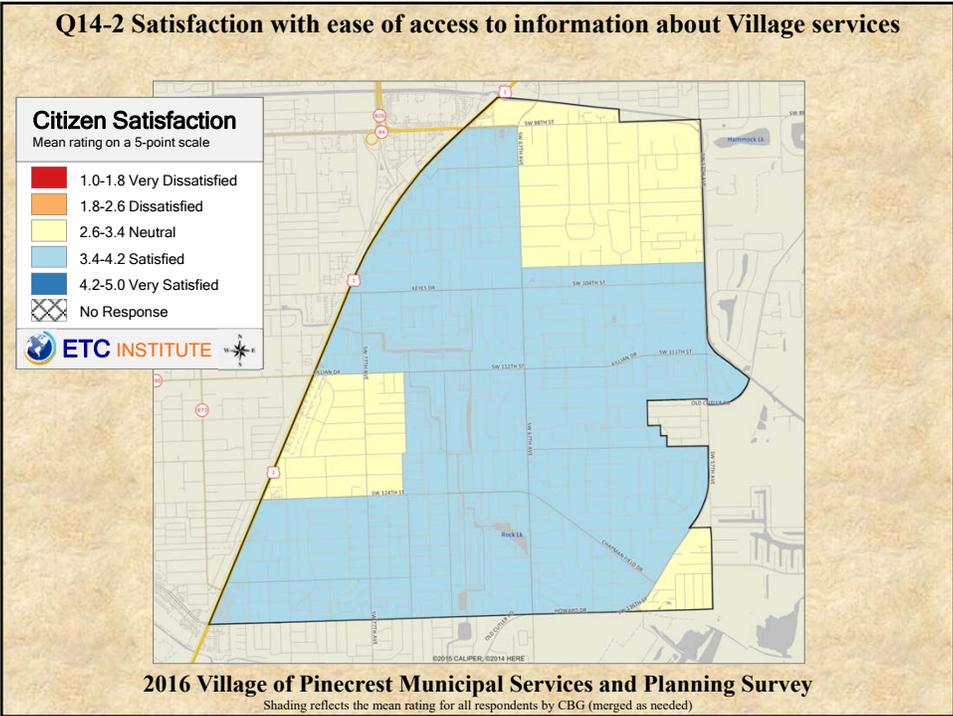


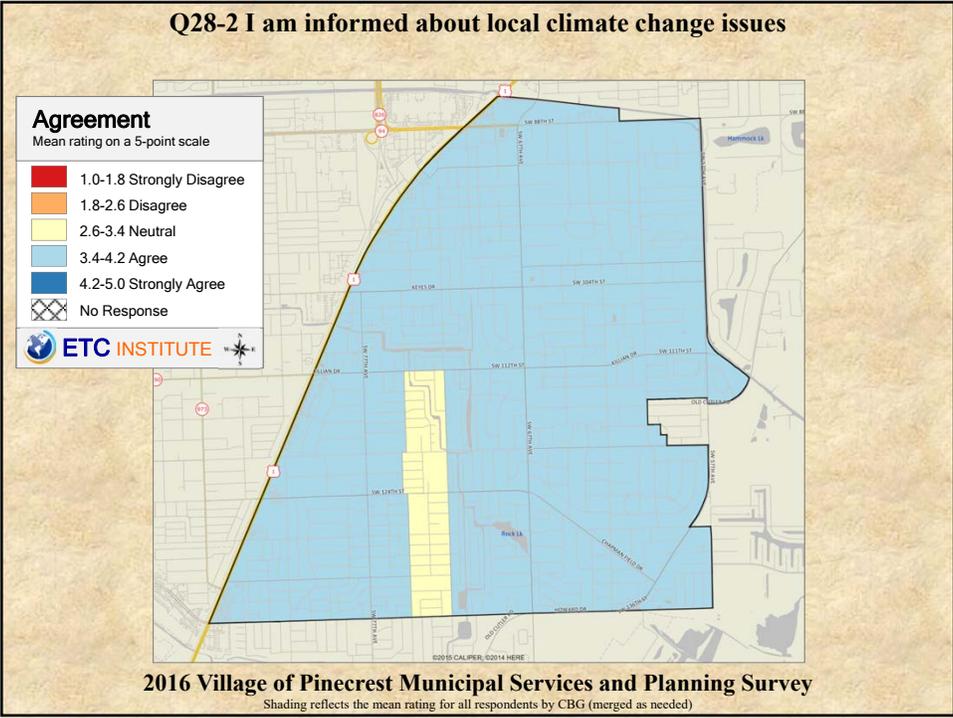
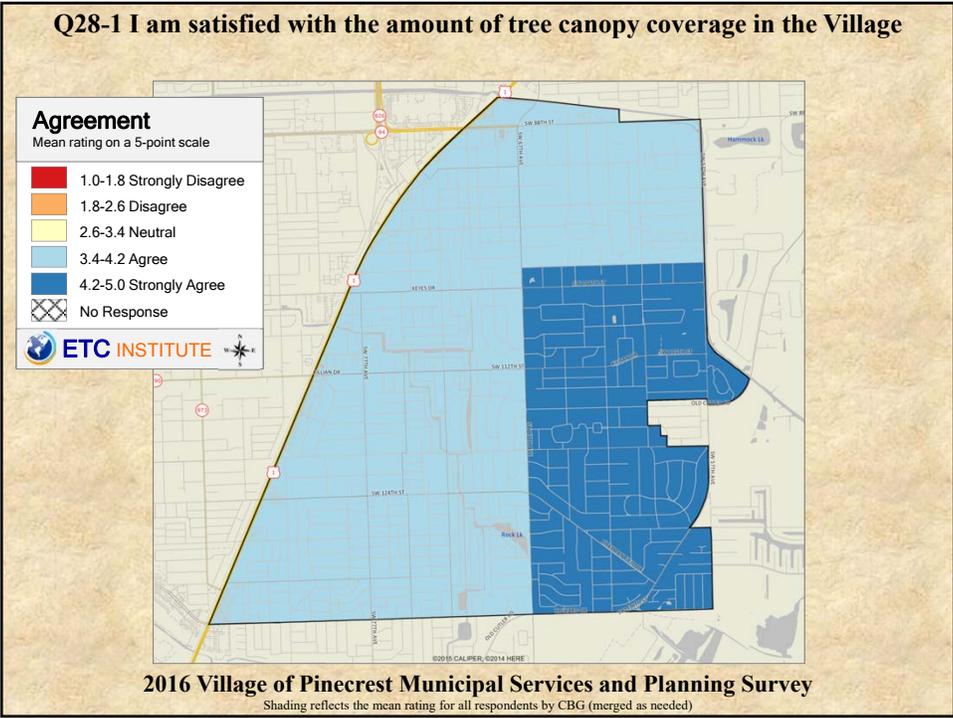


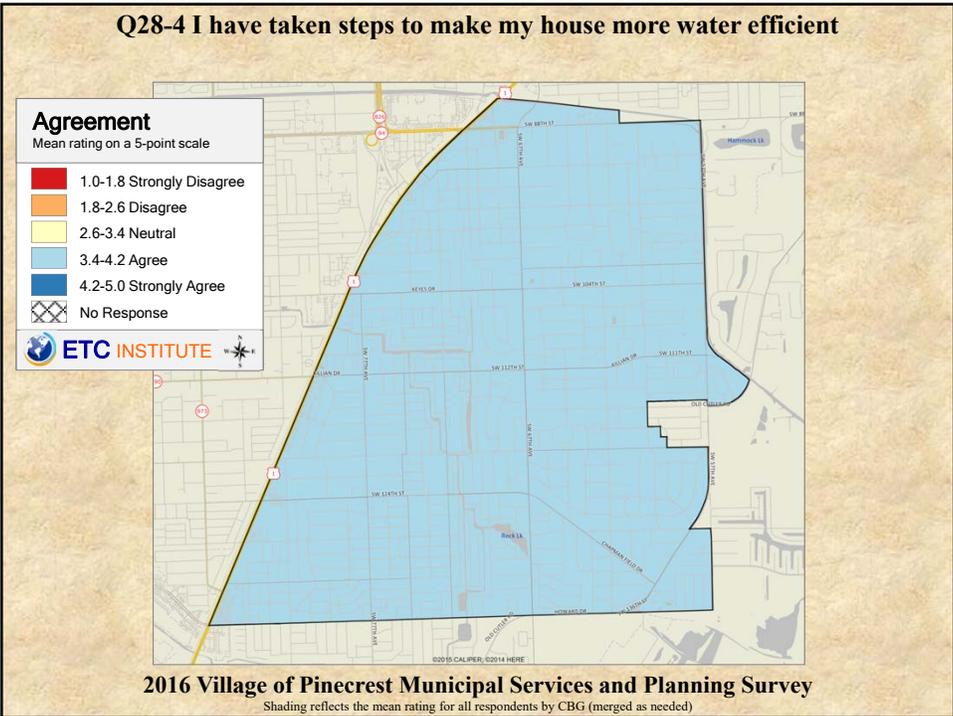
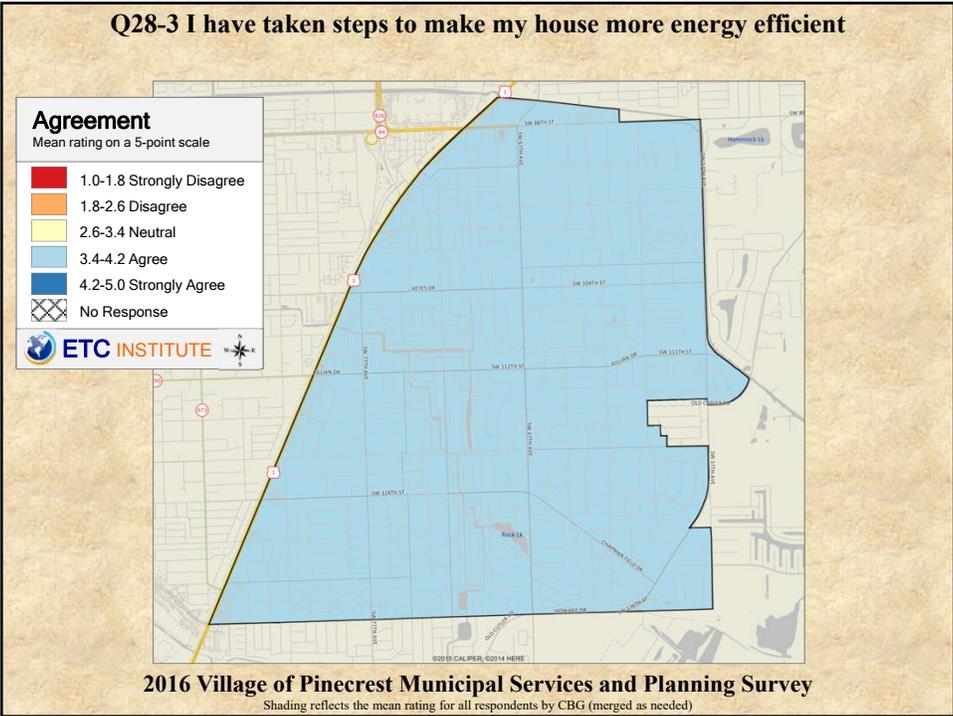












## Section 5: **Tabular Data**

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**Q1. Major categories of services provided by the Village of Pinecrest (or Miami-Dade County) are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q1-1. Police services	37.7%	41.8%	9.7%	5.0%	3.3%	2.5%
Q1-2. Parks & recreation programs	34.5%	42.6%	14.6%	2.4%	0.6%	5.2%
Q1-3. Maintenance of streets, sidewalks & other infrastructure	24.3%	45.7%	18.8%	8.3%	1.9%	0.9%
Q1-4. Building permit process for construction or renovations, & inspections	9.4%	22.3%	24.0%	11.3%	7.7%	25.3%
Q1-5. Fire services provided by Miami-Dade County	25.3%	25.6%	14.8%	1.1%	1.3%	31.9%

**WITHOUT DON'T KNOW**

**Q1. Major categories of services provided by the Village of Pinecrest (or Miami-Dade County) are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q1-1. Police services	38.7%	42.9%	10.0%	5.1%	3.4%
Q1-2. Parks & recreation programs	36.4%	45.0%	15.4%	2.5%	0.7%
Q1-3. Maintenance of streets, sidewalks & other infrastructure	24.6%	46.1%	19.0%	8.4%	1.9%
Q1-4. Building permit process for construction or renovations, & inspections	12.5%	29.8%	32.2%	15.1%	10.4%
Q1-5. Fire services provided by Miami-Dade County	37.1%	37.6%	21.7%	1.7%	1.9%

**Q2. Items that may influence your perception of the Village of Pinecrest are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q2-1. Overall feeling of safety in the Village	34.5%	44.7%	11.3%	6.9%	2.5%	0.2%
Q2-2. Overall quality of Village services	27.6%	47.0%	18.8%	3.3%	0.8%	2.5%
Q2-3. Overall appearance of the Village	37.3%	49.7%	8.8%	3.8%	0.2%	0.3%
Q2-4. Overall quality of life in the Village	46.5%	43.0%	7.4%	2.4%	0.5%	0.3%
Q2-5. Overall sense of community	22.9%	37.4%	30.6%	6.1%	1.4%	1.6%
Q2-6. Overall value received for your tax & fees	19.8%	42.0%	24.2%	8.6%	3.6%	1.7%

**WITHOUT DON'T KNOW**

**Q2. Items that may influence your perception of the Village of Pinecrest are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q2-1. Overall feeling of safety in the Village	34.6%	44.8%	11.3%	6.9%	2.5%
Q2-2. Overall quality of Village services	28.3%	48.2%	19.3%	3.4%	0.8%
Q2-3. Overall appearance of the Village	37.5%	49.8%	8.8%	3.8%	0.2%
Q2-4. Overall quality of life in the Village	46.6%	43.1%	7.4%	2.4%	0.5%
Q2-5. Overall sense of community	23.3%	38.0%	31.1%	6.2%	1.4%
Q2-6. Overall value received for your tax & fees	20.2%	42.7%	24.6%	8.8%	3.7%

**Q3. Overall Ratings of the Village. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please rate the Village of Pinecrest with regard to the following:**

(N=644)

	Excellent	Good	Neutral	Poor	Very Poor	Don't Know
Q3-1. As a place to live	64.4%	31.6%	3.1%	0.5%	0.3%	0.2%
Q3-2. As a place to raise children	59.9%	28.8%	6.1%	0.8%	0.3%	4.1%
Q3-3. As a place to work	29.0%	23.7%	21.6%	2.7%	0.8%	22.1%
Q3-4. As a place to retire	32.0%	25.4%	22.4%	9.1%	2.7%	8.5%

**WITHOUT DON'T KNOW**

**Q3. Overall Ratings of the Village. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please rate the Village of Pinecrest with regard to the following: (without "don't know")**

(N=644)

	Excellent	Good	Neutral	Poor	Very Poor
Q3-1. As a place to live	64.5%	31.6%	3.1%	0.5%	0.3%
Q3-2. As a place to raise children	62.5%	30.0%	6.4%	0.8%	0.3%
Q3-3. As a place to work	37.3%	30.4%	27.7%	3.5%	1.0%
Q3-4. As a place to retire	34.9%	27.7%	24.4%	10.0%	2.9%

**Q4. Police Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items:**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q4-1. Village efforts to prevent crimes	23.6%	39.1%	18.0%	8.1%	4.2%	6.9%
Q4-2. Enforcement of local traffic laws	24.1%	43.9%	18.0%	8.3%	3.9%	1.7%
Q4-3. Police response times to emergencies	38.4%	32.2%	10.3%	2.3%	1.1%	15.6%
Q4-4. Visibility of police in neighborhoods	26.7%	38.4%	18.6%	11.8%	4.1%	0.5%
Q4-5. Visibility of police in commercial areas	20.6%	34.6%	26.1%	9.0%	2.8%	6.9%
Q4-6. Overall quality of local police protection	26.6%	43.2%	16.4%	6.8%	3.5%	3.6%
Q4-7. Professionalism of employees	32.7%	39.6%	14.0%	3.5%	1.6%	8.8%

**WITHOUT DON'T KNOW**

**Q4. Police Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q4-1. Village efforts to prevent crimes	25.4%	42.0%	19.3%	8.7%	4.5%
Q4-2. Enforcement of local traffic laws	24.6%	44.7%	18.3%	8.5%	4.0%
Q4-3. Police response times to emergencies	45.6%	38.1%	12.2%	2.8%	1.3%
Q4-4. Visibility of police in neighborhoods	26.9%	38.5%	18.6%	11.8%	4.1%
Q4-5. Visibility of police in commercial areas	22.1%	37.2%	28.0%	9.6%	3.0%
Q4-6. Overall quality of local police protection	27.6%	44.9%	17.0%	7.0%	3.6%
Q4-7. Professionalism of employees	35.8%	43.4%	15.3%	3.8%	1.7%

**Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:**

(N=644)

	Very safe	Safe	Neutral	Unsafe	Very unsafe	Don't know
Q5-1. Walking in your neighborhood during the day	61.0%	32.8%	3.9%	1.4%	0.5%	0.5%
Q5-2. Walking in your neighborhood after dark	21.5%	40.0%	20.2%	10.0%	3.0%	5.3%
Q5-3. In Village parks & recreation facilities	32.2%	38.5%	17.5%	1.9%	0.3%	9.6%

**WITHOUT DON'T KNOW**

**Q5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (without "don't know")**

(N=644)

	Very safe	Safe	Neutral	Unsafe	Very unsafe
Q5-1. Walking in your neighborhood during the day	61.3%	33.0%	3.9%	1.4%	0.5%
Q5-2. Walking in your neighborhood after dark	22.7%	42.2%	21.4%	10.6%	3.1%
Q5-3. In Village parks & recreation facilities	35.7%	42.6%	19.3%	2.1%	0.3%

**Q6. Code Compliance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q6-1. Enforcement of litter & debris on private property	19.9%	42.4%	18.1%	10.5%	2.4%	6.8%
Q6-2. Enforcement of mowing & cutting of grass on private property	18.5%	41.4%	19.3%	9.3%	1.4%	10.0%
Q6-3. Enforcement of exterior maintenance of residential property	18.1%	40.7%	20.6%	10.7%	2.4%	7.7%
Q6-4. Enforcement of exterior maintenance of business property	16.3%	42.4%	22.9%	5.1%	1.1%	12.2%

**WITHOUT DON'T KNOW**

**Q6. Code Compliance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q6-1. Enforcement of litter & debris on private property	21.4%	45.5%	19.4%	11.3%	2.5%
Q6-2. Enforcement of mowing & cutting of grass on private property	20.6%	46.1%	21.5%	10.3%	1.6%
Q6-3. Enforcement of exterior maintenance of residential property	19.6%	44.0%	22.3%	11.6%	2.6%
Q6-4. Enforcement of exterior maintenance of business property	18.6%	48.3%	26.0%	5.8%	1.3%

**Q7. Regarding Pinecrest codes and ordinances that regulate use of your property, would you say our rules are:**

Q7. What do you think of Pinecrest codes & ordinances that regulate use of your property?

	Number	Percent
Too strict	109	16.9 %
Just about right	401	62.3 %
Too loose	26	4.0 %
No answer/no opinion	108	16.8 %
Total	644	100.0 %

**WITHOUT NO OPINION**

**Q7. Regarding Pinecrest codes and ordinances that regulate use of your property, would you say our rules are: (without "no answer/no opinion")**

Q7. What do you think of Pinecrest codes & ordinances that regulate use of your property?

	Number	Percent
Too strict	109	20.3 %
Just about right	401	74.8 %
Too loose	26	4.9 %
Total	536	100.0 %

**Q8. Infrastructure Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q8-1. Pinecrest Gardens	43.0%	36.9%	10.7%	2.2%	0.5%	6.8%
Q8-2. Community Center	37.5%	35.6%	11.2%	1.1%	0.3%	14.2%
Q8-3. Village Green	20.0%	28.8%	12.9%	0.3%	0.3%	37.6%
Q8-4. Evelyn Greer Park	32.9%	35.6%	11.3%	0.6%	0.3%	19.2%
Q8-5. Suniland Park	24.2%	35.7%	15.3%	1.5%	0.0%	23.3%
Q8-6. Coral Pine Park	22.3%	29.7%	14.1%	1.9%	0.3%	31.7%
Q8-7. Flagler Grove Park	12.9%	24.8%	16.4%	2.1%	0.3%	43.5%
Q8-8. Red Road Linear Park	17.6%	28.9%	16.4%	2.0%	0.0%	35.0%
Q8-9. Roadways	20.0%	50.0%	17.7%	6.2%	1.8%	4.3%
Q8-10. Street signs & pavement markings	26.2%	49.9%	16.4%	4.6%	1.3%	1.6%
Q8-11. Drainage facilities	14.1%	40.7%	20.6%	11.8%	4.5%	8.3%
Q8-12. Sidewalks	16.0%	36.8%	23.5%	14.8%	5.4%	3.5%

**WITHOUT DON'T KNOW**

**Q8. Infrastructure Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q8-1. Pinecrest Gardens	46.1%	39.5%	11.5%	2.4%	0.5%
Q8-2. Community Center	43.7%	41.5%	13.1%	1.3%	0.4%
Q8-3. Village Green	32.0%	46.2%	20.7%	0.5%	0.5%
Q8-4. Evelyn Greer Park	40.7%	44.1%	14.0%	0.8%	0.4%
Q8-5. Suniland Park	31.6%	46.5%	20.0%	1.9%	0.0%
Q8-6. Coral Pine Park	32.6%	43.5%	20.6%	2.8%	0.5%
Q8-7. Flagler Grove Park	22.8%	43.9%	28.9%	3.8%	0.6%
Q8-8. Red Road Linear Park	27.1%	44.6%	25.3%	3.0%	0.0%
Q8-9. Roadways	20.9%	52.3%	18.5%	6.5%	1.8%
Q8-10. Street signs & pavement markings	26.6%	50.7%	16.7%	4.7%	1.3%
Q8-11. Drainage facilities	15.3%	44.4%	22.5%	12.9%	4.9%
Q8-12. Sidewalks	16.5%	38.1%	24.4%	15.4%	5.6%

**Q9. Which TWO of the infrastructure maintenance items listed in Question 8 do you think should receive the MOST EMPHASIS from Village leaders over the next two years?**

<u>Q9. 1st choice</u>	<u>Number</u>	<u>Percent</u>
Pinecrest Gardens	54	8.4 %
Community Center	32	5.0 %
Village Green	5	0.8 %
Evelyn Greer Park	10	1.6 %
Suniland Park	5	0.8 %
Coral Pine Park	9	1.4 %
Flagler Grove Park	3	0.5 %
Red Road Linear Park	9	1.4 %
Roadways	120	18.6 %
Street signs & pavement markings	29	4.5 %
Drainage facilities	125	19.4 %
Sidewalks	123	19.1 %
<u>None chosen</u>	<u>120</u>	<u>18.6 %</u>
Total	644	100.0 %

**Q9. Which TWO of the infrastructure maintenance items listed in Question 8 do you think should receive the MOST EMPHASIS from Village leaders over the next two years?**

<u>Q9. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Pinecrest Gardens	26	4.0 %
Community Center	30	4.7 %
Village Green	4	0.6 %
Evelyn Greer Park	16	2.5 %
Suniland Park	14	2.2 %
Coral Pine Park	12	1.9 %
Flagler Grove Park	1	0.2 %
Red Road Linear Park	9	1.4 %
Roadways	91	14.1 %
Street signs & pavement markings	65	10.1 %
Drainage facilities	94	14.6 %
Sidewalks	118	18.3 %
<u>None chosen</u>	<u>164</u>	<u>25.5 %</u>
Total	644	100.0 %

**SUM OF TOP 2 CHOICES**

**Q9. Which TWO of the infrastructure maintenance items listed in Question 8 do you think should receive the MOST EMPHASIS from Village leaders over the next two years? (top 2)**

<u>Q9. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Pinecrest Gardens	80	12.4 %
Community Center	62	9.6 %
Village Green	9	1.4 %
Evelyn Greer Park	26	4.0 %
Suniland Park	19	3.0 %
Coral Pine Park	21	3.3 %
Flagler Grove Park	4	0.6 %
Red Road Linear Park	18	2.8 %
Roadways	211	32.8 %
Street signs & pavement markings	94	14.6 %
Drainage facilities	219	34.0 %
Sidewalks	241	37.4 %
None chosen	120	18.6 %
Total	1124	

**Q10. Parks and Recreation. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q10-1. Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	19.2%	41.2%	15.5%	2.9%	0.2%	21.1%
Q10-2. Availability of information about village parks & programs	24.3%	40.6%	20.6%	5.6%	1.0%	8.0%
Q10-3. Quality of recreation programs for youth	14.8%	26.7%	21.7%	3.2%	0.3%	33.2%
Q10-4. Quality of recreation programs for adults	13.7%	29.9%	27.5%	4.5%	0.3%	24.1%
Q10-5. Quality of recreation programs for seniors	15.0%	25.9%	22.7%	4.5%	0.5%	31.4%
Q10-6. Customer service provided by parks & recreation staff	15.0%	31.4%	24.2%	2.4%	0.6%	26.4%
Q10-7. Ease of registering for parks & recreation programs	15.1%	27.7%	21.6%	3.6%	0.5%	31.6%

**WITHOUT DON'T KNOW**

**Q10. Parks and Recreation. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q10-1. Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	24.3%	52.2%	19.6%	3.6%	0.2%
Q10-2. Availability of information about village parks & programs	26.4%	44.1%	22.4%	6.1%	1.0%
Q10-3. Quality of recreation programs for youth	22.2%	40.0%	32.5%	4.8%	0.5%
Q10-4. Quality of recreation programs for adults	18.0%	39.4%	36.2%	5.9%	0.4%
Q10-5. Quality of recreation programs for seniors	21.8%	37.8%	33.1%	6.6%	0.7%
Q10-6. Customer service provided by parks & recreation staff	20.4%	42.7%	32.8%	3.3%	0.9%
Q10-7. Ease of registering for parks & recreation programs	22.0%	40.5%	31.5%	5.2%	0.7%

**Q11. Which THREE of the parks and recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next two years?**

Q11. 1st choice	Number	Percent
Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	116	18.0 %
Availability of information about village parks & programs	51	7.9 %
Quality of recreation programs for youth	89	13.8 %
Quality of recreation programs for adults	58	9.0 %
Quality of recreation programs for seniors	62	9.6 %
Customer service provided by parks & recreation staff	30	4.7 %
Ease of registering for parks & recreation programs	24	3.7 %
None chosen	214	33.2 %
Total	644	100.0 %

**Q11. Which THREE of the parks and recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next two years?**

Q11. 2nd choice	Number	Percent
Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	37	5.7 %
Availability of information about village parks & programs	54	8.4 %
Quality of recreation programs for youth	78	12.1 %
Quality of recreation programs for adults	83	12.9 %
Quality of recreation programs for seniors	72	11.2 %
Customer service provided by parks & recreation staff	41	6.4 %
Ease of registering for parks & recreation programs	28	4.3 %
None chosen	251	39.0 %
Total	644	100.0 %

**Q11. Which THREE of the parks and recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next two years?**

Q11. 3rd choice	Number	Percent
Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	31	4.8 %
Availability of information about village parks & programs	51	7.9 %
Quality of recreation programs for youth	45	7.0 %
Quality of recreation programs for adults	67	10.4 %
Quality of recreation programs for seniors	63	9.8 %
Customer service provided by parks & recreation staff	35	5.4 %
Ease of registering for parks & recreation programs	50	7.8 %
None chosen	302	46.9 %
Total	644	100.0 %

**SUM OF TOP 3 CHOICES**

**Q11. Which THREE of the parks and recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next two years? (top 3)**

Q11. Sum of top 3 choices	Number	Percent
Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	184	28.6 %
Availability of information about village parks & programs	156	24.2 %
Quality of recreation programs for youth	212	32.9 %
Quality of recreation programs for adults	208	32.3 %
Quality of recreation programs for seniors	197	30.6 %
Customer service provided by parks & recreation staff	106	16.5 %
Ease of registering for parks & recreation programs	102	15.8 %
None chosen	214	33.2 %
Total	1379	

**Q12. Is there a need for more parks and recreation facilities in Pinecrest?**

Q12. Is there a need for more parks & recreation facilities in Pinecrest?	Number	Percent
Yes	206	32.0 %
No	307	47.7 %
Don't know	131	20.3 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q12. Is there a need for more parks and recreation facilities in Pinecrest? (without "don't know")**

Q12. Is there a need for more parks & recreation facilities in Pinecrest?	Number	Percent
Yes	206	40.2 %
No	307	59.8 %
Total	513	100.0 %

**Q12-2. (If YES to Question 12) Please indicate which types of facilities you would like to see added.**

Q12-2. Types of facilities you would like to see added	Number	Percent
Passive parks, open green space and picnic areas	120	58.3 %
Active parks (ball fields, soccer and football)	71	34.5 %
Neighborhood pocket playgrounds	89	43.2 %
Canoe and Kayak access from Snapper Creek to Biscayne Bay	123	59.7 %
Total	403	

**Q13. Is there a need for a gymnasium with indoor basketball courts at the community center at Pinecrest Gardens complex?**

Q13. Is there a need for a gymnasium with indoor basketball courts at the community center at Pinecrest Gardens Complex?	Number	Percent
Yes	173	26.9 %
No	295	45.8 %
Don't know	176	27.3 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q13. Is there a need for a gymnasium with indoor basketball courts at the community center at Pinecrest Gardens complex? (without "don't know")**

Q13. Is there a need for a gymnasium with indoor basketball courts at the community center at Pinecrest Gardens Complex?	Number	Percent
Yes	173	37.0 %
No	295	63.0 %
Total	468	100.0 %

**Q13-2. (If YES to Question 13) Would you be willing to pay higher taxes to fund the construction of new indoor basketball courts for the gymnasium at the Pinecrest Gardens complex?**

Q13-2. Would you be willing to pay higher taxes to fund the construction of new indoor basketball courts for the gymnasium at the Pinecrest Gardens Complex?	Number	Percent
Yes	61	35.3 %
No	86	49.7 %
Don't know	26	15.0 %
Total	173	100.0 %

**WITHOUT DON'T KNOW**

**Q13-2. (If YES to Question 13) Would you be willing to pay higher taxes to fund the construction of new indoor basketball courts for the gymnasium at the Pinecrest Gardens complex? (without "don't know")**

Q13-2. Would you be willing to pay higher taxes to fund the construction of new indoor basketball courts for the gymnasium at the Pinecrest Gardens Complex?	Number	Percent
Yes	61	41.5 %
No	86	58.5 %
Total	147	100.0 %

**Q14. Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q14-1. Availability of information about Village meetings, future projects, programs & services	13.6%	34.2%	24.3%	16.9%	4.8%	6.2%
Q14-2. Ease of access to information about Village services	13.6%	35.5%	28.4%	13.1%	3.0%	6.4%
Q14-3. Village communication with residents	12.9%	31.5%	27.8%	16.9%	5.5%	5.5%

**WITHOUT DON'T KNOW**

**Q14. Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=644)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q14-1. Availability of information about Village meetings, future projects, programs & services	14.5%	36.5%	25.9%	18.1%	5.1%
Q14-2. Ease of access to information about Village services	14.5%	37.9%	30.4%	14.0%	3.2%
Q14-3. Village communication with residents	13.6%	33.3%	29.4%	17.9%	5.8%

**Q15. In your opinion, is expanding the Pinecrest People Mover to Metrorail a good expenditure of your tax dollars?**

Q15. Is expanding Pinecrest People Mover to Metrorail a good expenditure of your tax dollars?	Number	Percent
Yes	277	43.0 %
No	223	34.6 %
Don't know	144	22.4 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q15. In your opinion, is expanding the Pinecrest People Mover to Metrorail a good expenditure of your tax dollars? (without "don't know")**

Q15. Is expanding Pinecrest People Mover to Metrorail a good expenditure of your tax dollars?	Number	Percent
Yes	277	55.4 %
No	223	44.6 %
Total	500	100.0 %

**Q16. If Pinecrest were to expand trolley services for residents during rush hour to the Metrorail stations, would you use the service on a daily basis to commute to work?**

Q16. Would you use trolley service on a daily basis to commute to work?	Number	Percent
Yes	119	18.5 %
No	424	65.8 %
Don't know	101	15.7 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q16. If Pinecrest were to expand trolley services for residents during rush hour to the Metrorail stations, would you use the service on a daily basis to commute to work? (without "don't know")**

Q16. Would you use trolley service on a daily basis to commute to work?	Number	Percent
Yes	119	21.9 %
No	424	78.1 %
Total	543	100.0 %

**Q17. Do we need dedicated bicycle lanes throughout Pinecrest?**

Q17. Do we need dedicated bicycle lanes throughout Pinecrest?	Number	Percent
Yes	338	52.5 %
No	250	38.8 %
Don't know	56	8.7 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q17. Do we need dedicated bicycle lanes throughout Pinecrest? (without "don't know")**

Q17. Do we need dedicated bicycle lanes throughout Pinecrest?	Number	Percent
Yes	338	57.5 %
No	250	42.5 %
Total	588	100.0 %

**Q18. Do you support widening of the roadway on SW 77th Avenue to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?**

Q18. Do you support widening of roadway on SW 77th Avenue to accommodate 4-ft bicycle lanes?	Number	Percent
Yes	300	46.6 %
No	258	40.1 %
Don't know	86	13.4 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q18. Do you support widening of the roadway on SW 77th Avenue to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes? (without "don't know")**

Q18. Do you support widening of roadway on SW 77th Avenue to accommodate 4-ft bicycle lanes?	Number	Percent
Yes	300	53.8 %
No	258	46.2 %
Total	558	100.0 %

**Q19. Do you support widening of the roadway on Kendall Drive to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?**

Q19. Do you support widening of roadway on Kendall Drive to accommodate 4-ft bicycle lanes?	Number	Percent
Yes	295	45.8 %
No	256	39.8 %
Don't know	93	14.4 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q19. Do you support widening of the roadway on Kendall Drive to accommodate 4-ft bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes? (without "don't know")**

Q19. Do you support widening of roadway on Kendall Drive to accommodate 4-ft bicycle lanes?	Number	Percent
Yes	295	53.5 %
No	256	46.5 %
Total	551	100.0 %

**Q20. Do you believe there is a chronic problem of speeding and/or high volumes of traffic on your street?**

Q20. Is there a chronic problem of speeding and/or high volumes of traffic on your street?	Number	Percent
Yes	248	38.5 %
No	368	57.1 %
Don't know	28	4.3 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q20. Do you believe there is a chronic problem of speeding and/or high volumes of traffic on your street? (without "don't know")**

Q20. Is there a chronic problem of speeding and/or high volumes of traffic on your street?	Number	Percent
Yes	248	40.3 %
No	368	59.7 %
Total	616	100.0 %

**Q20-2. (If YES to Question 20) What street do you live on?**

Q20-2 What street do you live on?

---

100th St  
100th St  
101st St  
102nd St  
102nd St  
10330 SW 59th Ave  
104th St  
104th St  
104th St  
104th St  
104th St  
104th St  
104th St & 77th Ave  
105th Terr  
105th Terr  
106th St  
109th St  
11000 SW 62nd Ave  
110th & 62nd Ave  
112th St  
112th St  
112th St  
11355 SW 72nd Ct  
114th St  
116th St  
118th St  
120th St & 67th Ave  
121st St & 74th Ave  
12201 SW 82nd Ave  
122nd St  
122nd St  
122nd St & 73rd Ave  
123rd Terr & 74th Ct  
124th St  
124th St  
125th St & 81st Ave  
126 Chapman Field  
126th St  
126th St  
126th St & 77th Ave  
128th St  
128th St  
128th St by 82nd  
132nd St  
132nd St  
132nd St  
132nd St  
132nd St  
13408 SW 59th Ave

**Q20-2. (If YES to Question 20) What street do you live on? (cont.)**

Q20-2 What street do you live on? (cont.)

- 152nd Ave
- 57th Ave
- 59th Pl & 91st St
- 60th Ave
- 60th Ave & 104th St
- 62nd Ave
- 63rd Ave
- 63rd Ct
- 63rd Ct & N Kendall Dr
- 64th Ave
- 64th Ct
- 64th Ct
- 67th Ave
- 67th St
- 6800 SW 132nd St
- 6971 SW 134th St
- 69th Ave
- 69th Ave
- 69th Ct
- 69th Ct
- 69th Ct
- 69th Ct
- 7021 SW 107th St
- 70th Ave
- 70th Ave
- 70th Ave & 98th St
- 71st Ave
- 72nd Ave

**Q20-2. (If YES to Question 20) What street do you live on? (cont.)**

Q20-2 What street do you live on? (cont.)

72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave & 104th St  
72nd St  
73rd Ave  
74th Ave  
74th Ave  
74th Ave & 128th St  
77th Ave  
77th Ave  
77th Ave & 117th St  
78th Ct  
80th Ave  
80th Ave  
80th Ave & 135th St  
81st Rd  
81st Rd  
82nd Pl & 128th St  
83rd Ave  
84th Ave  
88th St  
88th St  
88th St  
88th St  
88th St & 67th Ave  
91st St  
92nd St  
92nd St  
92nd St  
92nd St  
92nd St  
92nd St & 69th  
93rd St  
94th St  
96th St  
96th St  
96th St  
98th St  
98th St  
98th St & 67th Ave  
99th St & 100th St  
99th Terr  
Chapman Field Dr  
Chapman Field Dr  
Kendall Dr  
Kendall Dr  
Kendall Dr  
Kendall Dr  
Kendall Dr & SW 67th Ave  
Killian Park Rd  
Killian Park Rd  
Killian Park Rd

**Q20-2. (If YES to Question 20) What street do you live on? (cont.)**

Q20-2 What street do you live on? (cont.)

Moss Ranch Rd  
Old Cutler Rd  
Old Cutler Rd  
Old Cutler Rd  
Pineneedle Ln  
Rock Garden Ln  
Rolling Rd & 62  
SW 100th St  
SW 102nd  
SW 104th St  
SW 106th St  
SW 109th Terr  
SW 110th St  
SW 110th Terr  
SW 112th St  
SW 114th Terr  
SW 114th Terr  
SW 114th Terr  
SW 115th St  
SW 117th St  
SW 120th St  
SW 120th St  
SW 123rd St  
SW 124th St  
SW 124th St  
SW 124th St  
SW 125th Terr  
SW 128th St  
SW 128th St  
SW 12th St  
SW 130th Terr  
SW 131st Terr  
SW 132nd St  
SW 132nd St  
SW 132nd St  
SW 60th Ave  
SW 60th Ave  
SW 60th Ave  
SW 61st Ct  
SW 62nd Ave  
SW 62nd Ave  
SW 67th Ct  
SW 68th Ave  
SW 71st Ave  
SW 71st Ave & 129th St  
SW 72nd Ave  
SW 72nd Ave  
SW 72nd Ave  
SW 72nd Ave  
SW 72nd Ct  
SW 74th Ct  
SW 77th Ave

**Q20-2. (If YES to Question 20) What street do you live on? (cont.)**

Q20-2 What street do you live on? (cont.)

SW 77th Ave  
SW 80th Ave & 134th St  
SW 80th Rd  
SW 80th St  
SW 81st Ave  
SW 83rd Ct  
SW 91st St  
SW 92nd St  
SW 96th St  
SW 98th St  
W Suburban Dr

**Q20-3. (If YES to Question 20) Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street?**

Q20-3. Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street?	Number	Percent
Yes	141	56.9 %
No	88	35.5 %
Don't know	19	7.7 %
Total	248	100.0 %

**WITHOUT DON'T KNOW**

**Q20-3. (If YES to Question 20) Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street? (without "don't know")**

Q20-3. Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street?	Number	Percent
Yes	141	61.6 %
No	88	38.4 %
Total	229	100.0 %

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(1st)**

Q21 Top TWO intersections or problem areas (1<sup>st</sup>)

100th  
100th & 73rd Ct  
102nd St  
104th  
104th & 57th Ave  
104th & 57th Ave  
104th & 67th Ave  
104th & 67th Ave  
104th & 72nd  
104th & SW 67th Ave  
104th St  
104th St  
104th St & 67th Ave  
104th St & 72nd Ave  
104th St & 73rd Ct  
104th St & 77th Ave  
104th St/77th St  
107th St  
108th Terr  
109th St  
109th Terr  
109th Terr  
11120 SW 58th Ct  
112th  
112th & 60th  
112th & 60th Ave  
112th & 77th Ave  
112th St  
112th St  
112th St & US 1  
113th St  
116th  
117th St  
117th Terr  
120 St & 60th Ave  
120th  
120th  
120th & 72nd  
120th & 67th  
120th & 72nd  
120th & 77th Ave  
120th St  
120th St & 60th Ave  
120th St & 62nd Ave  
120th St & 77th Ave  
122nd & 78th St  
124th  
124th & 82nd Rd  
125th St  
126th St  
128th & 82nd Ave  
128th St  
128th St

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(1st) (cont.)**

Q21 Top TWO intersections or problem areas (1<sup>st</sup>) (cont.)

128th St  
128th St & 72nd Ave  
129th & 73rd  
129th St  
129th St  
129th St  
131st  
132nd & 77th  
132nd & 82nd Ave  
132nd St  
132nd St  
132nd St & 74th  
132nd St & 80th Ave  
132nd Terr & 128th St  
133rd St  
135th St  
136th  
136th St  
136th St  
136th St & 77th Ave  
57th Ave  
57th Ave  
57th Ave & 88th St  
57th Ave & Kendall Dr  
58th Ave & 112th  
58th Ct  
59th Ct  
60th Ave & 120th St  
6105 W 88th St  
61st Ave  
61st Ct  
62nd & Chapman  
62nd Ave  
62nd Ave  
62nd Ave  
62nd Ave & 108th St  
62nd Ave & 116th St  
62nd Ave & 124th St  
62nd Ave & chapman field  
63rd Ave  
63rd Ct  
63rd Ct  
65th Ave  
67 Ave & 120 St  
67th & 104th St  
67th & 88th  
67th & 98th St  
67th Ave  
67th Ave  
67th Ave  
67th Ave & 106th St  
67th Ave & 112 St  
67th Ave & 88th St  
67th Ave & 88th St  
67th Ave & 98th St  
67th Ave & US 1

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(1st) (cont.)**

Q21 Top TWO intersections or problem areas (1<sup>st</sup>) (cont.)

6866 SW 89th St  
68th Ave  
68th Ct  
69th Ave  
69th Ave & 128th St  
69th Ave & 130th St  
69th Ave & 134th St  
69th Ct  
69th Ct  
69th Ct  
69th Ct & 92nd St  
69th Ct between chapman & Montgomery  
70th Ave  
70th Ave  
70th Ave  
71st Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave  
72nd Ave & 104th St  
72nd Ave & 112th St  
72nd Ave & 114th St  
72nd Ave & 120th  
72nd Ave & 120th St  
72nd Ave & 124th St  
72nd Ave & 128th St  
72nd Ave & 136  
72nd Ave & 136th St  
72nd Ave & 98th St  
72nd Ave & SW 124th St  
72nd Ave & SW 94th St  
72nd Ct  
734th Terr

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(1st) (cont.)**

Q21 Top TWO intersections or problem areas (1<sup>st</sup>) (cont.)

73rd Ct  
73rd Ct & 100th St  
74th Ave & 100th St  
77th & 120th  
77th Ave  
77th Ave  
77th Ave & 104th St  
77th Ave & 112th  
77th Ave & 124th St  
77th Ave & 128th  
78th Ct  
82nd Ave  
82nd Ave  
82nd Ave  
83rd Ct  
88th & 57th  
88th & 57th Ave  
88th St SW  
92nd St  
94th St  
96th St  
96th St  
98th  
98th & 67th Ave  
98th St & 67th Ave  
98th St & Ludlow Rd  
98th St & Tennis Ct  
99th  
99TH TER (NOT A THROUGH St)  
Killen Dr  
Ludlam & 104th  
Ludlam & Kendall  
Ludlam & Kendall  
Old Culter Rd  
Old Cutler & 67th Ave  
Palmetto Ct & 77th Ave  
Pineneedle Ln  
Pineneedle Ln & Moss Ranch Rd  
Pineneedle Ln & SW 121st  
Red Rd  
Red Rd  
Red Rd & 104th  
rt 1 areas  
SW 104th St & 67th Ave  
SW 107th  
SW 10th St  
SW 110th St  
SW 112  
SW 112th St & 60th Ave  
SW 115th St  
SW 116th St  
SW 11th St  
SW 120th St & 124th St  
SW 120th St  
SW 120th St  
SW 120th St & SW 62 Ave

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(2nd)**

Q21 Top TWO intersections or problem areas (2<sup>nd</sup>)

102nd St & 60th  
104th & 77th  
104th & 77th Ave  
104th Ave  
104th St  
104th St & 67th Ave  
107th St & 72nd Ave  
108th St  
111th St  
112th & 60th  
112th & 62nd Ave  
112th St  
112th St  
112th St  
112th St  
112th St  
112th St & 57th Ave  
112th St & 67th Ave  
117th & 77th Ave  
120th & 62nd Ave  
120th & 67th  
120th St  
120th St  
120th St & 62nd Ave  
120th St & 77th Ave  
124th St  
124th St & 77th Ave  
124th St & 77th Ave  
124th St & 82nd Ave  
126th St  
128th St  
136th & Old Cutler Rd  
136th & Old Cutler Rd  
136th & SW 67th Ave  
136th St & 82nd Ave  
57th Ave  
57th Ave & 112th St  
62nd & 124th  
62nd Ave  
62nd Ave  
62nd Ave  
62nd Ave & 116th St  
62nd Ave & 128th St  
63rd Ave & 120th Ct  
64th Ave & 116th St  
67th & 120th St  
67th & 57th  
67th Ave  
67th Ave  
67th Ave  
67th Ave & Old Cutler Rd  
68th Ave  
72nd Ave

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(2nd) (cont.)**

Q21 Top TWO intersections or problem areas (2<sup>nd</sup>)  
(cont.)

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72nd Ave  
72nd Ave  
72nd Ave & 120th St  
72nd Ave & 124th St  
72nd Ave & 132nd St.  
72nd Ave & 94th St  
72nd Ave & 98th St  
72nd Ave & 98th St.  
73rd & 100th St  
73rd Ave & 100th St  
73rd Ct & 104th St  
74th & 136th  
74th Ave  
77th Ave  
77th Ave  
77th Ave & 128th St.  
80th Ave  
82nd & 132nd  
82nd Ave & 124th St  
82nd Ave & 132nd St  
88th & 67th  
88th St & 57th Ave  
88th St & 67th Ave  
91st St & Red Rd  
92nd Ave  
94th St  
96th/97th & 57th Ave  
98th St  
98th St  
98th St & 77th Ave  
Bella Vista  
Bella Vista  
Downtown  
Kendall  
Ludlam & 112th  
Ludlam & 98th  
Ludlum  
Montgomery & 62nd  
Moss Ranch Rd & Rolling Rd  
Old Cutler Rd  
Red Rd  
Rt 1  
SW 112th St & SW 51st Ave  
SW 130th & 80th Ave

**Q21. What are the top TWO intersections or problem areas you would recommend for a traffic circle?  
(2nd) (cont.)**

Q21 Top TWO intersections or problem areas (2<sup>nd</sup>)  
(cont.)

---

SW 60th Ave  
SW 60th Ave & SW 11th St  
SW 62nd Ave  
SW 67th Ave & Keodall  
SW 72nd Ave & SW 112th St  
SW 77th Ave & SW 112th St  
SW 77th Ave & SW 112th St  
SW 77th Ave & SW 112th St  
SW 82nd Ave & 128th St  
SW 82nd Ave & 132nd St  
SW 82nd Ave & 132nd St  
SW 92nd St & 64th Ct  
US 1 & 104th St  
US 1 & 136th St

**Q22. Would you allow your child to walk or bike to school if there were more sidewalks?**

Q22. Would you allow your child to walk or bike to school if there were more sidewalks?	Number	Percent
Yes	168	26.1 %
No	138	21.4 %
Does not apply	274	42.5 %
Don't know	64	9.9 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q22. Would you allow your child to walk or bike to school if there were more sidewalks? (without "don't know")**

Q22. Would you allow your child to walk or bike to school if there were more sidewalks?	Number	Percent
Yes	168	29.0 %
No	138	23.8 %
Does not apply	274	47.2 %
Total	580	100.0 %

**Q23. Would you use the sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks?**

Q23. Would you use sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks?	Number	Percent
Yes	397	61.6 %
No	171	26.6 %
Don't know	76	11.8 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q23. Would you use the sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks? (without "don't know")**

Q23. Would you use sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks?	Number	Percent
Yes	397	69.9 %
No	171	30.1 %
Total	568	100.0 %

**Q24. Do you believe we need to improve lighting throughout the Village by adding street lights along the major roadways?**

Q24. Do you believe we need to improve lighting throughout Village by adding street lights along major roadways?	Number	Percent
Yes	389	60.4 %
No	198	30.7 %
Don't know	57	8.9 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q24. Do you believe we need to improve lighting throughout the Village by adding street lights along the major roadways? (without "don't know")**

Q24. Do you believe we need to improve lighting throughout Village by adding street lights along major roadways?	Number	Percent
Yes	389	66.3 %
No	198	33.7 %
Total	587	100.0 %

**Q25. Do you believe we need to improve lighting throughout the Village by adding street lights along ALL streets, including interior residential streets?**

Q25. Do you believe we need to improve lighting throughout Village by adding street lights along all streets?	Number	Percent
Yes	235	36.5 %
No	342	53.1 %
Don't know	67	10.4 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q25. Do you believe we need to improve lighting throughout the Village by adding street lights along ALL streets, including interior residential streets? (without "don't know")**

Q25. Do you believe we need to improve lighting throughout Village by adding street lights along all streets?	Number	Percent
Yes	235	40.7 %
No	342	59.3 %
Total	577	100.0 %

**Q26. If you support additional street lights, what would be your primary reason for your support?**

Q26. What would be your primary reason for supporting additional street lights?	Number	Percent
Improved driver safety at night	87	37.0 %
Crime prevention	135	57.4 %
Other	11	4.7 %
Not provided	2	0.9 %
Total	235	100.0 %

**WITHOUT NOT PROVIDED**

**Q26. If you support additional street lights, what would be your primary reason for your support? (without "not provided")**

Q26. What would be your primary reason for supporting additional street lights?	Number	Percent
Improved driver safety at night	87	37.3 %
Crime prevention	135	57.9 %
Other	11	4.7 %
Total	233	100.0 %

**Q26. Other**

Q26. Other	Number	Percent
pedestrian safety	2	18.2 %
walking safety	1	9.1 %
visibility	1	9.1 %
Find your way when driving	1	9.1 %
walking at nights	1	9.1 %
dog walking	1	9.1 %
driver & pedestrian safety	1	9.1 %
Driver safety and Crime Prevention	1	9.1 %
see joggers and bikers	1	9.1 %
be outside at night	1	9.1 %
Total	11	100.0 %

**Q27. If you do not support additional street lights, what would be your primary reason for lack of support?**

Q27. What would be your primary reason for lack of supporting additional street lights?	Number	Percent
Do not feel it is necessary	82	20.6 %
Not willing to pay higher taxes	56	14.0 %
Do not want to change character of neighborhood	127	31.8 %
Other	15	3.8 %
Not provided	119	29.8 %
Total	399	100.0 %

**WITHOUT NOT PROVIDED**

**Q27. If you do not support additional street lights, what would be your primary reason for lack of support? (without "not provided")**

Q27. What would be your primary reason for lack of supporting additional street lights?	Number	Percent
Do not feel it is necessary	82	29.3 %
Not willing to pay higher taxes	56	20.0 %
Do not want to change character of neighborhood	127	45.4 %
Other	15	5.4 %
Total	280	100.0 %

**Q27. Other**

Q27. Other	Number	Percent
Do not change the character of the neighborhood	1	7.7 %
are street and traffic lights actually improve safety	1	7.7 %
only major roads	1	7.7 %
No need for residential	1	7.7 %
too much light pollution	1	7.7 %
usually too bright	1	7.7 %
we already live in a bright light big city	1	7.7 %
Pinecrest carbon footprint should be zero	1	7.7 %
Do not change character of village	1	7.7 %
intrusive & bad for wildlife	1	7.7 %
only main streets	1	7.7 %
homeowners already have way too much light blazing all night	1	7.7 %
bad for environment	1	7.7 %
Total	13	100.0 %

**Q28. Sustainability. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please indicate your level of agreement with the following statements:**

(N=644)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
Q28-1. I am satisfied with amount of tree canopy coverage in the Village	34.5%	45.2%	8.0%	9.0%	1.6%	1.7%
Q28-2. I am informed about local climate change issues	24.2%	32.7%	22.9%	9.0%	3.7%	7.4%
Q28-3. I have taken steps to make my house more energy efficient	31.2%	47.3%	15.8%	3.4%	0.8%	1.6%
Q28-4. I have taken steps to make my house more water efficient	24.4%	43.8%	22.7%	4.5%	1.0%	3.7%

**WITHOUT DON'T KNOW**

**Q28. Sustainability. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please indicate your level of agreement with the following statements: (without "don't know")**

(N=644)

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Q28-1. I am satisfied with amount of tree canopy coverage in the Village	35.1%	46.0%	8.2%	9.1%	1.6%
Q28-2. I am informed about local climate change issues	26.1%	35.4%	24.7%	9.8%	4.0%
Q28-3. I have taken steps to make my house more energy efficient	31.7%	48.1%	16.1%	3.4%	0.8%
Q28-4. I have taken steps to make my house more water efficient	25.4%	45.4%	23.5%	4.6%	1.0%

**Q29. What hinders your investing in major energy efficiency and/or solar energy improvements for your home?**

Q29. What hinders your investing in major energy efficiency and/or solar energy improvements for your home?	Number	Percent
Costs, up-front investment	356	55.3 %
Lack of knowledge to make informed decision	126	19.6 %
Lack of interest	59	9.2 %
Not provided	103	16.0 %
Total	644	100.0 %

**WITHOUT NOT PROVIDED**

**Q29. What hinders your investing in major energy efficiency and/or solar energy improvements for your home? (without "not provided")**

Q29. What hinders your investing in major energy efficiency and/or solar energy improvements for your home?	Number	Percent
Costs, up-front investment	356	65.8 %
Lack of knowledge to make informed decision	126	23.3 %
Lack of interest	59	10.9 %
Total	541	100.0 %

**Q30. If Miami-Dade County decides to move toward complete incorporation/annexation of all unincorporated areas still remaining in the County, should the Village consider sometime in the future the possibility of annexing areas west of US 1?**

Q30. Should Village consider sometime in the future the possibility of annexing areas west of US 1?	Number	Percent
Yes	78	12.1 %
No	448	69.6 %
Don't know	118	18.3 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q30. If Miami-Dade County decides to move toward complete incorporation/annexation of all unincorporated areas still remaining in the County, should the Village consider sometime in the future the possibility of annexing areas west of US 1? (without "don't know")**

Q30. Should Village consider sometime in the future the possibility of annexing areas west of US 1?	Number	Percent
Yes	78	14.8 %
No	448	85.2 %
Total	526	100.0 %

**Q31. Given the choice between receiving more services and paying lower taxes, which would you prefer?**

Q31. Which would you prefer?	Number	Percent
Receiving more services	60	9.3 %
Paying lower taxes	230	35.7 %
It depends on what the funds will be used for	335	52.0 %
Don't know	19	3.0 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q31. Given the choice between receiving more services and paying lower taxes, which would you prefer? (without "don't know")**

Q31. Which would you prefer?	Number	Percent
Receiving more services	60	9.6 %
Paying lower taxes	230	36.8 %
It depends on what the funds will be used for	335	53.6 %
Total	625	100.0 %

**Q32. What statement best represents your thoughts with regard to municipal services and taxes paid?**

Q32. Your thoughts with regard to municipal services & taxes paid?	Number	Percent
I would like to receive more municipal services & am willing to pay higher taxes to fund them	54	8.4 %
I am happy with level of municipal services currently provided by Village & believe level of taxation is appropriate	386	59.9 %
I would prefer to have fewer municipal services so that I may pay lower taxes	133	20.7 %
Don't know	71	11.0 %
Total	644	100.0 %

**WITHOUT DON'T KNOW**

**Q32. What statement best represents your thoughts with regard to municipal services and taxes paid? (without "don't know")**

Q32. Your thoughts with regard to municipal services & taxes paid?	Number	Percent
I would like to receive more municipal services & am willing to pay higher taxes to fund them	54	9.4 %
I am happy with level of municipal services currently provided by Village & believe level of taxation is appropriate	386	67.4 %
I would prefer to have fewer municipal services so that I may pay lower taxes	133	23.2 %
Total	573	100.0 %

**Q33. What statement best represents the reason you chose to live in Pinecrest?**

Q33. Reason you chose to live in Pinecrest	Number	Percent
Retention of my property value	136	21.1 %
Amenities like Pinecrest Gardens, community center, & parks	10	1.6 %
Safe & quiet neighborhoods, police protection	125	19.4 %
Ease of access to greater metropolitan area	33	5.1 %
Overall beautiful environment such as tree-lined streets & large lot sizes	135	21.0 %
Family-friendly, small efficient government	39	6.1 %
Schools	134	20.8 %
Not provided	32	5.0 %
Total	644	100.0 %

**WITHOUT NOT PROVIDED**

**Q33. What statement best represents the reason you chose to live in Pinecrest? (without "not provided")**

Q33. Reason you chose to live in Pinecrest	Number	Percent
Retention of my property value	136	22.2 %
Amenities like Pinecrest Gardens, community center, & parks	10	1.6 %
Safe & quiet neighborhoods, police protection	125	20.4 %
Ease of access to greater metropolitan area	33	5.4 %
Overall beautiful environment such as tree-lined streets & large lot sizes	135	22.1 %
Family-friendly, small efficient government	39	6.4 %
Schools	134	21.9 %
Total	612	100.0 %

**Q35. Approximately how many years have you lived in the Village of Pinecrest?**

Q35. How many years have you lived in the Village of Pinecrest?	Number	Percent
5 years of less	82	12.7 %
6-10 years	62	9.6 %
11-20 years	129	20.0 %
20+ years	367	57.0 %
Not provided	4	0.6 %
Total	644	100.0 %

**WITHOUT NOT PROVIDED**

**Q35. Approximately how many years have you lived in the Village of Pinecrest? (without "not provided")**

Q35. How many years have you lived in the Village of Pinecrest?	Number	Percent
5 years of less	82	12.8 %
6-10 years	62	9.7 %
11-20 years	129	20.2 %
20+ years	367	57.3 %
Total	640	100.0 %

**Q36. Which of the following BEST describes your age?**

<u>Q36. Your age</u>	<u>Number</u>	<u>Percent</u>
Under 35 years	11	1.7 %
35-44 years	66	10.2 %
45-54 years	138	21.4 %
55-64 years	188	29.2 %
65-74 years	129	20.0 %
75+ years	105	16.3 %
Not provided	7	1.1 %
Total	644	100.0 %

**WITHOUT NOT PROVIDED**

**Q36. Which of the following BEST describes your age? (without "not provided")**

<u>Q36. Your age</u>	<u>Number</u>	<u>Percent</u>
Under 35 years	11	1.7 %
35-44 years	66	10.4 %
45-54 years	138	21.7 %
55-64 years	188	29.5 %
65-74 years	129	20.3 %
75+ years	105	16.5 %
Total	637	100.0 %

**Section 6:**  
**Survey Instrument**

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Yocelyn Galiano, ICMA-CM  
Village Manager  
manager@pinecrest-fl.gov

VILLAGE OF PINECREST  
Office of the Village Manager

February 29, 2016

Dear Pinecrest Resident:

Thank you for taking the time to complete the enclosed Resident Survey. Survey results will help us determine our community's priorities and where funds are best allocated when we work on updating Pinecrest's Strategic Plan later this year.

We value your input. Your answers will influence decisions by Village leaders about Pinecrest's projects, programs and services that include areas such as police, maintenance of public areas and parks and recreation. Thus, I encourage you to take the time to answer every question.

Please return your survey to ETC Institute in the enclosed postage-paid envelope in the next few days. You may also complete the survey on-line by going to [www.PinecrestSurvey.org](http://www.PinecrestSurvey.org). ETC Institute will compile the results and present a report to the Village in the weeks ahead. We will share a summary of survey results in a future issue of the Village of Pinecrest E-News as well as on the Village's website, [www.pinecrest-fl.gov](http://www.pinecrest-fl.gov).

If you have any questions, please contact Maria Menendez, Assistant Village Manager, at (305) 234-2121. Thank you again for your time and input.

Sincerely,

A handwritten signature in blue ink, appearing to read "Yocelyn Galiano Gomez".

Yocelyn Galiano Gomez, ICMA-CM, LEED GA  
Village Manager

Enclosure

YGG/zv

12645 Pinecrest Parkway, Pinecrest, Florida 33156  
T: 305.234.2121 | F: 305.234.2131  
[www.pinecrest-fl.gov](http://www.pinecrest-fl.gov)





## 2016 Village of Pinecrest Municipal Services and Planning Survey

Please take a few minutes to complete this survey. Your input is an important part of the Village's on-going effort to identify and respond to the needs and concerns of residents. If you have questions, please call Maria Menendez, Assistant Village Manager, at (305) 234-2121.

1. **Major categories of services provided by the Village of Pinecrest (or Miami-Dade County) are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Police services	5	4	3	2	1	9
2. Parks and recreation programs	5	4	3	2	1	9
3. Maintenance of streets, sidewalks and other infrastructure	5	4	3	2	1	9
4. Building permit process for construction or renovations	5	4	3	2	1	9
5. Building Inspection process for construction or renovations	5	4	3	2	1	9
6. Fire Services provided by Miami-Dade County	5	4	3	2	1	9

2. **Items that may influence your perception of the Village of Pinecrest are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall feeling of safety in the Village	5	4	3	2	1	9
2. Overall quality of Village services	5	4	3	2	1	9
3. Overall appearance of the Village	5	4	3	2	1	9
4. Overall quality of life in the Village	5	4	3	2	1	9
5. Overall sense of community	5	4	3	2	1	9
6. Overall value received for your tax dollars and fees	5	4	3	2	1	9

3. **Overall Ratings of the Village. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please rate the Village of Pinecrest with regard to the following:**

How would you rate the Village of Pinecrest:	Excellent	Good	Neutral	Poor	Very Poor	Don't Know
1. As a place to live	5	4	3	2	1	9
2. As a place to raise children	5	4	3	2	1	9
3. As a place to work	5	4	3	2	1	9
4. As a place to retire	5	4	3	2	1	9

**4. Police Services. Using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” please rate your satisfaction with each of the following items:**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Village efforts to prevent crimes	5	4	3	2	1	9
2. Enforcement of local traffic laws	5	4	3	2	1	9
3. Police response times to emergencies	5	4	3	2	1	9
4. The visibility of police in neighborhoods	5	4	3	2	1	9
5. Visibility of police in commercial areas	5	4	3	2	1	9
6. Overall quality of local police protection	5	4	3	2	1	9
7. Professionalism of employees responding to emergencies	5	4	3	2	1	9

**5. Perceptions of Safety and Security. Using a scale of 1 to 5, where 5 means “Very Safe” and 1 means “Very Unsafe,” please rate how safe you feel in the following situations:**

How safe do you feel:	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
1. Walking in your neighborhood during the day	5	4	3	2	1	9
2. Walking in your neighborhood after dark	5	4	3	2	1	9
3. In Village parks and recreation facilities	5	4	3	2	1	9

**6. Code Compliance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied.”**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcement of litter and debris on private property	5	4	3	2	1	9
2. Enforcement of the mowing and cutting of grass on private property	5	4	3	2	1	9
3. Enforcement of the exterior maintenance of residential property	5	4	3	2	1	9
4. Enforcement of the exterior maintenance of business property	5	4	3	2	1	9

**7. Regarding Pincrest codes and ordinances that regulate use of your property, would you say our rules are:**

\_\_\_\_(1) Too strict      \_\_\_\_ (2) Just about right      \_\_\_\_ (3) Too loose      \_\_\_\_ (4) No answer/no opinion

8. **Infrastructure Maintenance. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied.”**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Pinecrest Gardens	5	4	3	2	1	9
02. Community Center	5	4	3	2	1	9
03. Village Green	5	4	3	2	1	9
04. Evelyn Greer Park	5	4	3	2	1	9
05. Suniland Park	5	4	3	2	1	9
06. Coral Pine Park	5	4	3	2	1	9
07. Flagler Grove Park	5	4	3	2	1	9
08. Red Road Linear Park	5	4	3	2	1	9
09. Roadways	5	4	3	2	1	9
10. Street Signs and Pavement Markings	5	4	3	2	1	9
11. Drainage facilities	5	4	3	2	1	9
12. Sidewalks	5	4	3	2	1	9

9. **Which TWO of the infrastructure maintenance items listed in Question 8 do you think should receive the MOST EMPHASIS from Village leaders over the next two years? [Write-in your answers below using the numbers from the list in Question 8.]**

1st: \_\_\_\_ 2nd: \_\_\_\_

10. **Parks and Recreation. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied.”**

How Satisfied are you with:	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Outdoor athletic facilities/fields (e.g., soccer, baseball, football)	5	4	3	2	1	9
2. Availability of information about city parks and programs	5	4	3	2	1	9
3. Quality of recreation programs for youth	5	4	3	2	1	9
4. Quality of recreation programs for adults	5	4	3	2	1	9
5. Quality of recreation programs for seniors	5	4	3	2	1	9
6. Customer service provided by parks and recreation staff	5	4	3	2	1	9
7. Ease of registering for parks and recreational programs	5	4	3	2	1	9

11. **Which THREE of the parks and recreation items listed in Question 10 do you think should receive the MOST EMPHASIS from Village leaders over the next two years? [Write-in your answers below using the numbers from the list in Question 10.]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_

12. **Is there a need for more parks and recreation facilities in Pinecrest?**

\_\_\_\_(1) Yes [Answer Question 12-2.] \_\_\_\_ (2) No \_\_\_\_ (9) Don't know

- 12-2. **Please indicate which types of facilities you would like to see added. (Check all that apply.)**

- \_\_\_\_ (1) Passive parks open green space and picnic areas  
 \_\_\_\_ (2) Active parks (ball fields, soccer, and football)  
 \_\_\_\_ (3) Neighborhood pocket playgrounds  
 \_\_\_\_ (4) Canoe and Kayak access from Snapper Creek to Biscayne Bay

13. **Is there a need for a gymnasium with indoor basketball courts at the community center at Pinecrest Gardens complex?**

\_\_\_(1) Yes [Answer Question 13-2.]      \_\_\_(2) No      \_\_\_(9) Don't know

13-2. **Would you be willing to pay higher taxes to fund the construction of new indoor basketball courts for the gymnasium at the Pinecrest Gardens complex?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

14. **Communication. Please rate your satisfaction with each of the following items using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

How Satisfied are you with:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	The availability of information about Village meetings, future projects, programs and services	5	4	3	2	1	9
2.	Ease of access to information about Village services	5	4	3	2	1	9
3.	Village communication with residents	5	4	3	2	1	9

**TRANSPORTATION, MOBILITY AND TRAFFIC SAFETY**

15. **In your opinion, is expanding Pinecrest's trolley service to Metrorail a good expenditure of your tax dollars?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

16. **If Pinecrest were to expand trolley services for residents during rush hour to the Metrorail stations, would you use the service on a daily basis to commute to work?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

17. **Do we need dedicated bicycle lanes throughout Pinecrest?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

18. **Do you support widening of the roadway on SW 77th Avenue to accommodate 4-ft. bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

19. **Do you support widening of the roadway on Kendall Drive to accommodate 4-ft. bicycle lanes on either side of the vehicle travel lanes to accommodate dedicated bike lanes?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

20. **Do you believe there is a chronic problem of speeding and/or high volumes of traffic on your street?**

\_\_\_(1) Yes [Answer Questions 20-2 to 20-3.]      \_\_\_(2) No      \_\_\_(9) Don't know

20-2. **What street do you live on?**

\_\_\_\_\_

20-3. **Would you support adding traffic circles (roundabouts) or other traffic calming devices on your street?**

\_\_\_(1) Yes      \_\_\_(2) No      \_\_\_(9) Don't know

21. **What are the top TWO intersections or problem areas you would recommend for a traffic circle?**  
 1st: \_\_\_\_\_ 2nd: \_\_\_\_\_
22. **Would you allow your child to walk or bike to school if there were more sidewalks?**  
 \_\_\_(1) Yes \_\_\_(2) No \_\_\_(3) Does not apply \_\_\_(9) Don't know
23. **Would you use the sidewalks to walk to parks, exercise or walk to commercial areas if there were more sidewalks?**  
 \_\_\_(1) Yes \_\_\_(2) No \_\_\_(9) Don't know
24. **Do you believe we need to improve lighting throughout the Village by adding street lights along the major roadways?** (e.g. SW 57th Ave, SW 67th Ave, SW 72nd Ave, SW 77th Ave, SW 88th St, SW 104th St, SW 112th St, SW 120th St, Chapman Field, and SW 136th St.)  
 \_\_\_(1) Yes \_\_\_(2) No \_\_\_(9) Don't know
25. **Do you believe we need to improve lighting throughout the Village by adding street lights along ALL streets, including interior residential streets?**  
 \_\_\_(1) Yes \_\_\_(2) No \_\_\_(9) Don't know
26. **If you support additional street lights, what would be your primary reason for your support?**  
 \_\_\_(1) Improved driver safety at night \_\_\_(2) Crime prevention \_\_\_(3) Other: \_\_\_\_\_
27. **If you do not support additional street lights, what would be your primary reason for lack of support?**  
 \_\_\_(1) Do not feel it is necessary \_\_\_(3) Do not want to change the character of the neighborhood  
 \_\_\_(2) Not willing to pay higher taxes \_\_\_(4) Other: \_\_\_\_\_
28. **Sustainability. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please indicate your level of agreement with the following statements:**

How Satisfied are you with:		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1.	I am satisfied with the amount of tree canopy coverage in the Village	5	4	3	2	1	9
2.	I am informed about local climate change issues	5	4	3	2	1	9
3.	I have taken steps to make my house more energy efficient	5	4	3	2	1	9
4.	I have taken steps to make my house more water efficient	5	4	3	2	1	9

29. **What hinders your investing in major energy efficiency and/or solar energy improvements for your home?**  
 \_\_\_(1) Costs, up-front investment \_\_\_(2) Lack of knowledge to make informed decision \_\_\_(3) Lack of interest

OTHER ISSUES

30. **If Miami-Dade County decides to move toward complete incorporation/annexation of all unincorporated areas still remaining in the County, Should the Village consider sometime in the future the possibility of annexing areas west of US 1? (No specific area is being considered at this time.)**

\_\_\_(1) Yes     \_\_\_(2) No     \_\_\_(9) Don't know

31. **Given the choice between receiving more services and paying lower taxes, which would you prefer?**

\_\_\_(1) Receiving more services     \_\_\_(3) It depends on what the funds will be used for  
\_\_\_(2) Paying lower taxes     \_\_\_(9) Don't know

32. **What statement best represents your thoughts with regard to municipal services and taxes paid?**

\_\_\_(1) I would like to receive more municipal services and am willing to pay higher taxes to fund them  
\_\_\_(2) I am happy with the level of municipal services currently provided by the Village and believe the level of taxation is appropriate  
\_\_\_(3) I would prefer to have fewer municipal services so that I may pay lower taxes  
\_\_\_(9) Don't know

33. **What statement best represents the reason you chose to live in Pinecrest? (Check only one.)**

\_\_\_(1) Retention of my property value; good value for taxes paid  
\_\_\_(2) Amenities like Pinecrest Gardens, community center, parks and schools  
\_\_\_(3) Safe and quiet neighborhoods, police protection  
\_\_\_(4) Ease of access to greater metropolitan area  
\_\_\_(5) Overall beautiful environment such as tree-lined streets and large lot sizes  
\_\_\_(6) Family-friendly, small efficient government  
\_\_\_(7) Schools

34. **Is there anything we have not covered in this survey that you feel requires attention or improvement in Pinecrest?**

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35. **Approximately how many years have you lived in the Village of Pinecrest?**

\_\_\_(1) 5 years or less     \_\_\_(2) 6-10 years     \_\_\_(3) 11-20 years     \_\_\_(4) More than 20 years

36. **Which of the following BEST describes your age?**

\_\_\_(1) Under 35 years     \_\_\_(3) 45-54 years     \_\_\_(5) 65-74 years  
\_\_\_(2) 35-44 years     \_\_\_(4) 55-64 years     \_\_\_(6) 75+ years

**This concludes the survey – Thank you for your time!**

Please return your completed survey in the enclosed postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify the level of satisfaction with City services in your area. If your address is not correct, please provide the correct information. Thank you!

# 2016 Village of Pinecrest Municipal Services and Planning Survey *Appendix A – Question 34 Open-Ended Comments*

*...helping organizations make better decisions since 1982*

**Submitted to Village of Pinecrest, Florida**

**by:**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**May 2016**



## Overview

On survey Question 34, residents of Pinecrest were given the opportunity to provide open-ended comments. While the results in this Appendix are not statistically valid, they provide useful insights for interpreting the reasons behind citizens' survey responses. The results were recorded verbatim, so spelling and grammatical errors have not been corrected.

- More police coverage for traffic offenses, especially drivers not stopping at STOP signs or exceeding speed limit. Access to sewage.
- 1) I had my kids at the public schools in Pinecrest and last year I had to move them to private schools because I was very unsatisfied with Palmetto Middle and High. The schools are overcrowded with people that don't live in the area, causing more traffic and unfortunately lowering the education that Pinecrest had in past. I bought my house here in 2003 because of the public schools, wouldn't do that now and I'm really worried about the value of our properties going down because of the bad administration from the school department at Miami Dade County. I really think the city of Pinecrest have to pay more attention about the deterioration(education) of our schools and try to impose more strictly rules, before it's too late. 2) The city should add more bike lane like the one on Old Cutler and they should be connected with other streets like 136, 128,124....and the Avenues 67, 72, 77. 3) TROLLEY TO THE METRORAIL NOW!!!! The traffic will be much better.
- I think you covered my main concerns. Good job. We do not need an indoor basketball court at the community center. We need more lights around the town. Finally we should not expand west of US1. Let's maintain Pinecrest as a village rather than an expanded town with accompanying problems. There is an advantage to this small, manageable, and exclusive village.
- Easier access to village meeting information, for the chance of more involvement and participation. Resolve the high traffic issues, improve the flow of the streets, for less congestion.
- YOU SHOULD PUT LIGHTS ALSO ON 132ND ST
- Q32 - would have liked the response option that reflects receiving mediocre municipal services at a high tax rate - overall this is a poorly written questionnaire, tending to bait respondents so that they respond in a biased way.
- I would like more information on water efficiency.
- I would like more police protection. I would be willing to pay more taxes for better police services. More visible police presence for crime prevention as we have had numerous burglaries in my neighborhood. Also surveillance cameras throughout the village would be helpful for this. My home was burglarized years ago and even though I had surveillance video, DNA evidence, burglar alarm, crime was never solved and I was told it could take YEARS to run DNA through system. Additionally we would appreciate policing of cyclists who chronically disobey traffic laws throughout village.
- TAXES NEED TO BE ADJUSTED FOR ALL PINECREST HOME OWNERS 67 YEARS OF AGE OR OLDER- THEY SHOULD BE RESPECTED AND APPRECIATED NOT ABUSED.
- Yes, stop with the make work BS programs like bike lanes that bikers never use anyway and instead pay for the mandatory city water hook-ups for the long-time Pinecrest residents who have been forced to spend up to \$10K to get water, at a higher cost, that they already had.

- I believe the planning rules for EU1 properties are too strict. I think acre lots should be permitted to use 40% of the land for house building instead of the current 30%. So 20% bottom floor and 20% top floor. All the setbacks & other contiguous requirements should remain in place.
- We need a dog park and a park with workout equipment similar to palmetto bay and coconut grove.
- Rather than street lights, it may be an idea to light street signs. I understand there is a contract for 3 years with the red light cameras and I would like to see it stopped at that time. The feeling is very unpleasant in driving on US1. I hear talk of Pinecrest having its own fire department. I think this is a terrible idea for many reasons. Also, I think it's ridiculous having a room built in Pinecrest Gardens which we cannot afford and don't need since we have other facilities which can be used. It would be a better use to put that money into the community center which is being used by many (although not me). What happened to the restaurant in Pinecrest Gardens?
- We need more police to randomly patrol streets to prevent robberies or Pinecrest property values will plummet in the near future. This should be number one priority before any other services or improvements.
- Provision of facilities to ease turns at intersections with traffic lights.
- Traffic light timing to reflect daily fluctuations.
- Water: I am one of the minority of Pinecrest residents required to obtain my drinking water from a well on my property. Please do everything possible to promptly bring city/county provided water to my property.
- Allow golf carts like cutler bay and palmetto bay-
- Well water system and lack of established municipal water supply is our biggest issue with Pinecrest; this should be addressed and made more available at a reasonable cost to residents
- New roads look great, but appear to be higher. Makes for less water on roads but appears to have caused flooding in individual houses, especially those at the lowest point on the road. Drainage should be taken into acct when updating the roads. I grew up in Pinecrest and I remember there always being police posted on 104 especially to prevent speeding. 67th avenue is a very dangerous street as well and should have police posted to ensure strict enforcement of speed limit driving. Aggressive ticketing should be pursued with warning on first stop to ensure it does not become additional form of taxation for Pinecrest residents.
- Sure would like a nice restaurant at Pinecrest Gardens.
- I am outraged that county water is not provided to my house yet some areas in Pinecrest have it. Very upset about it. Spoke to Council member but nothing accomplished. 10220 SW 60 Avenue.
- As a 45 year Pinecrest native, and supporter of incorporation many years ago. One of my wishes is that the Village allocate money to prune large trees on major roadways i.e. SW 67th Avenue...It is a shame that the trees grow wild YET Could be pruned to grow with a purpose like the 100 year old manicured trees of Coral Way near Granada, Coral Gables.
- We need more play areas in existing park for year 10-15. Also a dog park and better playground. Community center activities are only for non-working parents or seniors. What about working parents and teens.
- Need to promote more restaurants in Pinecrest.
- Yes, we need to address running main water lines down interior streets so we can get off the well water system.

- Would like accountability for tax money being spent i.e. how much money is spent on municipal services, police, beautification; and easy access to it.
- The current mayor and her interaction with the council and the community is the antithesis of why we incorporated.
- Really not much needs improvement and this survey seems to be a way to justify spending money or taking on new/unnecessary projects
- 1-Need better police presence in managing traffic around Pinecrest Elementary - crosswalks are disregarded by people in car pick up lanes, drivers in those lanes are on their phones, aggressive and or inattentive drivers generally make walking to school feel unsafe. 2- Pinecrest residents should get all benefits of local schools before out of zone residents. 3- Revisit putting a restaurant in Pinecrest gardens - it would be nice to have a community place to go in such a nice setting without having to go to south Miami, the gables, or the grove - plus it would help pay for the gardens - something I otherwise have rare reasons to use. It could serve as a center for the community to forge closer ties too.
- Build adult sized baseball fields
- Too many shoplifter police need a plan for that.
- Streetscape lighting needed on all roads that have sidewalks for pedestrian safety.
- Overall, I think Pinecrest is doing a good job to maintain a desirable community. I like the recreation services and would love to have more activities added
- I live in a residential area full of children, yet our streets are a hazard to children riding in the street. We need additional stop signs, speed bumps, and lighting.
- I believe that our police force is entirely underfunded. I believe that the model that is being used by Palmetto Bay (having a branch of Metro-Dade dedicated to the village) is a much better model. I understand that we have a major difficulty in retaining well qualified and happy police personnel because they are undercompensated compared with Miami-Dade PD.
- enforcement of dog waste rules lacking. Too many irresponsible pet owners do not pick up aft their pets
- I said yes to looking into annexation west of US-1, but I am not in favor if it makes east of US-1 weak or stupid. Dadeland and Downtown Dadeland (only) would be a good choice!
- 134 SW & 80 road is extremely dark.
- Pinecrest's taxes are too high and the price-value relationship of living in Pinecrest is not worth it. I'd like to see more things done with the great amount of taxes we pay
- We are currently on septic tank and I think we should have sewers
- Need to educate the residents about the importance of picking up pet excreta. And also educate them about possible health hazards.
- There is no scale of 1-5 on these questions. I think that street signs need to be limited/reduced (too many stop signs in areas not needed). Put circles rather than street light signals in residential communities, it's more aesthetically appropriate
- better schools
- When we moved to this area over 12 years ago, we felt very safe and protected. That has changed over the last couple of years. I believe the police force could do a much better job protecting us and responding to burglaries and robberies in the area rather than setting up speed traps. I have seen the failure of the police firsthand when my neighbor was robbed not once, but twice over the

last 2 years. Response time was slow and their concern seemed non-existent. They did not make us feel comfortable at all. That is one area that needs much improvement in my opinion.

- The police force is incredibly short staffed and as a victim of residential burglary in Pinecrest, we strongly feel that the village has done nothing to make us feel safer. It's all talk and no action.
- Need to pay particular attention to the permits department. Part-time employees make approving and issuing building permits a nightmare. VERY IMPORTANT!!
- I feel that we pay an exorbitant amount of taxes and don't get much for our money. Palmetto Bay pays less and seems to get more that's why people are moving there
- give better salary to the police so they will be satisfied and do their best
- Code enforcement is awful. They must be getting paid off, so many violations and no positive results, fences chain link with no vines/coverage. Next year, this survey should include an area to write comments. Village personnel are unprofessional, unhelpful and unwilling to listen.
- put in place a golf cart ordinance like those present in Palmetto Bay and Cutter Bay
- improving M Hammock will increase quality value of life. love the idea of opening to kayak. Find a way to limit and somehow make attractive the awful giant electricity poles that are such an eyesore.
- public sewer system
- Too many homeless people. Almost all are scammers. I can't stand this. I believe in love and compassion . Not the scum at every intersection.
- The police force! Beyond horrible. If I was black, I'd be very afraid. I'm white and I don't trust any of them!
- All on yard trash blown out on the street
- Dog park?
- More user friendly for residents needing building permits on their property. The inspectors make things cumbersome & give unnecessary burdens to owners.
- The police spend way too much time sitting on roadsides waiting & hiding to catch speeders & stop sign passers, instead of patrolling neighborhood streets and protecting us from criminals.
- Need street light like the ones in south Miami
- I'd like to see us go to underground power lines.
- Need calming devices on 100th St. Please!
- do not tamper with well water and enforce speed on 98th street
- the level of scrutiny & unreasonable red tape lowers appetite to invest & make difficult for projects to make financial sense.
- Stop finding new things to do & construct, impose, etc. Village life was great until 8 years ago. Leave things the way they have been simple & nice we don't want to be coral gables or nyc
- bulky trash pick up. larger houses being built. noise of adjacent pumps ac's etc
- traffic at Dixie and W 136 is bad. Traffic exiting Shopping center makes 10 times worse.
- sidewalks
- The community center web page and registration needs improvement
- We do not want to have fire station, Dade county is just fine.
- Examine length of time dumpsters can be on residential construction sites. cleanliness, safety, hazardous for kids. cost of permits - excessively high
- police dept is a waste of taxes. speeding tickets, traffic, crime.

- no fire station in Pinecrest
- maybe a nice bike lane to west from 57th Ave to 77th Ave
- Flooding issues should be top priority
- schools. Street light and gyms are nice but not one question about schools
- the city water issue
- bad behavior on part of council
- get rid of cameras on S Dixie Hwy
- city water it is not the 1950's please
- morale on police force is bad
- I feel that money spent on sidewalks is wasted. People don't walk and I haven't seen any increase in walkers where sidewalks have been added. There are plenty of fields and activities for youth in Pinecrest and surrounding areas. Need more green space with no formal facilities.
- noise control and enforcement. Quick action on abandoned properties.
- parks for kite flying, frisbee and free play. Too many bike nazis don't obey traffic laws and too many soccer fields.
- Hire competent police officers
- building permit time is disgraceful 1 year to install a pool and 8-10 months for permit to extend one room.
- **STOP TRYING TO MAKE PINECREST MORE CITY LIKE IF IT AIN'T BROKE, DON'T FIX IT... SPEND MORE TIME AND MONEY ON MAKING PINECREST SAFER AND PLANTING TREES**
- **STOP LANDSCAPERS BLOWING DEBRIS ONTO ROADWAYS**
- I strongly feel we should have a traffic light at the entrance to Pinecrest by the Sea. Accidents which have claimed lives have happened, and we can prevent that from happening if we invest in a street light entrance for the neighborhood.
- Need for a dog park!
- We need a Duck Crossing sign on SW 72nd Ave between 109th Ter & 100th St (at canal).
- We have lived here for 48 years and love what Pinecrest has become. It just keeps getting better!
- There are a lot of commercial gyms in our area. Do not spend millions of dollars on building additions to the Pinecrest Community Center gym. More building area is not going to increase attendance at the exercise gym. I go there three times per week.
- Underground electrical & telephone wires
- Other than calling the police what can we do about certain houses that have loud events several times a month? Well after 11 p.m and I don't know what to do other than call police on my neighbors. Goes with communication. Some people don't know how rude and awful they are behaving.
- Better traffic regulations. 67th & 77th should be used for replacement of US 1 or 57th Ave.
- Good work
- No transportation for seniors within village. No housing for seniors, just old condos. No help with neighbor disputes. Trees in way of wires & fences. No sewer. No underground utilities
- Better sewage as rain floods many streets. Also, a move to sewer from septic.
- Spend less at Pinecrest Gardens & more police positions.

- Parking at Suniland Park & Evelyn Greer Park at night. Don't feel safe crossing 128th or 124th when having to park across the street at shopping plazas.
- Would like to have city water.
- I think too many homes are not well kept and this creates many eyesores in the village. We should be more like C.G.
- We need to approve the street-legal golf carts for use throughout the village.
- We need traffic circles on all major avenues like Palmetto Bay has done.
- Better and more open government. Keep services as they area. No fire department--no need. County fire has been very good!
- Need to keep swale areas cleaner. Tree limbs (palm fronds) are unattractive & dangerous!
- Food, beer trucks parking and blocking SW 128th St while delivering to Sea Siam, Corbett's Sports Bar!
- The trees need to be maintained below the canopies; too many sucker branches. Unsightly yellow fire hydrants have paint chipping; looks awful!
- Installation of municipal water to well-supplied properties
- Left turn arrows at 112th & 77th Ave. Bikers do not follow the rules of the road. Very rude!
- City water! Our property values are decreased because we do not have city . It should be the # 1 priority for allotting funds.
- Lighting of street signs on traffic lights
- Speeding on weekends
- We need more police patrols.
- Stop spending our money stupidly. Any expenditure over \$100,000 should go to a vote, not just the five people on council to decide.
- Please follow your own rules. There was an industrial site for several months at 7901 SW 120th ST. Still heavy equipment parked there daily.
- Safety at the schools, especially the middle & high schools.
- Quality of playground equipment is below par. See Coconut Grove. Add racquetball. Speeding on smaller streets very high.
- I am disappointed with the way the council makes its decisions and how a group of mostly seniors & retirees have a disproportional influence on the council's votes, while they represent a minority of residents. Pinecrest is mostly a family-oriented village and it needs to prioritize them. Even if we can't attend meetings at 6 p.m.!
- I am very much in favor of doing things to improve bike safety. Nevertheless, a painted line in the road will not convince me that my children are safe riding their bikes on SW 77th Avenue.
- PLEASE PLEASE put speed bumps on SW 110th Street (or other traffic calming measures). Non residents speed (sometimes approaching 60 mph) to cut across to SW 77th Avenue (or the opposite direction to US 1). NOT safe for residents or, most importantly, children.
- stop political bickering on council
- expand trolley service
- Red light cameras in favor but in wrong locations. Most drivers run red lights on interior streets not S Dixie Hwy
- add a 4 way stop at 115th st and 69th ave
- keep trees properly cut all area

- please don't install street lights at 72nd Ave & 120th St or 72nd Ave & 124th St
- Municipal services updates and police updates by letter
- Pinecrest residents should get a price break on activities and events
- garbage could improve
- yes the police dept needs to be more aggressive with all the burglaries and home break ins happening lately
- put light pole back up at 7380 SW 120th Street
- need a big real dog park like neighbor cities
- traffic crossing backup at US 1 West
- not good drainage in my house at 109 terr and 7005 sw 10th terr
- I don't like the big constructions, 2 story houses are not good for Florida, hurricanes and tornados
- stop enlarging government
- roadways have potholes, morning traffic congestion at 104th st & 72nd ave
- Veterans park needs paved parking, picnic tables & benches
- tree trimming around intersections/traffic control devices (stop signs) is an issue
- dog park is needed
- do not start our own fire service dade does fine we do not need the liability.
- extend moratorium on mandatory connections to county water. synchronize light at 88th & 57th with red road lights. more intellectual programming not health related for active seniors
- power lines need to be buried
- consider funding pinecrest fire/rescue get away from metro/dade
- enforce biker to use bike lanes and where available and not old cutler road
- poor crime prevention, average to poor police force, major streets should be stripped all the way to us 1, 98th, 104th, 112th, 124th, 128th etc
- listen to residents, provide what most what not what council wants
- pinecrest trolley needs to stop by more places and be more readily available
- more support Palmetto Jr. & Sr, sidewalks and/or lights necessity
- remove red light cameras. put regular light at 120th & Dixie. no traffic circles, no bike lanes. enough sidewalks as is. just fix what we have.
- please get moving on expansion project at Pinecrest Community center gym. It is very small for size of community using it.
- complete lack of trust in police chief and city manager and mayor
- maintain the trees planted along the roads. many need to be thinned before a hurricane hits
- need cell phone tower
- We needs speed bumps on the avenues.
- have previously suggested left sign modification at 104th st, congestion at peak hours excessive
- sanitation workers should leave trash cans upright not down on lawns. Landscape van should park off the street/be smaller not obstruct traffic and visibility. flooding in Sunidand parking lot after raining.
- bringing county water to residents still on well water
- less street shut downs for TV/movies and parties. More police at traffic to stop speeding on 112th. 67th 62nd, red road, its' very bad

- the light at the corner of us1 and 136th st heading west on 126 changes too quickly. between the cars cutting in when they exit Colonial Palms or the office Max and the panhandlers, it takes a few lights to cross us 1
- there is a need to provided a safe place to bike on 67th ave
- the aforementioned street lighting
- How about receiving the same amount of services we currently have and just improving on them like lowering the crime rate which is pretty frightening right now & Not continue to what to raise our taxes which are pretty high already !!!! For the taxes we pay here in Pinecrest the crime rate should be Zero !!!
- stop planting large trees under power lines. Better monitoring of noise levels during st louis catholic events using loud speakers
- More police cars on the road would be a great crime prevention
- do not let the fire rescue go. We can't do any better.
- Street lighting, drainage & police presence
- reduce building, zoning and all governmental regulations. Tree cutting permits & garage sale permits.
- Homes too large for the lots i.e. 6000 sq ft home on 1/2 acre. 100th St should not be an entrance ramp to Palmetto way. I live on 1/2 acre who approved zoning for monster house 6000 sq ft behind me?
- NO BIKE LANES/DON'T WIDEN STREETS/DO NOT CHANGE PINCREST
- Instead of lights light up street signs. Get rid of red light cameras. Keep County Fire Dept.
- DOG PARK
- RUN WATER LINES FOR HOMES DEPENDENT ON WELL WATER
- A LARGER POLICE FORCE
- POT HOLES
- Too much emphasis on more sidewalks. Higher taxes unacceptable. Stormwater fee raised 400% from original fee in 1996
- Make sure schools stay on top of priorities. Bike riders are not using the paths and still riding in the roads abreast of each other this is dangerous to them and drivers
- A dog park would be welcome and better enforcement of exterior homes items like hurricane shutters up all year.
- there is a serious problem with speeding on 104th st between 67th ave and traffic on 62nd ave
- Senior activities should be provided in the afternoon & evenings.
- more village information with community groups.
- City water for all Pinecrest residents
- building & zoning is out of control. Home break ins is rising.
- How the budget is managed
- picking up after pets
- monitor construction sites so they are safe. More info on what government of village is doing. more efficient homes & more info about climate issues.
- don't want tax money going to beautify the city when crime is on the rise and break ins are an issue.

- forcing the cost of having to pay tens of thousands for water hook up on a major street when the resident lives on a small side street. the 3 yr moratorium is about up. Have DADE COUNTY put water on all streets so that the 850 residents can have access
- I would pay higher taxes for street lights
- lack of place for dogs to have a free protected run and play
- lights on street signs and house addresses easily seen from the street
- dog parks, street lights
- Light up street signs like the ones in Palmetto Bay
- way too many burglaries of houses, we feel unsafe, improve permit/bureaucracy process, its not streamlined efficient, it abuses/rips off Pinecrest residents
- clean the street signs that have spider webs all over them
- don't want homeless beggars on our streets -it's very unsafe
- the village needs to communicate better with it residents regarding services and amenities provided by the Village
- Banquet facilities/restaurant or other income producing use for idle areas in Pinecrest
- no more sidewalks
- time to build a new school, pinecrest schools are too old and outdated
- City must provide city water to all houses. Police should warn with flyers phones, newspaper and website about crime & patrol streets more not waiting for speeders.
- police needs to police more since most do not follow the law i.e., running red lights and stop signs
- no bike lanes, waste of money and potential safety hazard
- leave the fire service as it is. We are over taxed.
- We need more street lighting it is very dark at night
- transportation for seniors
- the street lights is very important. thank you
- spend my money better, waste on trolley, police motorcycles/k9 etc, rather have more police officers visible on patrol
- ELIMINATE THE NUMBER OF CORNER BEGGARS WHICH ARE A SAFETY RISK AND CREATE A BAD IMAGE MAINLY USI AND KENDALL DR. THEY OBSTRUCT TRAFFIC ND HAVE BECOME VERY AGGRESSIVE
- dog park
- ENFORCEMENT OF CODE RESTRICTIONS: COSNTRUCTION AND FILMING IN NEIGHBORHOODS
- DOG PARK
- need at least 1 dog park
- IMPROVEMENTS OF ELEMENTARY SCHOOL FACILITIES, THEY NEED A MAKE OVER. THE STRUCTURE ARE REALLY OLD
- THE MAYOR NEEDS TO BE MORE RESPECTFUL OF CITIZENS. EXPAND CO9MMUNITY CENTER CLASSES
- trees interfering with power lines

- THE CITY SHOULD CONTRACT WITH DADE COUNTY FOR POLICE SERVICES AS IT DOES FIRE PROTECTION TO GET BETTER QUALITY POLICE PROTECTION AND SERVICES
- we have a crazy neighbor so our children can't play in the backyard anymore as he is harassing them and no one does anything about it (police)I hate it here now.
- I WOULD LIKE TO SEE THE IMPROVEMENTS FOR CORAL PINE PARK TO START SOON
- TRAFFIC ON RED RD DURING RUSH HOUR & SCHOOL ZONES SUPPORTING A 2ND GARBAGE PAIL FOR LARGE HOMES/LOTS WITH NO FEE
- EVERYONE SHOULD BE ON CITY WATER BY 2020, ITS A REAL HEALTH AND SAFETY ISSUE FOR THOSE WHO ARE NOT
- DOG POOP RULE ENFORCEMENT, TOO MANY IRRESPONSIBLE DOG OWNERS
- YES ACTION AGAINST DOG OWNERS WHO DO NOT CLEAN UP AFTER THEIR DOGS, I AM A DOG OWNER MYSELF
- CONSTRUCTION WORKERS ARE THEY LEGAL OR BACKGROUND CHECK, THEY SPEED DOWN STREETS WITH BIG TRUCKS ETC
- CHILDREN PLAYGROUND SHOULD USE A GROUND COVERING OTHER THAN WHAT IS USED NOW, THE WOOD CHIPS. THESE CHIPS ARE DIRTY AND CAN CAUSE SCRATCHES AND CUTS WHEN CHILDREN FALL ON THEM. THE RUBBER MATTING THAT IS USED IN MANY OTHER COMMUNITIES SHOULD BE USED. OUR COMMUNITY PRIDES ITSELF ON BEING FAMILY FRIENDLY. OUT TAX DOLLARS SHOULD BE USED TO IMPROVE THE QUALITY OF OUR PLAYGROUNDS
- INCREASE POLICE FORCE
- WE NEED A SLOWER SPEED LIMIT FOR CARS GOING SOUTH ON OLD CUTLER NEAR 62 AVE, VERY DANGEROUS YOU CAN'T SEE THE CARS AND WHEN YOU DO THEY'RE COMING TOO FAST. WHERE THE DEERING BAY CURVE IS. KEEP RESIDENT INFORMED. PLEASE DO NOT RAIS TAXES. I WANT TO BE ABLE TO RETIRE IN MY OWN HOME AND NOT HVE TO SELL MY HOUSE BECAUSE CAN'T PAY TAXES NOT RIGHT
- need a dog park
- We are on well water and this needs to be changed for all Pinecrest residents not just the elite.
- Pinecrest Gardens should pay for itself through events and not be a tax burden.
- Too many construction permits for new homes in certain areas. Consider limiting the # per square mile this decreases quality of living in workers, trash and nails in tires.
- quit micro managing village and spending money for no return i.e. pincrest gardens.
- adult classes at times working people can use them. Spanish language activities for the elderly
- better road, updating top priorities
- encourage better shops & restaurants to do business in Pinecrest so we have other tax revenue.
- would like to emphasis the need for water and sewer
- need a dog park
- a place for bees

- ACROSS FROM ME THERE HAS BEEN AN EMPTY HOME FOR 15 YRS OVERGROWTH OF LANDSCAPE, POOL, A CELL POOL OF MOSQUITOES. THIS OWNER HAS BEEN ALLOWED TO LEAVE THIS HOME ABANDONED AND NEGLECTED
- more sidewalks
- get rid of traffic light on US1 & 120th
- MORE POLICE TOO MANY CRIMES
- SW 77TH AVE IS BACK TO BACK WITH CARS EACH WEEKDAY AFTERNOON (LATE) THROUGH 7 OR LATER. DISRUPTS THE QUIET NEIGHBORHOOD AND FEELING OF LIVING IN PINECREST
- YOUR PROBLEM WITH STRAY ANIMALS, CATS, PEACOCKS, DOGS
- I WOULD BE IN FAVOR OF IMPROVED GYM FACILITY WITHOUT BASKETBALL COURTS AT PINCREST CC
- WOULD LOVE A DOG PARK TO ROUND OUT SERVICES ISSUES WITH THE PERMITS IN PRINCREST TOO RESTRICTIVE
- crime prevention theft by police
- We would like to see a community pool.
- pave 136th st
- City water for all especially for fire protection in areas where there is none and no hydrants
- restrict wells for gardens. less frivolous regulations. more cohesive village council.
- Community center hire better quality yoga or pilate trainer. hope to get city water and sewer system in my house
- recycling should be picked up once a week, not once every 2 weeks.
- I was born and raised in this neighborhood and will probably die here as well. It's a great place to live and I wouldn't want to live anywhere else. Keep up the good work. Thank You!
- Adding a dog park to the community
- I want city water
- public schools need big improvements to buildings and grounds
- we have not received stormwater bill last 3 yrs including 2016, I notified Village of Pinecrest finance dept 3 times, I received a delinquent notice (2014-2015). this year I went on line to pay bill one time. My neighbor told me he received bill not us again this year. We have lived at the same address since 1980, you can't blame mailman for 3 yrs in a row
- drainage in front of my house is poor, it's always wet. Grading of road
- PINECREST NEEDS TO HAVE A DOWNTOWN LIKE SOUTH MIAMI AND DADELAND. A MAIN STREET WITH SHOPS AND RESTAURANTS WICH WILL BECOME A TOURIST AND RESIDENTS DESTINATIONS
- PUT MORE SPEED TRAPS THROUGHOUT THE STREETS, MAKE THE STREETS AROUND THE SCHOOLS TRUCK FREE AT CERTAIN TIMES SO MORE KIDS CAN BIKE AND/OR WALK TO SCHOOL SAFELY
- we need more drainage especially in the areas of mini mansions where there is runoff goes into other normal size properties. the mini mansions should contain their own run off
- bury all utilities or stop planting trees which will grow up through the wires
- village needs to be better maintain exiting landscaping along roads (tree trimming)
- not enough police pulling people over for speeding

- performance of village pinecrest offices
- current government does not respect residents that have live in pinecrest more than 20 yrs, do not do enough to protect well water
- BURY ELECTRIC LINES, GET RID OF STRIP CLUB ON US 1, DOES NOT BELONG IN PINECREST
- NEED CITY WATER TO ALL AREAS OF PINECREST, ELECTRIC CABLE NEEDS TO BE BURIED TO INSTALL POWER SYSTEM
- No increase in taxes unless it is for safety and security. Too many break-ins. More patrols during period of high incidents.
- We want fewer regulations. You should not force water hook-ups when remodeling. In many cases It makes it too expensive to remodel.
- THIS IS NOT NAZI GERMANY.
- bury electric lines. get rid of strip club on US1.
- intersection at US1 and SW 112 St needs improvement, congested and dangerous
- Too few sidewalks and pedestrian crossing on the streets near Palmetto High School.
- quality of life in condos in Pinecrest