



Yocelyn Galiano Gomez, ICMA-CM
Village Manager
manager@pinecrest-fl.gov

VILLAGE OF PINECREST
Office of the Village Manager

March 20, 2015

Dear Pinecrest Resident:

The Village of Pinecrest is in the process of developing a Stormwater Master Plan to address flooding issues in the Village, to better manage stormwater, and to potentially receive external funding for future drainage projects. Since last fall, the Village has been working in conjunction with a team of consulting engineers from ADA Engineering, Inc. to identify the areas of chronic flooding in Pinecrest. You are receiving this letter because your area has been identified to possibly be one of those areas.

Receiving feedback from our residents and property owners is the best way to address the needs of you and the community. For that reason, we are asking you to provide feedback regarding any flooding or flood damage you may have personally experienced. We hope you will take a few minutes to fill out the enclosed survey and return it no later than **Monday, April 6, 2015** to:

Pinecrest Municipal Center
12645 Pinecrest Parkway
Pinecrest, Florida 33156
stormwaterinfo@pinecrest-fl.gov

If you have pictures you would like to share of flooding or flood damage you have experienced, we encourage you to send them to us via email to stormwaterinfo@pinecrest-fl.gov or to include them in the envelope when you send us your survey, but please note that we are unable to return these to you. If you would like to learn more about the Stormwater Master Plan, please visit our website at www.pinecrest-fl.gov. The website provides various resources including informational slideshows, maps, frequently asked questions, and more. If you have any additional questions, please call Viviana Villamizar from ADA Engineering at (305) 514-0842 or email stormwaterinfo@pinecrest-fl.gov. We look forward to your feedback, and we thank you in advance for your time.

Sincerely,


Yocelyn Galiano Gomez, ICMA-CM
Village Manager

12645 Pinecrest Parkway, Pinecrest, Florida 33156
T: 305.234.2121 | F: 305.234.2131
www.pinecrest-fl.gov



STORMWATER MASTER PLAN RESIDENT SURVEY

SPRING 2015



ADDRESS _____	YEARS AT THIS ADDRESS _____

OPTIONAL: NAME _____	EMAIL _____

1. Have you experienced chronic flooding or disruption as a result of heavy rain in your area? If yes, please describe.

- No
- Yes

2. Circle the degree of flooding that best describes roads in your area during or after a heavy rainfall.

- No Flooding | Light-Moderate Puddles | Light flooding, clears in 24 hours
Moderate Flooding, road inundated 1-2 days | Severe flooding, road un navigable

3. Have you experienced flooding on your property? If yes, please describe.

- No
- Yes

4. Have you experienced flooding in your house or garage? If yes, please describe.

- No
- Yes

5. Have you complained to the Village regarding flooding at your home or neighborhood? If yes, please describe, provide date, and provide how long it took for the Village to respond.

- No
- Yes— Date _____

STORMWATER MASTER PLAN RESIDENT SURVEY

SPRING 2015



6. Have you filed a claim with your insurance company regarding damage caused by flooding? If yes, please describe and provide date.

Yes— Date: _____

No

7. Would you be willing to pay a special assessment to pay for stormwater improvements in your neighborhood?

Yes

No

8. How much have you spent to repair damage to your property caused by heavy rainfall or flooding?

Less than \$5,000 | \$5,001- \$9,999 | \$10,000- \$15,000 | Over \$15,001

9. How severe are the stormwater drainage issues or flooding problems observed at this address?

- No Stormwater drainage or flooding problems have been observed
- Minor: nuisance issues such as small areas of ponding in streets or on private property
- Major: significant areas of street ponding or flooding to buildings and/or home

Please provide any additional information that may be useful regarding stormwater drainage or flooding concerns in your area, such as details on flooding depth or extent, dates of occurrence, damages, other concerns, etc.

Please return completed survey by Monday, April 6, 2015

**Village of Pinecrest
12645 Pinecrest Parkway
Pinecrest, Florida 33156**