

## Report Problems

### Report a Pothole or Broken Sidewalk



If you notice a pothole on a Village right-of-way or a broken sidewalk, please contact the Village's Public Works Department at (305) 669-6916 to provide the Village with the location.

### Report a Street Light Out or Leaning Pole



If you notice a street light that is not functioning or a deteriorated or leaning pole, you may report it to Florida Power and Light by calling 1-800-4OUTAGE or by filling a service request form online at [www.fpl.com](http://www.fpl.com).

### Report a Mosquito Problem



Mosquito Control is the responsibility of Miami-Dade County. To report an infestation, please call 3-1-1 or visit [www.miamidade.gov](http://www.miamidade.gov) for more information.

For answers to other frequently asked homeowner questions, please visit the "About Pinecrest" tab on the Village's website at [www.pinecrest-fl.gov](http://www.pinecrest-fl.gov).

You are always home in Pinecrest!



## Village of Pinecrest

### Village Council

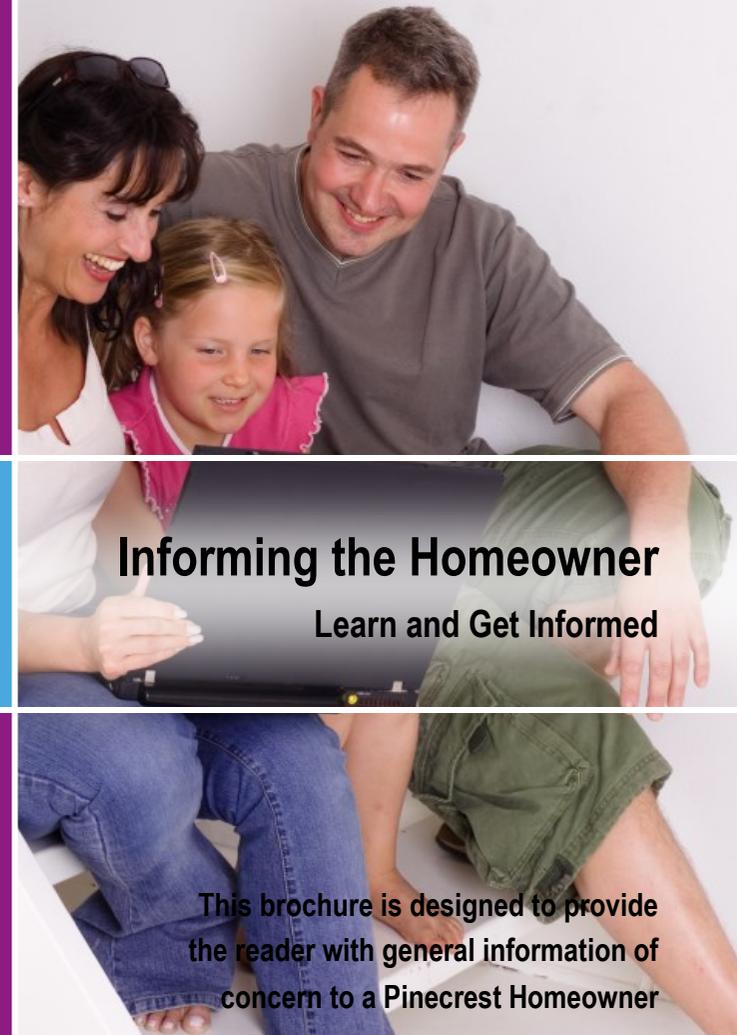
Cindy Lerner, *Mayor*  
Joseph M. Corradino, *Vice Mayor*  
Jeff Cutler  
James E. McDonald  
Bob Ross

TEL 305.234.2121 · FAX 305.234.2131  
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[www.pinecrest-fl.gov](http://www.pinecrest-fl.gov)



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## Answers to Common Questions From Pinecrest Residents



### Informing the Homeowner Learn and Get Informed

This brochure is designed to provide the reader with general information of concern to a Pinecrest Homeowner



## Crime Tips

### Alarm Registration

In an effort to decrease the false alarm events that occur annually in Pinecrest, homeowners and business owners are required to register their alarm and supply emergency contact information to the Pinecrest Police Department. There is no charge for the registration, however, willful failure to register your alarm will make you subject to a \$100 fine. A copy of the Alarm Registration Form may be downloaded from the Village's website at [www.pinecrest-fl.gov](http://www.pinecrest-fl.gov).



### Avoid a Home Invasion

- Keep garage doors and sliding glass doors closed and locked.
- Check your rear view mirror for suspicious vehicles that may be following you. Do not enter your garage if you have any concern—drive to the Police Department or another public place and call the police.
- Before leaving your home, check outside through windows for any suspicious person.
- Report suspicious activity in your neighborhood immediately.
- Install motion activated security lighting around your home and parking area.



## General Information

### Avoid a Vehicle Burglary

- Do not leave any property inside the vehicle, including briefcases, purses, cell phones, or computers.
- Place all valuables in the trunk where they are not visible from the street.
- Park your car in a secure area, such as a garage, gated driveway or well lit area.
- Install motion sensitive security lighting around the area where you normally park your car.
- Install a car alarm.



**Report any suspicious activity immediately to the Police by calling (305) 234-2100. Alert residents can help thwart crime in the Village.**

### Citizens' Crime Watch Program

The Pinecrest Police Department is helping residents establish neighborhood Crime Watch groups. These groups serve as the eyes and ears of the Police Department, assisting the department in responding to suspicious incidents that may result in crimes if not addressed in a timely manner. Participants in the program are trained to alert police of possible problems so that they may better serve the community.

Residents interested in organizing a crime watch group in their neighborhood are asked to contact the Pinecrest Police Department at (305) 234-2100.

## Schedule Bulky Waste Pickup

### Animal Services

The Miami-Dade Animal Services Department provides lost and found services to the public. You may call 3-1-1 to report your lost dog or cat and should visit the animal shelter on a daily basis to check if your pet has been found. Visit [www.miamidade.gov/animals](http://www.miamidade.gov/animals) for more information.



### Dead Animal Pickup

Report a dead animal on Pinecrest Parkway or Kendall Drive to the Florida Department of Transportation at (305) 256-6390.

To report a dead animal on any other right-of-way, you may call 3-1-1.

### Bulky Waste Pick-up

Before putting furniture, tree cuttings and other bulky waste items at the curbside, you should schedule a pickup by calling 3-1-1.



Residents are allowed two pick-ups per fiscal year (Oct. 1 - Sept 30) For more information or to request a pickup online visit [www.miamidade.gov/wastepickup](http://www.miamidade.gov/wastepickup).

**If you witness an illegal dumping incident in progress, please call 911. Write down details like the vehicle's and license tag number.**